# **Semi-Annual Social Monitoring Report**

Project No: 49329-006

Social Monitoring Report (Jan- June 2022)

July 2022

**Bangladesh: Second City Region Development Project** 

Prepared by the Local Government Engineering Department, Government of Bangladesh for the Asian Development Bank.

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# **Semi-Annual Social Safeguard Monitoring Report**

(Period: January - June 2022)

# **Second City Region Development Project**

ADB Loan 3808-BAN (COL)/3809-BAN

Project Number: 49329-006

Prepared by Local Government Engineering Department

This report has been submitted to ADB by the Local Government Engineering Department, Government of Bangladesh, and is made publicly available in accordance with ADB's public communications policy (2011).

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#### **ABBREVIATIONS**

ADB : Asian Development Bank

AP : Affected Person

BWDB : Bangladesh Water Development Board

DCC : Dhaka City Corporation
DNCC : Dhaka North City Corporation

DDR : Due Diligence Report DP : Displaced Person

DPHE : Department of Public Health Engineering

DPD : Deputy Project Director
GOB : Government of Bangladesh
GCC : Gazipur City Corporation
GRC : Grievance Redress Committee
GRM : Grievance Redress Mechanism

IA : Implementing Agency
KCC : Khulna City Corporation
IR : Involuntary Resettlement
KfW : Kreditanstalt für Wiederaufbau

LA : Land Acquisition

LA&R : Land Acquisition and Resettlement

LGED : Local Government Engineering Department

LGRD & C : Local Government, Rural Development & Cooperatives
MCD : Municipal Capacity Development (MCD) Consultants
MDSC : Management Design & Supervision Consultants

MPR : Monthly Progress Report

M&E : Monitoring & Evaluation

NCC : Narayangonj City Corporation

PCP : Public Communications Policy

PD : Project Director

PMCU : Project Management and Coordination Unit

PIU : Project Implementation Unit

PPTA : Project Preparatory Technical Assistance

QPR : Quarterly Progress Report

RAJUK : Rajdhani Unnayan Katripakha (Capital Development Authority)

RCC : Reinforcement Cement Concrete
R&R : Resettlement and Rehabilitation

RF : Resettlement Framework
RP : Resettlement Plan
SE : Superintending Engineer
SES : Socio-economic Survey

SIDA : Swedish International Development Authority

SPS : Safeguard Policy Statements

SSIA : Social Safeguard Impact Assessment

TOR : Terms of Reference XEN : Executive Engineer

## 1. Executive Summary

The general objectives of Second City Region Development Project will be to improve urban environment and infrastructure services in project areas of Dhaka and Khulna regions. The impact of the project will be enhanced growth potential and improved living environment in urban and peri-urban areas in line with the Seventh Five Year Plan. The project outcome will be improved urban environment and infrastructure services that are climate-resilient for the project areas of the Dhaka and Khulna region. The major activities of the project are; a) urban infrastructure in project areas improved and made climate-resilient and b) institutional and community capacities strengthened in selected City Corporations, Pourashavas and Upazilas of Dhaka and Khulna regions.

The urban infrastructure improvement works have been divided into 38 subproject packages for the convenience of project implementation and the project is classified as category B for involuntary settlement and as category C for indigenous peoples. Among the 38 packages 13 have been identified as readiness packages, having minimum resettlement impacts. Required due diligence process was conducted for the 13 readiness packages during subproject design phase to examine the land acquisition and resettlement issues in detail, based on the ADB approved Resettlement Framework prepared in line with the GOB's Acquisition and Requisition of Immovable Property Act, 2017 and ADB's Safeguard Policy Statement (SPS), 2009. Among the 13 readiness packages 12 Due Diligence Reports (DDR) and 1 Resettlement Plan (RP) have been prepared by PMCU and approved by ADB. Social safeguard documents of total 20 subproject packages have been approved by ADB including the 13 approved readiness packages till end of June 2022.

The RP prepared and approved is for the package Rupganj/W-03 of Rupganj Upazila of Naryanganj District. In Package W-02 of Rupganj Upazila, Naryanganj District, it has been found that land acquisition is required for a bridge construction on Kanchan GC - Sorankhali bazar Chanpara RHD road (Ch.0-7300m) (Road ID 367682003) . So, the DDR of Rupganj Package W-02 has been updated and a RP have been prepared for the section of the road having the Bridge. The RP of Rupganj package W-02 has been approved by ADB in June 2022. In addition to 13 readiness packages 1 RP for Savar Upazila (Package No. Savar/W-05) and 1 DDR for Manikganj Khal Re-excavation and Development Subproject are prepared and have been approved by ADB. Till the end of this sixth Semi Annual Social Safeguard Monitoring Report period social safeguard due diligence process have been conducted for total 35 packages including the 13 readiness packages.

This sixth Semi Annual Social Safeguard Monitoring Report (January 2022-June 2022) prepared according to the institutional requirements following the ADB provided outline of Social Safeguard Monitoring report. The key findings of this report are; i) Overall weighted progress of the thirteen under construction packages are around 49.00%, the physical works have been continuing following COVID-19 Health and Safety Plans, ii) In package W-03 of Rupgani Upazila of the readiness packages has resettlement impact which requires partial demolition of a combined structure which consist 4 houses, all rooms of this structure are used for residential purposes only, none of these landowners/ structure owners will be physically displaced nor lose more than 10% of their income generating properties. Compensations have paid the APs in October, 2021 iii) In package W-02 of Rupganj Upazila it has been found that 65.88 decimal partial land acquisition from 11 fallow land parcels is required for construction of a bridge, none of these landowners will be physically displaced nor lose more than 10% of their income generating properties. Land acquisition process for construction of this bridge is in progress. An updated RP of this package has been submitted to ADB and ADB has approved the RP in June 2022. iv) project information have been disclosed through public consultations during project preparation and construction phases and by installing project information sign boards at the work sites, v) formation of grievance redress committees and property valuation teams are in progress in the PIUs, necessary government approval received and instructions sent to the PIUs, vi) supervision consultants including field engineers are mobilized in due times vii) Executing Agency has mobilized social safeguard team.

Practical applications of the social safeguard monitoring tools are analyzed in the perspective of

current pandemic situation and it has been found that limitations have been faced because of travelling and social distancing limitations. To cope with the problem it has been recommended to focus more utilization the PIU field staff for social safeguard monitoring with periodic supervision of the PMCU. Actions have been taken to simplify necessary social safeguard monitoring checklists and formats. Recommendation also made to take the advantages of available digital technologies for social safeguard monitoring activities. This report includes the results of these social safeguard monitoring checklists received from the work sites.

# 2. Background of the Report and Project Description

#### a) Background/context of the monitoring report

The Second City Region Development Project (CRDP-2) is the second phase of a longer-term, forward-looking, and impact-oriented urban development program using the integrated city region approach to improve spatial and inter-sectoral connectivity as means for accelerating broad-based economic growth. In the City Region Development Project (CRDP), the city region concept is operationalized to include a major city (like Dhaka or Khulna) with its surrounding municipalities and non-municipal urban centers. The experience of CRDP and project preparation activities of CRDP-2 points to the necessity of broadening the spatial coverage of the city region concept to include rural-to-urban connectivity in addition to urban-to-peri-urban linkages as such areas are organically interlinked and warrant immediate intervention to enhance connectivity.

The Second City Region Development Project has been built upon the achievements and lessons learned from the City Region Development Project (CRDP) to promote inclusive and environmentally sustainable economic growth in the two selected city regions – Dhaka Region and Khulna Region. CRDP-2 will support priority infrastructure investment to stimulate urban development and economic growth in the selected city regions of Dhaka and Khulna. In Dhaka Region, CRDP-2 will improve urban connectivity in line with the recommendations of Dhaka Structure Plan. In Khulna Region, the Project will support critical environmental infrastructure that includes solid waste management.

The Project is prepared through the Project Preparatory Technical Assistance (PPTA). An ADB Loan Fact Finding Mission visited Bangladesh during 4-22 July 2018. Based on the findings of the PPTA, discussions during the Mission and outcome of field visits, the Mission prepared Aide Memoire for the Second City Region Development Project. The Development Project Proposal (DPP) for the Project is prepared on the basis of the Aide Memoire.

The Government approved the Development Project Proposal (DPP) for the project on 23 October2018. The Asian Development Bank (ADB) approved the Loan 3808-BAN (COL) and Loan 3809-BAN on 27 August 2019.

**Objectives of the Project:** The objective of the Project will be to improve urban environment and infrastructure services in project areas of Dhaka and Khulna regions.

**Scope of the Project:** The impact of the Project will be enhanced growth potential and improved living environment in urban and peri-urban areas in line with the Seventh Five Year Plan. The project outcome will be improved urban environment and infrastructure services that are climate-resilient for the project areas of the Dhaka and Khulna region.

The outputs of the Project: The project outputs and corresponding activities are as follows:

#### Output -1: Urban infrastructure in project areas improved and made climate-resilient

Activities under output 1:

### I. Improvement of Roads in Dhaka City Region:

Improvement of road: 312 km

Construction of bridges/culverts: 1714m

Construction of drain: 91km

#### II. Improvement of Drainage in Pourashavas:

Construction of drain: 62km Improvement of road: 45 km

Re-excavation/dredging of Khal/Canal: 20 km

Slope Protection: 10 km

Improvement of Bus Terminal: 1 no.

#### III. Solid waste management:

Composting plant and associated facilities constructed and operational in KCC: 1no.

#### Output -2: Institutional and community capacities strengthened

Activities under output 2:

Future priority urban investments of at least \$100 million identified and detailed engineering design reports prepared by LGED;

Detailed feasibility study including gender, social and environmental assessment and engineering design for integrated waste management facilities in KCC prepared;

Drainage master plans for 13 pourashavas prepared or updated;

O&M plans including annual budget allocation for all subprojects prepared by all project pourashavas and city corporations with LGED support;

50 staff (including 15 female staff) of project pourashavas and city corporations report increased knowledge on integrated urban planning, sustainable service delivery, and O&M of urban infrastructure; and

At least 200,000 people (at least 50% women) covered under awareness campaigns on reducing, reusing, and recycling solid waste In KCC and 80% report increased awareness.

Location: The project will be implemented in Dhaka City Region and Khulna City Region.

Within Dhaka city region the following City Corporation, Pourashavas and Upazilas are included in the project: Gazipur City Corporation, Savar, Dhamrai, Narsingdi, Kanchon, Kaliakoir, Singair, Sonargaon, Tarabo and Manikgani Pourashava and Savar, Araihazar, and Rupgani Upazila.

Within Khulna city region the following City Corporation and Pourashavas are included in the project: Khulna City Corporation, Nowapara, Mongla, Chalna, Jhikargacha and Jashore Pourashava.

**Safeguards Categorizations:** Prior to civil works implementation, all the subprojects selected for construction or development to be Screened and Classified using ADB's classification system according to SPS 2009 as follows:

**Category- A:** Subprojects proposed for construction or development, will fall under this category, if, it caused a significant involuntary resettlement impacts with a physical displacement of 200 or more persons from their residences, or 200 or more persons lose 10% or more of their productive or income generating assets, or 200 or more persons experience a combination of both.

**Category- B:** Any proposed subproject that includes involuntary resettlement impacts but are not deemed significant considering loss of shelter/houses or productive or income generating assets will be considered for category B.

Category- C: A proposed subproject that has no involuntary resettlement impact.

As per ADB Safeguard Policy Statement 2009, CRDP-2 is a category B project in relation to involuntary resettlement issues and category C in relation to impact over indigenous peoples (i.e.

impacts are not significant in relation to loss of properties and productive assets and no impact over indigenous communities).

**Institutional Requirements:** Following requirements of the ADB Safeguard Policy Statement (2009) and the Operations Manual section on safeguard policy (OM F1), borrowers/clients are required to establish and maintain procedures to monitor the status of implementation of safeguard plans and ensure progress is made toward the desired outcomes. For projects categorized as A or B in Involuntary Resettlement and/or Indigenous People, the Borrowers/clients are required to submit biannual monitoring reports for ADB review.

#### b) Physical Progress of Project Activities and Scope of Monitoring Report

#### Physical progress of project activities:

The implementation of the Second City Region Development Project has started from January 2019. The Date of Loan Effectiveness is 19 November 2019. Till now contract signed for 27 packages. The emergence of COVID-19 pandemic soon after the signing of contracts and commencement of physical works seriously hampered the progress of works. The contractors continuing the construction works following the recommendations of the COVID-19 Health and Safety Plans approved by ADB. Following paragraphs describe the progress of physical works till now in the project Upazilas and City Corporations.

**Gazipur City Corporation (GCC)**: Out of 3 packages for civil works in GCC contracts have been signed for 2 Packages (GCC/W-01 AND GCC/W-02). Up to June 2022, the overall progress of work is 72.77%.

**LGED-Narayanganj (Rupganj Upazila)**: Out of 4 packages for civil works in Rupganj Upazila under Narayanganj District contracts have been signed for 3 Packages (RUPGANJ/W-01, RUPGANJ/W-02 AND RUPGANJ/W-03). Up to June 2022, the overall progress of work is 64.90%.

**LGED-Narayanganj** (Araihazar Upazila): Out of 6 packages for civil works in LGED-Narayanganj (Araihazar Upazila) contracts have been signed for 3 Packages (ARAIHAZAR/W-01, ARAIHAZAR/W-02 AND ARAIHAZAR/W-03). Up to June 2022, the overall progress of work is 66.38%.

**LGED-Dhaka (Savar Upazila):** Out of 10 packages for civil works Savar Upazila under Dhaka District contracts have been signed for 6 Packages (SAVAR/W-01, SAVAR/W-02, SAVAR/W-03, SAVAR/W-04 SAVAR/W-05 AND SAVAR/W-06). Up to June 2022, the overall progress of work is 44.37%.

**Savar Pourashava**: There is only 1 package for civil works in Savar Pourashava. Bid Document was prepared, bid invited and contract signed for the Package (SAVAR POU/W-01). Up to June 2022, overall progress is 92.28%.

**Kanchon Pourashava**: There is one package for civil works in Kanchon Pourashava and contract signed for the Package (KANCHON/W-01). Up to June 2022, overall progress is 28.73 %.

**Tarabo Pourashava**: There is one package for civil works in Tarabo Pourashava and contract signed for the Package (TARABO/W-01). Up to June 2022, overall progress is 33.76 %.

**Singair Pourashava**: There is one package for civil works in Singair Pourashava and contract signed for the Package (SINGAIR/W-01). Up to June 2022, overall progress is 27.47 %.

**Narsingdi Pourashava**: There is one package for civil works in Narsingdi Pourashava and contract signed for the Package (NARSINGDI/W-01). Up to June 2022, overall progress is 11.60%.

**Jikorgacha Pourashava**: There is one package for civil works in Jhikorgacha Pourashava and contract signed for the Package (JIKARGACHA/W /W-01). Up to June 2022, overall progress is 19.47 %.

**Sonargaon Pourashava**: There is one package for civil works in Sonargaon Pourashava and contract signed for the Package (SONARGAON/W-01). Up to June 2022, overall progress is 27.67 %.

**Jashore Pourashava**: There is one package for civil works in Jashore Pourashava and contract signed for the Package (JASHORE/W-01). Up to June 2022, overall progress is 11.18%.

**Dhamrai Pourashava**: There is one package for civil works in Dhamrai Pourashava and contract signed for the Package (DHAMRAI /W-01). Up to June 2022, overall progress is 17.66 %.

**Mongla Pourashava**: There is one package for civil works in Mongla Pourashava and contract signed for the Package (MONGLA /W-01). Up to June 2022, overall progress is 0.67 %.

**Chalna Pourashava**: There is one package for civil works in Chalna Pourashava and contract signed for the Package (CHALNA /W-01). Up to June 2022, overall progress is 33.50 %.

**Manikganj Pourashava**: There is one package for civil works in Mongla Pourashava and contract signed for the Package (MANIKGANJ /W-01). Up to June 2022, overall progress is 1.82 %.

**Nowapara Pourashava**: There is one package for civil works in Mongla Pourashava and contract signed for the Package (NOWAPARA /W-01). Up to June 2022, overall progress is 0.00 %.

Scope of monitoring report and requirements, reporting period, including frequency of submission: The ADB Public Communications Policy (PCP 2011) refers the Safeguard Policy Statement (SPS 2009) with respect to information disclosure related to project safeguard documentation states that ADB shall post on its website the safeguard documents submitted by the borrower and/or client. These safeguard documents include Resettlement Plan (RP), Due Diligence Report (DDR) and the social safeguard and environmental monitoring reports. To comply with the PCP of ADB, the PMCU, LGED shall submit one semiannual social monitoring report periodically over the total implementation period of the project, covering Resettlement and social safeguard issues. This also has been spelled out in the project document & loan covenant of the CRDP-2 that the borrower/client shall submit the aforesaid reports to ADB.

It can be mentioned that, progress of physical works have been severely impaired by the COVID-19 pandemic and price hike. The field data collection and monitoring format compilation works for social safeguard monitoring activity faced limitations due to travel restrictions and maintaining social distancing. However, the works have been resumed and continuing following COVID-19 Health and Safety Plan protocols. The PDS consultants, PIU and PMCU staff managed to give limited field visits during last few months taking COVID-19 precautions.

#### C) Summary table of identified impacts and the mitigation actions

Table-1: Summary of Involuntary Resettlement Impacts and Mitigation Measures

SI.	Name of Sub-project	Involuntary Resettlement	Requirement of	Mitigation Actions				
No.	Nume of Sub-project	(IR) impacts	Resettlement Plan	With Gutton Actions				
		(iii) iiiipacis	(RP) / Due Diligence					
		0:1.0	Report (DDR)					
		pur City Corporation (GC	(C)	T				
1	Dhaka Region Roads: Gazipur City Corporation (Package No. GCC/W-01)	No IR Impacts	DDR	NA				
2	Dhaka Region Roads: Gazipur City Corporation (Package No. GCC/W-02)	No IR Impacts	DDR	NA				
3	Dhaka Region Roads: Gazipur City Corporation (Package No. GCC/W-03)	No IR Impacts	DDR	NA				
		⊥ iED Dhaka (Savar Upazila	1					
4	Dhaka Region Roads: Savar Upazila (Package No. Savar/W-01)	No IR Impacts		NA				
5	Dhaka Region Roads: Savar Upazila (Package No. Savar/W-02)	No IR Impacts	DDR	NA				
6	Dhaka Region Roads: Savar Upazila (Package No. Savar/W-03)	No IR Impacts	DDR	NA				
7	Dhaka Region Roads: Savar Upazila (Package No. Savar/W-04)	No IR Impacts	DDR	NA				
8	Dhaka Region Roads: Savar Upazila (Package No. Savar/W-05)	Yes, IR Impacts	RP	RP prepared				
9	Dhaka Region Roads: Savar Upazila (Package No. Savar/W-06)	No IR Impacts	DDR	NA				
		Savar Pourashava	l .					
10	Dhaka Region Roads: Savar Pourashava (Package No. Savar/Poura/W-01)	No IR Impacts	DDR	NA				
		Narayanganj (Rupganj Up	azila)					
11	Dhaka Region Roads: RupganjUpazila (Package No. Rupganj/W-01)	No IR Impacts	DDR	NA				
12	Dhaka Region Roads: RupganjUpazila (Package No. Rupganj/W-02)	IR Impacts	DDR and RP	DDR revised, RP prepared				
13	Dhaka Region Roads: RupganjUpazila (Package No. Rupganj/W-03)	Yes, IR Impacts	RP	RP prepared				
14	Dhaka Region Roads: RupganjUpazila (Package No. Rupganj/W-04)	No IR Impacts	DDR	NA				
	LGED Narayanganj (Araihazar Upazila)							
15	Dhaka Region Roads: AraihazarUpazila (Package No. Araihazar/W-01)	No IR Impacts	DDR	NA				
16	Dhaka Region Roads: AraihazarUpazila (Package No. Araihazar/W-02)	No IR Impacts	DDR	NA				
17	Dhaka Region Roads: Araihazar Upazila (Package No. Araihazar/W-03)	No IR Impacts	DDR	NA				
18	Dhaka Region Roads: Araihazar Upazila	No IR Impacts	DDR	NA				

SI.	Name of Sub-project	Involuntary Resettlement	Requirement of	Mitigation Actions
No.		(IR) impacts	Resettlement Plan	
			(RP) / Due Diligence	
			Report (DDR)	
	(Package No. Araihazar/W-05)			
19	Dhaka Region Roads: Araihazar Upazila (Package No. Araihazar/W-06)	No IR Impacts	DDR	NA
		na City Corporation (KC	C)	
20	Khulna Solid Waste Management (Package No. KCC/ W-01)	No IR Impacts	DDR	NA
		hava Drainage Improven	nent	
	Drainage Improvement of Tarabo Pourashava: (Package No. Tarabo/ W-01)	No IR Impacts	DDR	NA
22	Drainage Improvement of Sonargaon Pourashava: (Package No. Sonargaon/ W- 01)	No IR Impacts	DDR	NA
23	Drainage Improvement of Singair Pourashava: (Package No. Singair/ W-01)	No IR Impacts	DDR	NA
24	Drainage Improvement of Narsingdi Pourashava: (Package No. Narsingdi/ W- 01)	No IR Impacts	DDR	NA
25	Manikganj Khal Re-excavation and Development Subproject	No IR Impacts	DDR	NA
26	Drainage Improvement of Kanchan Pourashava: (Package No. Kanchan/ W-01)	No IR Impacts	DDR	NA
27	Drainage Improvement of Dhamrai Pourashava: (Package No. Dhamrai/ W-01)		DDR	NA
28	Drainage Improvement of Jashore Pourashava: (Package No. Jashore/ W-01)	No IR Impacts	DDR	NA
29	Drainage Improvement of Nowapara Pourashava: (Package No. Nowapara/ W- 01)	No IR Impacts	DDR	NA
	Drainage Improvement of Jhikargacha Pourashava: (Package No. Jhikargacha/ W- 01)		DDR	NA
	Drainage Improvement of Mongla Pourashava: (Package No. Mongla/ W-01)	No IR Impacts	DDR	NA
32	Drainage Improvement of Chalna Pourashava: (Package No. Chalna/ W-01)	No IR Impacts	DDR	NA

Note: Social safeguard documents have been prepared for 35 packages out of 38 work packages ADB provided concurrence on the safeguard documents of 20 packages till end of June 2022.

Resettlement impacts of the subproject Dhaka Region Roads, Rupganj Upazila (Package No. Rupganj/W-03 has been shown in Table 2 to Table 4 of Chapter 3. Resettlement impacts (updated) of the subproject Dhaka Region Roads, Rupganj Upazila (Package No. Rupganj/W-02 has been shown in Table 7 to Table 9 of Chapter 3. Resettlement impacts of the subproject Dhaka Region Roads, Savar Upazila (Package No. Savar/W-05 has been shown in Table 12 to Table 14 of Chapter 3.

#### 3. SCOPE OF IMPACTS

A due diligence process was conducted for the 13 readiness packages during subproject design phase to examine the land acquisition and resettlement issues in detail, based on the ADB approved Resettlement Framework prepared in line with the GOB's Acquisition and Requisition of Immovable Property Act, 2017 and ADB's Safeguard Policy Statement (SPS), 2009. The Project is classified as category B for involuntary settlement and as category C for indigenous peoples. Among the 13 readiness packages 12 Due Diligence Reports (DDR) and 1 Resettlement Plan (RP) have been prepared by PMCU and approved by ADB. The RP prepared and approved is for the package Rupganj/W-03 of Rupganj Upazila of Naryanganj District. In addition to 13 readiness packages 1 RP for Savar Upazila (Package No. Savar/W-05) and 1 DDR for Manikganj Khal Re-excavation and Development Subproject are prepared and have been approved by ADB. Due to change in design the RP of Package Savar/W-05 has been updated.

Later the DDR of Rupganj/W-02 of Rupganj Upazila of Naryanganj District, have been updated and an RP have been prepared for the road section of bridge construction on Kanchan GC - Sorankhali bazar Chanpara RHD road (Ch.0-7300m) (Road ID 367682003) where Land Acquisition is required. This RP has been updated and approved by ADB in June 2022.

Till now social safeguard documents have been prepared for 35 packages. Among them 32 are DDRs and 2 are RPs (Package No. Savar/W-05 and Rupganj/W-03) and 1 (Package No. Rupganj / W-02) consists both DDR and RP (for the bridge section only).

#### a) Detail scale and scopes of the project's safeguards impacts of Package Rupganj/W-03

**Summary of Resettlement Impacts:** The subproject requires partial demolition of a combined structure which consist 4 houses. All rooms of this structure are used for residential purposes only. None of these landowners/ structure owners has been physically displaced nor loosed more than 10% of their income generating properties. 16 trees have been affected by the road and drainage improvement subproject. Safety from dust, noise and other nuisances are ensured during construction by the contractor; it is stated in the TOR of the contractor. The detailed impacts, mitigation measures and entitlements for displaced persons are described in the following tables.

**Table-2: Summary of Involuntary Resettlement Impacts** 

SI	Details	Number	Ownership status	Use	Description of loss	No. of Affected HH	No. of HH Members
1	Structures	1*	Non-title holder of Land. Owner of Structure	Residential	Partial Demolition	4	19
2	Trees	16	Non-title holder. Owner of Trees	Unmatured timber tree	Cut down		

<sup>\*</sup> Combined structure consisting 4 houses. Source: Census Survey, April 2019.

Table-3: Extent of Area Loss of Affected Residential Structure

SI	Structure	Ownership	Total Area of	Total Area	Percentage	Livelihood	Livelihood
		Status of	Structure	of Affected	of Structure	impact	impact
	Owner	House	(sq. ft)	Structures (sq. ft)	Loss (Average)	(Permanent)	(Temporary)
1	Md. Kabir Hossain	Owner	560	120	21.43	0	0
2	Delwar	Owner	560	120	21.43	0	0
3	Md. Anwar	Owner	600	105	17.50	0	0
4	Md. Sajjad	Owner	630	135	21.43	0	0

Source: Census Survey, April 2019.

**Table 4: Average Market Price of Damaged Structure** 

SI.	Structure	Resettlement Cost (in Taka)	No. of PAPs	%
No	Owner			
1.	Md. Kabir Hossain	180,000	5	21.875
2.	Delwar	180,000	4	25.000
3.	Md. Anwar	157,500	6	28.125
4.	Md. Sajjad	202,500	4	25.000
	Total	720,000	19	100.000

Note: Considering cost of demolition and reconstruction work is Tk 1500 per sq. ft. Basis for unit rate is based on estimated cost for similar kind of buildings according to LGED schedule of rate 2018.

#### b) Vulnerability status of the affected people/communities of Package Rupganj/W-03

**Vulnerable Households:** There are 4 households below poverty line out of 4 the structure owner households.

<sup>\*</sup>A full list of affected structures including the use of structure, livelihood impact, amount of total area and affected area of structure is given in Appendix 1.

Table- 5: Summary of Vulnerable Households/affected persons

Sl. No.	Type of Vulnerability	No's of affected HH	No's of affected HH family members
1.	Below Poverty Line (Per Capita <sup>1</sup> Monthly Income <3156 TK)	4	19
	Total	4	19

Source: Census Survey, April 2019.

# c) Entitlements matrix and other rehabilitation measures of Package Rupganj/W-03

The entitlement matrix of package Rupganj W-03 shown in Table 6 summarizes the types of losses incurred by the affected persons and the corresponding entitlements in accordance with the Government and ADB policies.

<sup>1</sup> Below poverty line (BPL) of 2018: The below poverty line per capita monthly income is 3156 TK. according to Resettlement Framework of Second CRDP.

Table 6: Entitlement Matrix<sup>a</sup>

Types of loss	Specification	Eligibility	Entitlements <sup>b</sup>
1. STRUCTURES		<u>I</u>	
Residential, agricultural, commercial, community	Partial loss (<30 %) and alteration of structure  Owner (including non-titled land user)		<ul> <li>Cash compensation for lost parts of structure at replacement cost and repair of remaining structure at market rate for materials, labor, transport, and other incidental costs, without deduction of depreciation for age</li> <li>Shifting allowance based on actual cost of moving (e.g., truck hire, equipment, etc.)</li> <li>Right to salvage materials from lost structure</li> <li>Allowed to construct temporary structure on unused part of project land after completion of civil work, through some lease/rent system</li> <li>In case of loss of toilet rendering structure unlivable, replacement with safe sanitation facilities at adjacent or nearby location, or, compensation for the entire structure at the discretion of the owner.</li> <li>Repair any damage caused during construction</li> </ul>
		Lessee, tenant	Cash refund of the lease money for the lessee for duration of remaining lease period (to be deducted from the owner)
	Moving of minor structures (fences, sheds, kitchens, latrines, etc.)	Owner, lessee, tenant	<ul> <li>The Affected Person may choose between the following alternatives:</li> <li>Cash compensation for self-reconstruction of structure at market rate (labor, materials, transport, and other incidental costs)</li> <li>Relocation/reconstruction of the structure by the project         IN EITHER CASE     </li> <li>Access to the affected facility should be to be restored</li> </ul>

Fixed asse attached to structures supply, tel- lines)	o affected tenant (water	Cash compensation for reinstallation and connection charges
2. INCOME RESTORATION	1	·
Trees Affected tr	ees Cultivator	<ul> <li>• 60 days advance notice</li> <li>• Value of timber bearing trees will be based on the market price of timber and will be determined by the Forest Department. Cash compensation for timber trees at current market rate of timber value, plus cost of purchase of seedlings/sapling and required inputs to replace trees.</li> <li>• Value of fruit-bearing/perennial crop trees will be based on value of products multiplied by number of productive years remaining. Cash compensation for fruitbearing/perennial crop trees at current market rate of crop type and average yield multiplied, (i) for immature non-bearing trees, by the years required to grow tree to productivity; or (ii) for mature cropbearing trees, by 5 years average crops (the grafted/tissue cultured plant usually starts fruiting within 2-3 years), plus cost of purchase of grafted/tissue cultured plant and required inputs to replace trees. Department of Horticulture will determine the valuation of fruit-bearing trees.</li> </ul>

3. SPECIAL PROVI	SIONS		
Vulnerable APs such as but not limited to women- headed household, elderly- headed household, poor household with person with disability, etc. <sup>C</sup>	Loss of land, structure, and/or employment	All vulnerable APs (in all project locations)	<ul> <li>Assistance in identification and purchase or rental of new plot/structure through microcredit scheme</li> <li>Assistance with administrative process of land transfer, property title, cadastral mapping, and preparation of compensation agreements</li> <li>Provision of livelihood training, job placement</li> <li>Included in the project livelihood restoration and rehabilitation program</li> <li>Financial grants and/or microcredit access for livelihood investment as well as organizational/logistical support to establish an alternative income generation activity</li> <li>Subsistence allowance of minimum of 12 months of official minimum wage</li> <li>Preferential selection for project-related employment</li> </ul>
social/ religious minorities, poor households	Loss of land and structures	Titled or recognized owners of land and structures	<ul> <li>Titling of replacement land and structures in female owner's/minority/ elderly Household head's name (as applicable)</li> <li>Cash compensation paid directly to female owners and head of minority HHs</li> </ul>
Other impacts	Unanticipated impacts	All APs	Unanticipated impacts shall be documented and mitigated based on the principles provided in the Resettlement Framework/Resettlement Plan and with compliance with the policy of the Government and ADB.  • Standards of the entitlement matrix will not to be lowered

<sup>&</sup>lt;sup>a</sup>The executing and implementing agencies will receive guidance and assistance from the resettlement specialists of the consultant team to ensure all compensation is provided before displacement occurs and that other entitlements are provided in a timely manner. Construction activity can begin on sections where compensation is paid and which are ready to be constructed. The compensation to displaced persons is to be confirmed through written letter to ADB.

<sup>&</sup>lt;sup>b</sup> All taka values will be adjusted for inflation until the year of compensation payment.

cVulnerable households/displaced persons include those below the poverty line, the landless, the elderly, women and children, and tribes, minor races, ethnic sects and communities (Indigenous Peoples in the context of ADB SPS, 2009), those without legal title to land, female-headed households, elderly-headed households, disabled-headed households.

# d) Detail scale and scopes of the project's safeguards impacts of Package Rupganj/W-02

**Table-7: Summary of Involuntary Resettlement Impacts** 

.SI	Details	Number	Ownership	Use	Description of	No. of	No. of HH
			status		loss	Affected HH	Members
1	Land	11	Title Holder of Freehold Land	Fallow/ Low Land	Partial Acquisition	11	49

Table-8: Extent of Area Loss of Affected Land Parcels

SI	Land	Total	Total Area	Percentage	Livelihood	Livelihood
	0	Area of	of Affected	of Land	impact	impact
	Owner	Land	Land	Loss	(Permanent)	(Temporary)
		(decimal)	(decimal)		(Fermanent)	(Temporary)
		(accimal)				
1	Armanuzzama	39.16	18.4	47	0	0
	n & gong					
2	Soliaman &	62	10.03	16	0	0
2	gong	62	10.03	10	U	U
	gong					
3	Monowara	27.5	8.95	32.72	0	0
		07.5	0.05	00.70		
4	Minara	27.5	8.95	32.72	0	0
5	Hazrat Ali &	14.67	3.29	22.15	0	0
	gong		0.20		· ·	
6	Rafiq Molla	14.67	3.29	22.15	0	0
7	Babul molla	14.67	3.29	22.15	0	0
′	Dabui mona	14.07	3.29	22.13	U	U
8	Amela	14.67	3.3	22.15	0	0
9	Fazlu molla	14.67	3.3	22.15	0	0
10	Engg. Nurul	43	1.5	3.49	0	0
	Haq			00	Ĭ	
11	Ripon molla	52	1.58	3.07	0	0

Source: Census Survey, February 2020.

**Table 9: Tentative Market Price of Affected Properties** 

<sup>\*</sup>A full list of affected properties including the uses, livelihood impact, amount of total area and affected area is given in Appendix 1.

Name of APs	Affected Land Portion Area (decimal)	Classific ation of Land	Rate/ Decimal	Total TK =affected land x rate per decimal x3	Househol d Member	% of Total Affected Property Value per AP
Armanuzzaman & gong	18.4	Low land	69300	3825360	7	28.62
Solaiman & gong	10.03	Low land	69300	2085237	5	15.60
Monowara	8.95	Low land	69300	1860705	5	13.92
Minara	8.95	Low land	69300	1860705	5	13.92
Hazrat Ali and gong	3.29	Low land	69300	683991	6	5.12
Rafiq molla	3.29	Low land	69300	683991	6	5.12
Babul molla	3.29	Low land	69300	683991	3	5.12
Amela	3.3	Low land	69300	686070	3	5.13
Fazlu molla	3.3	Low land	69300	686070	4	5.13
Engg. Nural Haq	1.5	Fallow Land	33500	150750	2	1.13
Ripon molla	1.58	Fallow Land	33500	158790	3	1.19
	65.88			13365660	49	100

Note: Rate of land at column 3 has been considered from government published land rate according Sub Register's Office, Rupganj, Naryanganj (Annex-7).

## e) Vulnerability status of the affected people/communities of Package Rupganj/W-02

**Vulnerable Households:** There are 5 households below poverty line and 3 of these 5 households are Female Headed Households among the 11 affected households.

Table- 10: Summary of Vulnerable Households/affected persons

Sl. No.	Type of Vulnerability	No's of affected HH	No's of affected HH family members
1.	Only Below Poverty Line (Per Capita <sup>2</sup> Monthly Income < 3926 TK)	2	7
2	Both Female Headed HH and  Below Poverty Line (Per Capita  Monthly Income < 3926 TK)	3	13
	Total	5	20

Source: Census Survey, February 2020.

Note: Below poverty line (BPL) of 2022: The below poverty line per capita monthly income is 3926 TK. considering the BPL per capita monthly income 3156 TK of 2018 (stated in Resettlement Framework of Second CRDP) and inflation rate of year 2019, 2020, 2021 and 2022 for Bangladesh 5.48%, 5.65%, 5.56 % and 5.75% according to Bangladesh Bank (https://bb.org.bd/en/index.php/econdata/inflation).

## f) Entitlements matrix and other rehabilitation measures of Package Rupganj/W-02

The entitlement matrix of package Rupganj W-02 shown in Table 11 summarizes the types of losses incurred by the affected persons and the corresponding entitlements in accordance with the Government and ADB policies.

<sup>\*</sup>Department of Social Service of Ministry of Social Welfare uses 65 years old for man and 62 years old for woman to define elderly people.

Table 11: Entitlement Matrix<sup>a</sup>

Types of loss	Specification	Eligibility	Entitlements <sup>b</sup>
1. LAND	1	1	
Agricultural (including crop land, pastures, wasteland, ponds, etc.)	Partial loss of plot (<50%)	Owner (titleholder, legalizable user)	<ul> <li>Cash compensation at replacement cost, c including all transaction costs, such as applicable fees and taxes</li> <li>Provision of title for remaining land to legalizable user</li> <li>Subsistence cash allowance based on income from lost plot: (a) for a period of 6 months if residual land unviable; (b) for a period of 3 months if residual land viable.</li> </ul>
2. STRUCTURES	•		
Residential, agricultural, commercial, community	Partial loss (<30 %) and alteration of structure	Owner (including non-titled land user)	<ul> <li>Cash compensation for lost parts of structure at replacement cost and repair of remaining structure at market rate for materials, labor, transport, and other incidental costs, without deduction of depreciation for age</li> <li>Shifting allowance based on actual cost of moving (e.g., truck hire, equipment, etc.)</li> <li>Right to salvage materials from lost structure</li> <li>Allowed to construct temporary structure on unused part of project land after completion of civil work, through some lease/rent system</li> <li>In case of loss of toilet rendering structure unlivable, replacement with safe sanitation facilities at adjacent or nearby location, or, compensation for the entire structure at the discretion of the owner.</li> </ul>
		Lessee, tenant	Cash refund of the lease money for the lessee for duration of remaining lease period (to be deducted from the owner)

	Moving of minor structures (fences, sheds, kitchens, latrines, etc.)	Owner, lessee, tenant	The	e Affected Person may choose between the following alternatives:  Cash compensation for self-reconstruction of structure at market rate (labor, materials, transport, and other incidental costs)  Relocation/reconstruction of the structure by the project  IN EITHER CASE  Access to the affected facility should be to be restored
3. INCOME RESTO	Fixed assets attached to affected structures (water supply, telephone lines)	Owner, lessee, tenant	•	Cash compensation for reinstallation and connection charges
Trees	Affected trees	Cultivator		60 days advance notice
11000	Anoded 11663	Gailivaloi	•	Cash compensation for perennial crop trees at current market rate of crop type and average yield (i) multiplied, for immature non-bearing trees, by the years required to grow tree to productivity, or (ii) multiplied, for mature crop-bearing trees, by 5 years average crops (the grafted/tissue cultured plant usually starts fruiting within 2-3 years), plus cost of purchase of grafted/tissue cultured plant and required inputs to replace trees
			•	Cash compensation for timber trees at current market rate of timber value of species at current volume, plus cost of purchase of seedlings/sapling and required inputs to replace trees
		Parties to sharecrop arrangement	•	Same as above and distributed between land owner and tenant according to legally stipulated or traditionally/informally agreed share

Vulnerable APs such as but not limited to womenheaded household, elderlyheaded household, poor household with person with disability, etc. <sup>C</sup>	Loss of land, structure, and/or employment	All vulnerable APs (in all project locations)	<ul> <li>Assistance in identification and purchase or rental of new plot/structure through microcredit scheme</li> <li>Assistance with administrative process of land transfer, property title, cadastral mapping, and preparation of compensation agreements</li> <li>Provision of livelihood training, job placement</li> <li>Included in the project livelihood restoration and rehabilitation program</li> <li>Financial grants and/or microcredit access for livelihood investment as well as organizational/logistical support to establish an alternative income generation activity</li> <li>Subsistence allowance of minimum of 12 months of official minimum wage</li> <li>Preferential selection for project-related employment</li> </ul>
social/ religious minorities, poor households	Loss of land and structures	Titled or recognized owners of land and structures	<ul> <li>Titling of replacement land and structures in female owner's/minority/ elderly HH head's name (as applicable)</li> <li>Cash compensation paid directly to female owners and head of minority HHs</li> </ul>
Other impacts	Unanticipated impacts	All APs	Unanticipated impacts shall be documented and mitigated based on the principles provided in the Resettlement Framework/Resettlement Plan and with compliance with the policy of the Government and ADB.  • Standards of the entitlement matrix will not to be lowered

<sup>&</sup>lt;sup>a</sup> The executing and implementing agencies will receive guidance and assistance from the resettlement specialists of the consultant team to ensure all compensation is provided before displacement occurs and that other entitlements are provided in a timely manner. Construction activity can begin on sections where compensation is paid and which are ready to be constructed. The compensation to displaced persons is to be confirmed through written letter to ADB.

<sup>&</sup>lt;sup>b</sup> All taka values will be adjusted for inflation until the year of compensation payment.

<sup>&</sup>lt;sup>c</sup> Vulnerable households/displaced persons may include female-headed households, elderly-headed households, disabled-headed households, indigenous persons/ethnic minority-headed households and Below Poverty Line households.

# g) Detail scale and scopes of the project's safeguards impacts of Package Savar/W-05

Table-12: Summary of Involuntary Resettlement Impacts

SI	Details	Number	Ownership status	Use	Description of loss	No. of Affected HH	No. of HH Members
1	Structures						
	i) Semi permanent	9	Non-title holder of Land. Owner of Structure	Business /Shops	Partial Demolition (9 structures will be demolished partially)	9	38

Source: Census survey of April 2022

Table-13: Extent of Area Loss of Affected Land Parcels

SI	Structure Owner /lessee	Ownership Status of House	Total Area of Structure (sqm)	Total Area of Affected Structures (sqm)	Percentage of Structure Loss (Average)	Livelihood impact (Permanent) <sup>a</sup>	Livelihood impact (Temporary) <sup>b</sup>
1	Pobitro Chandro Das	Non-title holder of Land. Owner of Structure	304.0	25.0	8.22	0	0
2	Ausma Begum	Non-title holder of Land. Owner of Structure	355.0	23.0	6.48	0	0
3	Md. Hajarat Ali Mollah	Non-title holder of Land. Owner of Structure	20.0	5.0	25	0	0
4	Saifur Rahman Mollah	Non-title holder of Land. Owner of Structure	20.0	5.0	25	0	0
5	Shafiqul Islam	Non-title holder of Land. Owner of Structure	20.0	5.0	25	0	0
6	Md. Lutfur Rahman	Non-title holder of Land. Owner of Structure	20.0	5.0	25	0	0
7	Md. Munsur Ali Nahid	Non-title holder of Land. Owner of Structure	20.0	5.0	25	0	0
8	Sentu Mollah	Non-title holder of Land. Owner of Structure	20.0	5.0	25	0	0
9	vogeswar	Non-title holder of Land. Owner of Structure	20.0	6.0	30	0	0

Source: Census survey, April 2022

<sup>&</sup>lt;sup>a</sup> Permanent Livelihood Involuntary Resettlement Impact – considered when affected person (can be mobile hawkers/vendors, with permanent/semi-permanent structure/s, with equipment/tools) is required to move out/vacate the location during the construction phase and has no possibility of reestablishing the business. A change in livelihood is also considered a permanent involuntary resettlement impact.

b Temporary Livelihood Involuntary Resettlement Impact – considered when affected person (can be mobile hawkers/vendors, with permanent/semi-permanent structure/s, with equipment/tools) is required to move to alternative locations during the construction phase and allowed to return once construction in the area is declared complete, or, is able to reestablish business nearby.

**Table 14: Tentative Market Price of Affected Properties** 

SI. No	Structure	Total Area	Latest	Cost of	No. of	% of Taka
	Owner / Lessee	of Affected	approved	demolition and	PAPs	per
		Structures	demolition	reconstruction		Household
		(sqm)	and	(Total TK		
			reconstructio	=affected		
			n rate (sqm)	structure area x		
				rate per sqm)		
1.	Pobitro Chandro Das	25.0	23672	591800	05	29.76
2.	Ausma Begum	23.0	23672	544456	05	27.38
3.	Md. Hajarat Ali Mollah	5.0	23672	118360	06	5.95
4.	Saifur Rahman Mollah	5.0	23672	118360	04	5.95
5	Shafiqul Islam	5.0	23672	118360	03	5.95
6	Md. Lutfur Rahman	5.0	23672	118360	04	5.95
7	Md. Munsur Ali Nahid	5.0	23672	118360	04	5.95
8	Sentu Mollah	5.0	23672	118360	04	5.95
9	vogeswar	6.0	23672	142032	03	7.14
	Total	84.0		1988448	38	100

Source: Census survey, April 2022

Note: Considering cost of demolition and reconstruction work Tk 2200 per sq. ft. equals Tk 23672 per sqm, which is the latest approved unit rate for similar kind of buildings according to LGED schedule of rate 2020.

### h) Vulnerability status of the affected people/communities of Package Savar/W-05

**Vulnerable Households:** The criteria for vulnerability assessment considered are; below poverty line, the landless, the elderly, women and children and indigenous considered. Among the 9 affected households 1 is below poverty line household.

Table- 15: Summary of Vulnerable Households/affected persons

No.	Type of Vulnerability	No's of affected HH	No's of affected HH family members (women)
1.	Below Poverty Line (Per Capita <sup>a</sup> Monthly Income < 3926 TK)	01	5
Total		1	5

Source: Census survey, April 2022

a. Below poverty line (BPL) of 2022: The below poverty line per capita monthly income is 3926 TK. considering the BPL per capita monthly income 3156 TK of 2018 (stated in Resettlement Framework of Second CRDP) and inflation rate of year 2019, 2020, 2021 and 2022 for Bangladesh 5.48%, 5.65%, 5.56 % and 5.75% according to Bangladesh Bank (https://bb.org.bd/en/index.php/econdata/inflation).

#### i) Entitlements matrix and other rehabilitation measures of Package Savar/W-05

The entitlement matrix of package Savar W-05 shown in Table 16 summarizes the types of losses incurred by the affected persons and the corresponding entitlements in accordance with the Government and ADB policies.

Table 16: Entitlement Matrix<sup>a</sup>

Types of Loss	Specification	Eligibility	Entitlements <sup>b</sup>
1. Land	-	· · · · · · · · · · · · · · · · · · ·	
Agricultural (including crop land, pastures, wasteland, ponds, etc.)	Partial loss of plot (<50%)	Owner (titleholder, legalizable user)	<ul> <li>Cash compensation at replacement cost<sup>c</sup> including all transaction costs, such as applicable fees and taxes</li> <li>Provision of title for remaining land to legalizable user</li> <li>Subsistence cash allowance based on income from lost plot: (a) for a period of 6 months if residual land unviable; (b) for a period of 3 months if residual land viable.</li> </ul>
		Lessee	<ul> <li>Cash refund of the lease money for the lessee for duration of remaining lease period to be deducted from the owner</li> <li>Assistance to find alternative land</li> <li>Subsistence cash allowance based on 3 months' income from lost plot, for a period of 3 months.</li> </ul>
		Sharecrop tenant (registered, informal)	<ul> <li>60 days advance notice to harvest standing seasonal crops, if harvest is not possible, compensation for share of crops</li> <li>Assistance to find alternative land</li> <li>Subsistence cash allowance based on 3 months' income from lost plot, for a period of 3 months.</li> </ul>
		Non-titled user (squatter/ informal land users)	<ul> <li>No compensation for land loss</li> <li>60 days advance notice to shift from occupied land</li> <li>Provision to use the remaining land as titled or rental/lease land</li> <li>Subsistence cash allowance based on 3 months' income from lost plot.</li> </ul>
Residential, commercial, community	Partial loss of plot (<50%)	Owner (titleholder, legalizable user)	<ul> <li>Cash compensation at replacement cost including all transaction costs, such as applicable fees and taxes</li> <li>Provision of title for remaining land to legalizable user</li> </ul>
		Lessee, tenant	<ul> <li>Cash refund of the lease money for the lessee for duration of remaining lease period to be deducted from the owner</li> <li>Provision of cash compensation for 6 months rental value of similar level of structure</li> </ul>
		Non-titled user (squatter, encroacher)	<ul> <li>No compensation for land loss</li> <li>60 days advance notice to shift from occupied land</li> <li>Provision to use the remaining land or alternative land as titled or rental/lease land</li> </ul>
Temporary land acquisition	Land required temporarily during civil works	Owner, lessee, tenant	<ul> <li>Rental fee payment for period of occupation of land</li> <li>Restoration of land to original state</li> <li>Guarantee of access to land and structures located on remaining land</li> </ul>
		Non-titled user	<ul> <li>Restoration of land to original state</li> <li>Guarantee of access to land and structures located on remaining land</li> </ul>
2. Structures			
Residential, agricultural,	Partial loss (<30%) and alteration of Structure	Owner (including non-titled land user)	Cash compensation for lost parts of structure at replacement cost and repair of remaining structure at market rate for materials, labor, transport, and other incidental costs, without deduction of depreciation for age

commercial, community	Full loss of structure(≥30 %) and relocation	Lessee, tenant  Owner (including non-titled land user)	<ul> <li>Shifting allowance based on actual cost of moving (e.g., truck hire, equipment, etc.)</li> <li>Right to salvage materials from lost structure</li> <li>Allowed to construct temporary structure on unused part of project land after completion of civil work, through some lease/rent system</li> <li>In case of loss of toilet rendering structure unlivable, replacement with safe sanitation facilities at adjacent or nearby location, or, compensation for the entire structure at the discretion of the owner.</li> <li>Cash refund of the lease money for the lessee for duration of remaining lease period (to be deducted from the owner)</li> <li>The Affected Person may choose between the following alternatives:</li> <li>Compensation through provision of fully titled and registered replacement structure of comparable quality and value, including payment of all transaction costs, such as applicable fees and taxes, at a relocation site or a location agreeable to the AffectedPerson         <ul> <li>If the current market value of the replacement structure is below that of the lost structure, cash compensation for the difference in value without deduction of depreciation for age</li> <li>If the current market value of the replacement structure is above that of the lost structure, no further deductions</li> </ul> </li> <li>OR</li> <li>Cash compensation at replacement cost, including all transaction costs, such as applicable fees and taxes, without deduction of depreciation for age, for self-relocation</li> <li>IN EITHER CASE</li> <li>Right to salvage materials from lost structure</li> <li>Shifting allowance based on actual cost of moving (e.g., truck hire, equipment, etc.)</li> </ul>
		Lessee, tenant	<ul> <li>Cash refund at rate of rental fee proportionate to size of lost plot for 6 months</li> <li>The lease money for the lessee for duration of remaining lease period will be deducted from the owner</li> </ul>
	Moving of minor structures (fences, sheds, kitchens, latrines, etc.)	Owner, lessee, tenant	The affected person may choose between the following alternatives:  Cash compensation for self-reconstruction of structure at market rate (labor, materials, transport, and other incidental costs)  Relocation/reconstruction of the structure by the project IN EITHER CASE  Access to the affected facility should be restored
	Stalls, kiosks	Vendors (including titled and non-titled land users)	<ul> <li>Assistance for finding alternative land to continue business</li> <li>Allowed to construct temporary structure/continue business through some lease/rent system as vendor, at alternative location comparable to lost location</li> <li>Cash compensation for self-relocation of stall/kiosk at market rate (labor, materials, transport, and other incidental costs)</li> </ul>

Language Communication of the		\A/ 1-1 '	T 00 L L I
Loss of income from agricultural labor		Wage laborers in WTP, septage management areas or any other affected agricultural land	<ul> <li>60 days advance notice</li> <li>Cash assistance for loss of income up to 7 days at TK 400 per day</li> <li>Preferential selection for work at project site during civil works</li> </ul>
Maintenance of access to means of livelihood	Obstruction by subproject facilities	All Affected Persons	<ul> <li>Accessibility of agricultural fields, community/social facilities, business premises, and residences of persons in the project area ensured</li> <li>Accessibility to the original/alternative fishing ground</li> </ul>
Businesses (CBE)	Temporary business loss due to LAR or construction activities of project	Owner of business (registered, informal)	<ul> <li>60 days advance notice</li> <li>Cash compensation equal to lost income during period of business interruption based on tax record or, in its absence, comparable rates from registered businesses of the same type with tax records</li> </ul>
Employment	Temporary employment loss due to LAR or construction activities	All laid-off employees of affected businesses	<ul> <li>60 days advance notice</li> <li>Cash compensation equal to lost wages during period of employment interruption up to 6 months, based on tax record or registered wage, or, in its absence, comparable rates for employment of the same type</li> <li>As applicable by labor code, compensation will be paid to the employer to enable him/her to fulfill legal obligations to provide compensation payments to laid-off employees, to be verified by government labor inspector</li> </ul>
	Resources and Public		
Loss of common property resources and public facilities	footbridges, roads, footpaths, culverts, places of worship, schools, hospitals, canal water by downstream users, common water points/connections, public/community toilets, community spaces, playgrounds etc.	Service provider	<ul> <li>Full restoration at original site or reestablishment at relocation site of lost common resources, public services and facilities, including replacement of related land and relocation of structures according to provisions under Sections 1 and 2 of this entitlement matrix.</li> <li>One-time grant fund for the CPR committee and management</li> </ul>
Loss of access	Legally designated parks, market, place of worship, schools, hospitals, municipal hall and other government facilities	Service provider	<ul> <li>Full restoration at original site or reestablishment at relocation site of lost common resources, public services and facilities, including replacement of related land and relocation of structures according to provisions under Sections 1 and 2 of this entitlement matrix.</li> <li>One-time grant fund for the CPR committee and management</li> </ul>
5. Special Provisions			
Vulnerable Affected Persons such as but not limited to women- headed household, elderly-headed	Loss of land, structure, and/or employment	All vulnerable Affected Persons (in all project locations)	<ul> <li>Assistance in identification and purchase or rental of new plot/structure through microcredit scheme</li> <li>Assistance with administrative process of land transfer, property title, cadastral mapping, and preparation of compensation agreements</li> <li>Provision of livelihood training, job placement</li> </ul>

household, poor household with person with disability, etc. <sup>d</sup>			•	Included in the project livelihood restoration and rehabilitation program Financial grants and/or microcredit access for livelihood investment as well as organizational/logistical support to establish an alternative income generation activity Subsistence allowance of minimum of 12 months of official minimum wage Preferential selection for project-related employment
Social/ religious minorities, poor households	Loss of land and structures	Titled or recognized owners of land and structures	•	Titling of replacement land and structures in female owner's/minority/ elderly household head's name (as applicable) Cash compensation paid directly to female owners and head of minority HHs
Other impacts	Unanticipated impacts	All Affected Persons	•	Unanticipated involuntary resettlement impacts shall be documented and mitigated based on the principles provided in the Resettlement Framework/resettlement plan and with compliance with the policy of the Government and ADB. Standards of the entitlement matrix will not to be lowered

<sup>&</sup>lt;sup>a</sup> The executing and implementing agencies will receive guidance and assistance from the resettlement specialists of the consultant team to ensure all compensation is provided before displacement occurs and that other entitlements are provided in a timely manner. Construction activity can begin on sections where compensation is paid and which are ready to be constructed. The compensation to displaced persons is to be confirmed through written letter to ADB.

b All Taka values will be adjusted for inflation until the year of compensation payment.

<sup>&</sup>lt;sup>c</sup> The rate of compensation for acquired housing, land and other assets will be calculated at full replacement costs. The calculation of full replacement cost will be based on the following elements: (i) fair market value; (ii) transaction costs; (iii) interest accrued, (iv) transitional and restoration costs; and (v) other applicable payments, if any, including settlement of encumbrances. Where market conditions are absent or in a formative stage, the borrower/client will consult with the displaced persons and host populations to obtain adequate information about recent land transactions, land value by types, land titles, land use, cropping patterns and crop production, availability of land in the project area and region, and other related information. The borrower/client will also collect baseline data on housing, house types, and construction materials. Qualified and experienced experts will undertake the valuation of acquired assets. In applying this method of valuation, depreciation of structures and assets is not to be considered. The additional 200% is based on the Acquisition and Requisition of Immovable Property Act, 2017 passed by Parliament in September 2017.

<sup>&</sup>lt;sup>d</sup> Vulnerable households/displaced persons include those below the poverty line, the landless, the elderly, women and children, and tribes, minor races, ethnic sects and communities (Indigenous Peoples), those without legal title to land, female-headed households, elderly-headed households, and disabled-headed households,.

#### 4. COMPENSATION AND REHABILITATION

## a) Process and progress of the implementation of the safeguards plan of Package Rupganj/W-03

The Property Valuation Advisory Team has been approved by the Ministry of Local Government and Rural Development in June 2020 (Annex-3). There is a Resettlement Budget and Financing Plan for this package, and the PIU in Rupganj LGED has released funds for resettlement to the entitled displaced persons. The total resettlement cost for the subproject has been estimated according to the cost items outlined below:

- (i) Compensation for structures and trees, is paid in full before displacement occurs;
- (ii) For vulnerable households, additional subsistence allowance equivalent to Tk.96,000/HH for restoring or enhancing their livelihood. Vulnerable households will be prioritized in any project employment;
- (iii) Provision of temporary access where possible and
- (iv) Restoration structure, utilities after construction is completed.
- (v) Compensation for temporary loss of income due to non-ability to go to work during demolition and repair of their affected structures.

The replacement cost of structures has been determined in the updated Resettlement Plan on the basis of the method described in the Resettlement Framework of the Second CRDP by the Property Valuation Advisory Team. During the construction stage the displaced persons, especially vulnerable displaced persons, are given preference over others in being engaged in project activities suitable to their skills. In order to make the displaced persons employable, the PIU will identify the required skills for the construction activities prior to the commencement of the construction and provide the required training to the displaced persons. These works are in preparatory stage since its progress is impaired by the current COVID-19 situation. However, the PIU of Rupganj LGED is implementing the necessary works conforming the COVID-19 Health and Safety Plan.

A meeting held by the Property Valuation Advisory Team on 20 October 2020 who have revised and approved the value of affected properties for the RP of Rupganj Package W-03. In this meeting compensation for temporary loss of income due to non-ability to go to work during demolition and repair of their affected structures has been omitted by the committee (Annex- 5).

The process of compensation has been completed; recently the ID cards of the affected persons and the payment papers have been prepared, compensation cheques have been handed over to the APs ob 14 October, 2021 (Annex- 9 and Annex-10).

# b) Process and progress of the implementation of the safeguards plan of Package Rupganj/W-02

The Property Valuation Advisory Team has been approved by the Ministry of Local Government and Rural Development in June 2020 (Annex-3). There is a Resettlement Budget and Financing Plan for this package, and the PIU in Rupganj LGED will release funds for resettlement to the entitled displaced persons. The total resettlement cost for the subproject will be estimated according to the cost items

#### outlined below:

- (vi) Compensation for land, is paid in full before displacement occurs;
- (vii) For vulnerable households, additional subsistence allowance equivalent to Tk.96,000/HH for restoring or enhancing their livelihood. Vulnerable households will be prioritized in any project employment;
- (viii) Provision of temporary access where possible and

The cost of land will be determined in the updated Resettlement Plan on the basis of the method described in the Resettlement Framework of the Second CRDP by the Property Valuation Advisory Team. During the construction stage the displaced persons, especially vulnerable displaced persons, will be given preference over others in being engaged in project activities suitable to their skills. In order to make the displaced persons employable, the PIU will identify the required skills for the construction activities prior to the commencement of the construction and provide the required training to the displaced persons.

Land acquisition process for bridge construction is in progress. Public Notice has been served according to Section 6 of the Acquisition and Requisition of Immovable Property Act, 2017 by the office of the District Commissioner on 9 June 2022. Documents related to land acquisition for this package are given in (Annex-11).

#### c) Quantitative as well as qualitative results of the monitoring parameters

PMCU have prepared all the necessary checklists and formats for monitoring social safeguard plan implementation activities in a simplified way, so that it becomes easier for the field level staff to understand and collect information. PMCU and PIU of LGED have started collection of the relevant information of the implementation works conforming the COVID-19 Health and Safety Plan. A sample monthly social safeguard field monitoring checklist has been included in Annex-4.

#### d) Disclosure of Social Safeguard Documents in PMCU website

Social Safeguard Documents have been (15 DDRs and 2 RPs) disclosed in PMCU website. The link to the website is http://oldweb.lged.gov.bd/ProjectLibrary.aspx?projectID=867.

#### 5. PROJECT DISCLOSURE, PUBLIC PARTICIPATION AND CONSULTATION

# a) Project disclosure mechanism, public participation and consultations activities during the project implementation

The PMCU/PIU is conducting meaningful consultation with APs, their host communities, and civil society for every project and subproject identified as having involuntary resettlement impacts. Meaningful consultation is a process that: (i) begins early in the project preparation stage and is carried out on an ongoing basis throughout the project cycle; (ii) provides timely disclosure of relevant and adequate information that is understandable and readily accessible to affected people; (iii) is undertaken in an atmosphere free of intimidation or coercion; (iv) is gender inclusive and responsive, and tailored to the needs of disadvantaged and vulnerable groups; and (v) enables the incorporation of all relevant views of affected people and other stakeholders into decision making, such as project design, mitigation measures, the sharing of development benefits and opportunities, and implementation issues. Consultation is being carried out in a manner commensurate with the impacts on affected communities. The EA is paying particular attention to the need of disadvantaged or vulnerable groups, especially those below the poverty line, the landless, the elderly, female headed households, women and children, Indigenous Peoples, and those without legal title to land.

**Public consultations during preparation of DDRs and RPs:** During the preparation of DDRs and RPs of 13 readiness packages adequate and meaningful public consultations were conducted with participation of people from different social strata. The details of these public consultations indicating date, place, issues discussed findings are included in respective sections and appendices of these reports (DDRs and RPs). The details of the public consultations indicating date, place, issues discussed findings is included in Annex-8. During this semi- annual reporting period public consultations were held for due diligence document preparations of 3 packages, they are; Savar W-05, Rupganj W-02, and Nowapara W-01. The details of the public consultations indicating date, place, issues discussed findings is included in Annex-12.

Orientation workshops during commencement of the project: An Orientation Programme (Workshop) held at LGED, Narayanganj District Office on 22 October, 2019 to disseminate and share experience and information to provide detailed and specific guidance and advice to all PIU staff and Contractors and others on matters to be covered during implementation. In particular there needs to be a focus on contractual and safeguards issues and the detailed responsibilities and activities of PIU LGED, contractors, and PDS consultants. The objective was to ensure that all participants understood the principles of the environmental safeguards and for the participants to be familiar with their roles and responsibilities during the construction phase.

Another Orientation Programme (Workshop) held at LGED, Dhaka District Office on 12 November, 2019 to disseminate and share experience and information to provide detailed and specific guidance and advice to all PIU staff of LGED, Dhaka, Gazipur City Corporation and concerned Contractors and others on matters to be covered during implementation. In particular there needs to be a focus on contractual and safeguards issues and the detailed responsibilities and activities of PIU LGED.

On September 10, 2020 an Orientation Programme (Workshop) held at LGED, Narayanganj District Office for the contractors representatives of Package Rupganj W-01, PIU and PMCU staff. Details of this consultation are attached in Annex-6.

An information exchange meeting held on November 28 at PMCU, Dhaka for the PMCU, PIU and PDSC staff. Details of this consultation are attached in Annex-6.

An orientation Session on Safeguard Issues on CRDP2, LGED was held on 22<sup>nd</sup> March 2021 at Regional Training Centre (RTC), LGED Dhaka. Project Director (PD), CRDP2, LGED inaugurated the session. Executive Engineer (XEN), LGED, Dhaka and Team Leader (TL), Preparation, Design, Supervision Consultant (PDSC) delivered Introductory Remarks. Participants were Technical Staff of concerned PIUs and PDSC. Input on Environment Safeguard, Social Safeguard, Gender and Development (GAD) was delivered by concerned Specialists of PDSC. Total 32 participants including three female participants attended the session.

During July 2021 to December 2021, 9 Orientation Workshops on Contract Management were held in different Pourashavas. The objective of Orientation Workshop On Contract Management was to orient participants on Project Objective / Output / Geographical Coverage / Events Cycle, Contract Management, Quality Assurance: Specification and Frequency, Social and Environmental Safeguard Issues, Gender Action Plan, Work Zone Safety and Procedures to be followed.

During this semi-annual reporting period, Training on Municipal Governance was held in 2 (two) Pourashavas, namely Manikganj and Savar. A snapshot on these consultations has been appended in Appendix-12.

**Public consultations during implementation of works:** Till sixth quarter of the project implementation community consultations have been done in 9 packages out of the 27 contract signed packages. Issues of social and environmental safeguard, gender, quality and progress of works were discussed during these consultation processes. DDRs have been updated based on these public consultations. Following table shows social safeguard status of sub-projects in connection to preparation of social safeguard documents up to December 2020.

Table 7: Public consultation status for Subprojects of different ongoing packages

SI. No.	Name of Sub-project	Involuntary Resettlement (IR) impacts	Requirement of Resettlement Plan (RP) / Due Diligence Report (DDR)					
	Thirteen Readiness Packages							
1	Dhaka Region Roads: Gazipur City Corporatin (Package No. GCC/W- 01)	No IR Impacts	DDR	Public consultation conducted and DDR updated based on latest field consultations.				
2	Dhaka Region Roads: Gazipur City Corporatin (Package No. GCC/W- 02)	No IR Impacts	DDR	Public consultation conducted and DDR updated based on latest field consultations.				
3	Dhaka Region Roads: SavarUpazila (Package No. Savar/W-01)	No IR Impacts	DDR	Public consultation postponed due to pandemic, but will resume conforming COVID-19 H&S plan.				
4	Dhaka Region Roads: SavarUpazila (Package No. Savar/W-02)	No IR Impacts	DDR	Public consultation postponed due to pandemic, but will resume conforming COVID-19 H&S plan.				
5	Dhaka Region Roads: SavarUpazila (Package No. Savar/W-03)	No IR Impacts	DDR	Public consultation postponed due to pandemic, but will resume conforming COVID-19 H&S plan.				
6	Dhaka Region Roads: SavarUpazila (Package No. Savar/W-04)	No IR Impacts	DDR	Public consultation postponed due to pandemic, but will resume conforming COVID-19 H&S plan.				
7	Dhaka Region Roads: SavarPourashava (Package No. Savar/Poura/W-01)	No IR Impacts	DDR	Public consultation postponed due to pandemic, but will resume conforming COVID-19 H&S plan.				
8	Dhaka Region Roads: RupganjUpazila (Package No. Rupganj/W-01)	No IR Impacts	DDR	Public consultation postponed due to pandemic, but will resume conforming COVID-19 H&S plan.				
9	Dhaka Region Roads: RupganjUpazila (Package No. Rupganj/W-02)	No IR Impacts	DDR	Public consultation conducted for RP updating process.				
	Dhaka Region Roads: RupganjUpazila (Package No. Rupganj/W-03)	Yes, IR Impacts	RP	Public consultation conducted for RP updating process.				
11	Dhaka Region Roads: AraihazarUpazila (Package No. Araihazar/W-01)	No IR Impacts	DDR	Public consultation conducted and DDR updated based on latest field consultations.				
12	Dhaka Region Roads: AraihazarUpazila (Package No. Araihazar/W-02)	No IR Impacts	DDR	Public consultation conducted and DDR updating in progress.				

SI.	Name of Sub-project	Involuntary	Requirement of	Consultation Status as of
No.		Resettlement (IR)	Resettlement	June 2022
		impacts	Plan (RP) / Due	
			Diligence Report	
			(DDR)	
13	Dhaka Region Roads:	No IR Impacts	DDR	Public consultation postponed due to pandemic,
	AraihazarUpazila (Package No. Araihazar/W-03)			but will resume conforming COVID-19 H&S plan.
		Other	Packages	
			Ü	
14	Dhaka Region Roads: Gazipur City	No IR Impacts	DDR	Public consultation postponed due to pandemic,
	Corporatin (Package No. GCC/W- 03)			but will resume conforming COVID-19 H&S plan.
15	Drainage Improvement of Dhamrai	No IR Impacts	DDR	Public consultation postponed due to pandemic,
	Pourashava: (Package No. Dhamrai /W01)			but will resume conforming COVID-19 H&S plan.
16	Drainage Improvement of Tarabo	No IR Impacts	DDR	Public consultation postponed due to pandemic,
	Pourashava: (Package No. Tarabo /W01)			but will resume conforming COVID-19 H&S plan.
17	Drainage Improvement of Kanchon	No IR Impacts	DDR	Public consultation postponed due to pandemic,
	Pourashava: (Package No. Kanchon /W01)			but will resume conforming COVID-19 H&S plan.
18	Drainage Improvement of Dhamrai	No IR Impacts	DDR	Public consultation postponed due to pandemic,
	Sonargaon: (Package No. Sonargaon /W01)			but will resume conforming COVID-19 H&S plan.
19	Drainage Improvement of	No IR Impacts	DDR	Public consultation postponed due to pandemic,
	Narsingdi Pourashava: (Package No. Narsingdi /W01)			but will resume conforming COVID-19 H&S plan.
20	Drainage Improvement of Singair	No IR Impacts	DDR	Public consultation postponed due to pandemic,
	Pourashava: (Package No. Singair /W01)			but will resume conforming COVID-19 H&S plan.
21	Drainage Improvement of Mongla	No IR Impacts	DDR	Public consultation postponed due to pandemic,
	Pourashava: (Package No. Dhamrai /W01)			but will resume conforming COVID-19 H&S plan.
22	Drainage Improvement of Jashore	No IR Impacts	DDR	Public consultation postponed due to pandemic,
	Pourashava: (Package No. Jashore /W01)			but will resume conforming COVID-19 H&S plan.
23	Drainage Improvement of	No IR Impacts	DDR	Public consultation postponed due to pandemic,
	Jikorgacha Pourashava: (Package No. Jikorgacha /W01)			but will resume conforming COVID-19 H&S plan.
24	Drainage Improvement of Chalna	No IR Impacts	DDR	Public consultation postponed due to pandemic,
	Pourashava: (Package No. Chalna /W01)			but will resume conforming COVID-19 H&S plan.
25	Dhaka Region Roads: SavarUpazila	Yes, IR Impacts	RP	Public consultation conducted for RP updating
	(Package No. Savar/W-05)			process.

SI.	Name of Sub-project	Involuntary	Requirement of	Consultation Status as of
No.		Resettlement (IR)	Resettlement	June 2022
		impacts	Plan (RP) / Due	
			<b>Diligence Report</b>	
			(DDR)	
26	Dhaka Region Roads: SavarUpazila	No IR Impacts	DDR	Public consultation postponed due to pandemic,
	(Package No. Savar/W-06)			but will resume conforming COVID-19 H&S plan.
27	Dhaka Region Roads:	No IR Impacts	DDR	Public consultation postponed due to pandemic,
	AraihazarUpazila (Package No. Araihazar/W-06)			but will resume conforming COVID-19 H&S plan.
	Drainage Improvement of	No IR Impacts	DDR	Public consultation postponed due to pandemic,
	Nowapara Pourashava: (Package No. Nowapara /W01)			but will resume conforming COVID-19 H&S plan.
29	Manikganj Khal Re-excavation and	No IR Impacts	DDR	Public consultation postponed due to pandemic,
	Development Subproject			but will resume conforming COVID-19 H&S plan.
130	Dhaka Region Roads:	No IR Impacts	DDR	Public consultation postponed due to pandemic,
	RupganjUpazila (Package No. Rupganj/W-04)			but will resume conforming COVID-19 H&S plan.
31	Dhaka Region Roads: SavarUpazila	No IR Impacts	DDR	Public consultation postponed due to pandemic,
	(Package No. Savar/W-07)			but will resume conforming COVID-19 H&S plan.
32	Drainage Improvement of Kaliakoir	No IR Impacts	DDR	Public consultation postponed due to pandemic,
	Pourashava: (Package No. Kaliakoir /W01)			but will resume conforming COVID-19 H&S plan.
	Dhaka Region Roads:	No IR Impacts	DDR	Public consultation postponed due to pandemic,
	AraihazarUpazila (Package No. Araihazar/W-04)			but will resume conforming COVID-19 H&S plan.
34	Dhaka Region Roads:	No IR Impacts	DDR	Public consultation postponed due to pandemic,
	AraihazarUpazila (Package No. Araihazar/W-05)			but will resume conforming COVID-19 H&S plan.
35	Construction of Composting Plant	No IR Impacts	DDR	Public consultation postponed due to pandemic,
	and Associated facilities for KCC: KCC / W-01			but will resume conforming COVID-19 H&S plan.

## **Consultations workshops on preparation of Drainage Master Plans:**

A Consultation Workshop held at Singair Pourashava on 28 October, 2019 with the Community and Stakeholders of the Pourashava on the "Drainage Master Plan" prepared for the Pourashava. The Objective of this process is to disseminate information about drainage master plan and their recommendation and participation of stakeholders in the planning process to create a sense of ownership among themselves. The specific objectives are to (i) Evaluate the present situation of drainage system and identify the drawback and (ii) Find a way forward to address the identified issues through the planning process. The Mayor, Singair Pourashava, elected Ward Councilors including Women Councilors of the Pourashava, other professional and technical staff of Pourashava, representatives from Mosques and Temples, Schools and Training centres, local Businesses, etc. participated in the consultation. The

meeting discussed and recommended some changes in drainage alignment and finally approved the Drainage Master Plan by the Mayor on behalf of the participants. The Mayor and the Consultants emphasized the need to proceed with the Drainage Master Plan and the sub projects in order to maintain the Government of Bangladesh and ADB investment program.

Similar Consultation Workshop with the concerned community also held in Jhikorgacha Pourashava (22 December, 2019), Nowapara Pourashava (23 December, 2019), Chalna Pourashava (24 December, 2019) and Manikganj Pourashava (31 December, 2019).

Similar Consultation meetings were held during July 2020 to December 2020 at Narshingdi Pourashava (2 September, 2020), Mongla Pourashava (11 October, 2020), Tarabo Pourashava (28 October, 2020) and Kanchan Pourashava (November, 2020). Particulars of these consultation meetings have been given in Annex-6.

## Orientation Session on Safeguard Issues:

An orientation session on safeguard issues on CRDP2, LGED was held on 22<sup>nd</sup> March 2021 at Regional Training Centre (RTC), LGED Dhaka. Project Director (PD), CRDP2, LGED inaugurated the session. Executive Engineer (XEN), LGED, Dhaka and Team Leader (TL), Preparation, Design, Supervision Consultant (PDSC) delivered Introductory Remarks. Participants were Technical Staff of concerned PIUs and PDSC. Input on Environment Safeguard, Social Safeguard, Gender and Development (GAD) was delivered by concerned Specialists of PDSC. Total 32 participants including three female participants attended the session. Particulars of these consultation meetings have been given in Annex-8.

During Orientation Session on Safeguard Issues were conducted on 15/9/21 at Savar Pourashava and on 19/9/21 at Tarabo Pourashava.

## 6. GRIEVANCE REDRESS MECHANISM (GRM)

A Grievance Redress Mechanism (GRM) has been framed following the approved Resettlement Frameworks (RF) of the project with the objective of mainly to receive and facilitate resolution of Affected Person's (APs), complains & grievances to ensure project safeguard performance. The grievance mechanism should be scaled to the risks and adverse impacts of the project. It should address displaced persons concerns and complaints promptly, using an understandable and transparent process that is genderresponsive, culturally appropriate, and readily accessible to all segments of the affected people at no costs and without retribution. The mechanism developed shall be in a manner that it shall not impede access to the existing judicial or administrative remedies. The DPs will be appropriately informed about the mechanism.

The Grievance Redress Mechanism (GRM) for this project to be implemented in three levels. The **first level** and most accessible and immediate venue for the fastest resolve of grievances is the PIU, chiefly through the resettlement safeguards officer and Project Manager, with assistance from the safeguards consultants of the PMCU/MDSC. Grievances at this level will be resolved through continuous interactions with affected persons and the PIU and will answer queries and resolve grievances regarding various issues including land acquisition, structures acquisition, livelihood impacts, entitlements, and assistance. Corrective measures will be undertaken at the field-level itself within seven days. All grievances will be documented with full information of the person and issue.

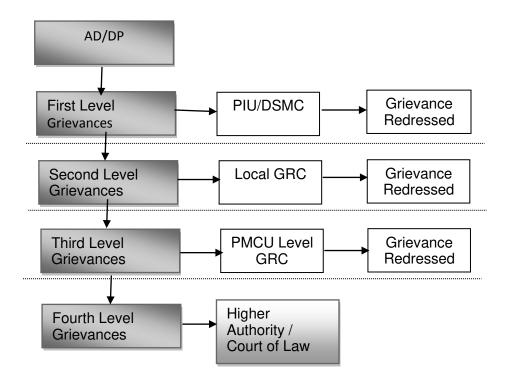
If any grievances remain unresolved at the first level, the PIU's Project Manager, should activate the **second level** of the GRM by referring the issue (with written documentation) to the local Grievance Redress Committee (GRC) of the City Corporation/ Pourashava Upazila, who will, based on review of the grievances, address them in consultation with the Safeguards Officer of the PIU and PMCU, and affected persons. A hearing will be called, if necessary, where the affected person can present his concern/issues. The process will promote conflict resolution through mediation. The local GRC will consist of the following persons: (i) Chief Executive Officer of the City Corporation/ Pourashava / Upazila (GRC Chair); (ii) Representative of the mayor of the City Corporation/ Pourashava / Upazila; (iii) Representative of the affected persons; (iv) Official of the land registry department; (v) Official of the DoE divisional office; (vi) Town planner of the City Corporation/ Pourashava / Upazila; and (vii) Environmental / Social safeguards Officer of the PIU. The local GRC shall meet twice a month, unless the Project Director informs that there are no grievances to address, or they shall meet as needed as per the severity of the grievance. The local GRC will suggest corrective measures at the field level and assign responsibilities for implementing its decisions.

If the grievance still remains unresolved at the second level, the PIU Project Manager, will activate the **third level** of the GRM by informing the PMCU Project Director who will, based on review of the local GRC minutes and consultation with the PIU Project Manager, activate the PMCU level GRC. This committee shall comprise the following representatives:(i) Project Director PMCU, (ii) Environmental / Resettlement Safeguards Officer of the PMCU; (iii) Representative from Land Ministry, (iv) Representative from DoE; (v) Representative of the DPs; and (vi) Environmental / Social Safeguards officer of the PIU.

The GRC at the PMCU level shall meet based on the receipt of grievances, and the meeting shall be convened within 7 days of receipt of the grievance by the PMCU, and grievances redressed with 15 days. The Environmental / Resettlement Safeguards Officer of the PMCU will be responsible for processing and placing all papers before the PMCU GRC, recording decisions, issuing minutes of the meetings and taking follow-up action to see that formal orders are issued and the decisions carried out.

In the event that a grievance is not addressed by the PIU, local GRC, or the PMCU GRC, the DP can seek legal redress of the grievance in the appropriate Courts (the **fourth level** of the GRM). A grievance redress mechanism and procedure is depicted in **Figure-1** 

Figure 1: Grievance Redresses Mechanism and Procedure.



In compliance with the ADB Loan Agreement and approved Resettlement Frameworks (RF), LGED shall establish Grievance Redress Committee (GRC) at PMCU level & one local GRC at each PIU level acceptable to ADB. The objective of such a GRM is to redress any grievances arising from resettlement, compensation and environmental impact during subproject implementation. In this connection, the Local Government Division (LGD) under the Ministry of LGRD&C issued the office order via memo no.46.068.005.00.00.018.2020-455; dated: 7 June 2020 for the formation of GRC under the GRM for the PIUs under City Region Development Project (Please find GRC Office Order as Annex-2). Following aforesaid office order, GRCs formation process has been initiated at each PIU level.

## 7. INSTITUTIONAL ARRANGEMENT

Resettlement frameworks were prepared during the PPTA, which provide the basis for safeguard management and monitoring. The RF also sets out the organizational structure for resettlement and social safeguard management within the PMCU and PIU supported by Safeguard Specialists & staffs. Moreover, organizational structure including consultation, participation and disclosure and the grievance redress mechanism also were indicated in the RF, which will be followed during subproject preparation with necessary adjustments pertaining to the practical situation Institutional arrangement currently in force for managing the social safeguards issues under the project are as follows:

**Project Management and Coordination Unit (PMCU):** The Local Government Engineering Department (LGED), the Executing Agency (EA) is responsible for overall guidance and project implementation. A Project Management and Coordination Unit (PMCU), headed by a Project Director, is implementing the project investments and responsible for overall planning, management, coordination, supervision and progress monitoring of the project activities. The PMCU is ensuring compliance with assurances, including safeguards and preparing and submitting necessary safeguard reports, resettlement plan monitoring updates, etc. To ensure effective implementation of the land acquisition and resettlement aspects, one full time PMCU resettlement and environment safeguard officer is on board and is primarily responsible for the compliance to the Statutory and legal requirements of GoB including overseeing safeguard compliances and RP preparation/updating etc.

**Project Implementation Unit (PIU):** Project Implementation Units (PIUs) are entrusted with the responsibilities for planning, design and implementation of each respective subproject. The PIU also are responsible to ensure compliance with safeguards requirements of the Government and ADB and for day-to-day monitoring of the project progress, including implementation of the resettlement provisions in the project and produce progress reports on all aspects concerning planning, implementation and monitoring of the land acquisition and resettlement issues and report to the PMCU. Safeguards focal persons are established for Dhaka, Naryanganj, GCC and Savar Pourashava PIUs.

Preparation, Design and Supervision Consultants (PDSC): A Preparation Design and Supervision Consultant (PDSC) on board are carrying out the detailed design, supervision and management of the subprojects including the sample subprojects. Future subprojects will also be taken into consideration for the detailed design including the safeguards planning. The PDSC have one Social Development and Gender Specialist (SDGS) and one Community Development Specialist (CDS). They were responsible to carry out the social impact assessment and gender issues and to closely work with the PMCU's safeguard consultants for updating/finalizing required social safeguard documents (DDRs & RPs) based on the detailed engineering design including implementation and monitoring of social safeguard issues and RP implementation.

The organizational arrangements for RP & other safeguard documents preparation and implementation including monitoring of different social safeguard issues depicted in **Figure-2**.

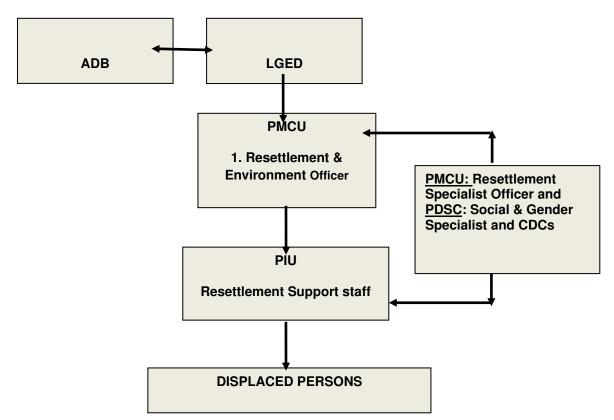


Figure 2: Organization Chart for Managing the Social Safeguard Issues

## 8. MONITORING RESULTS-FINDINGS

Following are the results against the social safeguard status monitoring indicators;

**Design and Engineering Status:** Out of the 13 readiness packages under CRDP-2, the preliminary designs of 11 subprojects do not require any changes or updates. So, the ADB approved draft DDRs and RPs are prevailing. The design of package Savar W-05 has been modified and the RP has been revised. One package envisage design change (Savar –W02) and RP may require to be prepared for the changed portions of the subprojects.

**Institutional Status Readiness:** Contractors have been mobilized for 27 packages. Project Supervision Consultants including Field Engineers are mobilized too in due times. The Executing Agency has mobilized social safeguard team consisting Community Mobilization Specialist, Resettlement Officer, Social Safeguard and Gender Specialist.

**Safeguards Requirements:** The Quarterly Progress Report and Semi Annual Social Safeguard Monitoring Reports covers social safeguard issues. The tenth Quarterly Progress Report already prepared and submitted to ADB by PMCU. Local Government Division (LGD) under the Ministry of LGRD&C issued the office order in June 2020 for the formation of GRC under the GRM for the PIUs under Second City Region Development Project (Annex-2). Formation Grievance Redress Committee is in progress, initiated at each PIU level.

RP/ IPP Monitoring: No Indigenous people are affected by any intervention of CRDP-II. Only one package (Rupganj W-03) has resettlement impacts out of 13 readiness packages. Two more packages (Savar- W-05 and Rupganj W-02) have resettlement impacts. The details of resettlement impacts are given in Chapter 3 (Scope of Impacts) of this report. The RP of packages contain resettlement budgets and financing plans, PMCU and PIU already mobilized safeguard staff and maintaining safeguard database. Property Valuation Teams at the PIUs have been formed. Translation of two RP summary in local language has been completed and another is in progress. The project activities are already disclosed by installing project signboard. The formation of Grievance Redress Committees in the PIUs has been initiated upon getting the GRM office order in June 2020. The records of affected assets have been prepared but detail measurements are done during construction works at the relevant section of the road. ID cards of the APs of Rupgani Package W-03 have been prepared (Annex-9). The compensation process to the APs of this package has been completed (Annex-10). Land acquisition process for Rupganj Package W-02 is in progress. Public Notice has been served according to Section 6 of the Acquisition and Requisition of Immovable Property Act, 2017 by the office of the District Commissioner on 9 June 2022. (Annex-11). Monthly monitoring reports are being submitted by PIU to PMCU (Annex-4). PMCU is consolidating monthly reports into semi-annual monitoring reports or as part of the regular project reporting and submitting to ADB.

## 9. FOLLOW UP ACTIONS, RECOMMENDATION AND DISCLOSURE

This section describes recommendations and further actions or items to focus on for the remaining monitoring period. It also includes lesson learned for improvement for future safeguards monitoring activities. Disclosure dates of the monitoring report to the affected communities should also be included. A time-bound summary table for required actions should be included.

**Existing Tools and Methods of Social safeguard Monitoring:** The social safeguard monitoring tools are prescribed in the Resettlement Framework, RPs, DDRs and other project documents. By using these tools Social safeguard and Resettlement monitoring is done by PMCU. The methods of monitoring include administrative methods of PMCU; focusing primarily on scheduling of activities and details of compensation and payment status following the RP. Other monitoring methods are; direct one-on-one communications with APs, in connection to property valuation & compensation payment, outcomes of grievances and redresses of grievances and over all physical progress of resettlement plan implementation in a specific context.

But the application of these tools in the field could not done exhaustively; because, the physical work of the road section having resettlement impacts have not started yet and the works of other sections were temporarily paused due to the emergence COVID-19 pandemic. The social safeguard monitoring activities have been resumed in a limited way since the work sites reopened complying the COVID-19 Health and Safety Plans approved by ADB.

Lesson learned for improvement for future safeguards monitoring activities: Due the travelling limitations during COVID-19 pandemic period focus will be given to more utilization of the PIU field staff for social safeguard monitoring with periodic supervision of the PMCU. In this connection necessary checklists and formats for monitoring social safeguard plan implementation activities are being prepared by PMCU in simplified ways. The advantages of available digital technologies may be taken for social safeguard monitoring activities. PMCU and PIUs have started collection of the relevant information recently. The results of monitoring parameters are included in this Semi Annual Social Safeguard Monitoring Report. A time-bound summary table for required actions is given below with tentative time-frame.

Table 8: Time-bound summary table for required actions

Actions	Responsibility	Time Frame (Tentative)	Progress Status
Project Information Leaflet	PMCU		Done
Information on GRM and GRM committees	PMCU	30 July 2022	80%
Grievance redress records: (i) list and numbers of grievances received; (ii) numbers of resolved issues; (iii) numbers of cases under GRC review; (iv) outstanding cases (filed to court)	PMCU	30 July 2022	continuing
Task: Simplified Social Safegua	rd Monitoring Chec	klists/Formats for RP packages	;
Summary of RP translated in Bangla	PMCU		done
Compensation rates for affected persons	PMCU/PIU	30 August 2022	70%
Maps and data of affected properties	PMCU/PIU		Done
Particulars of APs (name, NID, photo, address, mobile no, IR impacts, entitlements etc.,)	PMCU/PIU		Done
ID cards of APs	PMCU/PIU	30 July 2022	80%
Land acquisition activities	PMCU/PIU	30 Nov 2022	75%
Payment of compensation and entitlements	PMCU/PIU	30 Nov 2022	60%

## Annex 1: Particulars of Affected People and Properties of Package Rupganj W-03

Particulars of AP	of AP Affected People			
Name of AP	Md. Kabir Hossain	Md. Anwar	Md. Sajjad	Delwar
Fathers Name	Late, Lutfur Rahaman	Late, Lutfur Rahaman	Late, Lutfur Rahaman	Late Lutfur Rahaman
Mobile No.	1930726977	1926922621	1950480468	1908719723
NID No	67168663656513	1866716863000039	67168663656507	6716863656513
Educational Status	Primary	Primary	Primary	Primary
Total Family member	4	5	6	4
Family member male	2	2	4	2
Family member female	2	3	2	2
Vulnerability member	yes	Yes	Yes	Yes
Vulnerability Allowance as per entitlement matrix (12month)	96000	96000	96000	96000
Mesurement of affected land and structure(sft.)	a.40 ft, b. 3 ft, c. 10 ft	a. 35 ft, b. 3 ft, c. 10 ft	a.45 ft, b. 3 ft, c. 10 ft	a.40 ft, b. 3 ft, c. 10 ft
Assessment of loss land/structure(sft.)	120sft	105sft	135sft	120sft
temporary rental /business/income loss	No	No	No	No
Total private land holding of Aps (sft.)	560sft	600sft	630sft	560sft
Measurement of total Structure (sft.)	a. 40 ft, b. 14 ft, c. 10 ft	a. 40 ft, b. 15 ft, c. 10 ft	a. 45 ft, b. 14 ft, c. 10 ft	a. 40 ft, b. 14 ft, c. 10 ft
% of property lost at the location	21.43	17.5	21.43	21.43
Resettlement Cost taka	180000	157000	202500	180000
Trees	4	4	4	4
Cost of trees Taka	12000	12000	12000	12000
Main Profession of HH	Business	Rickshaw pullar	Business	Business
Total HH Income per month (BDT)	10200	12,500	16,667	10,208
Roof type	Corrugated iron sheet	Corrugated iron sheet	Corrugated iron sheet	Corrugated iron sheet
Floor type	CC	CC	CC	CC
Structure Type	House	House	House	House
Ownership type	Non-titleholder	Non-titleholder	Non-titleholder	Non-titleholder
Relocation Impact	No	No	No	No
Total Cost Taka	292000	169000	214500	192000
Picture and NID of Aps	A result	1	\$ 100 mm	1 =

## Particulars of Affected People and Properties of Package Rupganj W-02

Name & Particular of the APs	1	2	3	4	5	6
	Armanuzzaman	Soliaman & gong	Monowara	Minara	Hazrat Ali & gong	Rafiq Molla
	& gong					
Fathers Name	Tomizuddin molla	Late. abu Siddique	D/o late. A.Rouf	D/o late.A.Rouf	Late Mohor Ali	Late. Esabdi molla
Mobile no.	01552324247	01724033322	017333568301	017333568301	01710558090	01822246485
NID no.	9116153363	7330313284	4166146979	3166141871	6416149885	3266144678
Educational Status	Master	Primary	High school	High school	Primary	Primary
Plot dag/khotian/holding no	2242	2241	2093	2093	2094	2094
Total family members	7	5	5	5	4	6
Male	5	3	3	0	2	3
Female	2	2	2	5	4	3
Measurement of affected land (dec.)	18.4	10.03	8.95	8.95	3.29	3.29
Total Cost for Affected land Tk. = per dec. costx3	3825360	2085237	1860705	1860705	683991	683991
Total private land holding of Aps (dec.)	39.16	62	27.5	27.5	14.67	14.67
% of property lost at the location	47	16	32.72	32.72	22.15	22.15
Main profession of HH	Business	Agriculture	Housewife	Housewife	Business	Agriculture
Total HH income per month (BDT)	125000	40000	10000	8000	40000	45000
Ownership type	Customary right	Customary right	Customary right	Customary right	Customary right	Customary right
Picture and NID of APs		G 96		9	9	O STATE OF THE PARTY OF THE PAR

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Name & Particular of the APs	7	8	9	10	11
	Babul molla	Amela	Fazlu molla	Engg. Nurul Haq	Ripon molla
Fathers Name	Late. Esabdi molla	w/o late. Mahbubur	S/o sirabdi molla	Himmot prodhan	s/o Amir Ali
Mobile no.	01822246485	0171058090	01876952079	01713311048	01704353728
NID no.	3266157050	1466148580	6716822713060	2695045917423	3303178663
Educational Status	Primary	Primary	HSC	Graduate Engg.	Business
Plot dag/khotian/holding no	2094	2094	2094	2040,2041	1284
Total family members	3	3	4	2	3
Male	2	1	2	1	3
Female	1	2	2	1	0
Measurement of affected land (dec.)	3.29	3.30	3.30	1.5	1.58
Total Cost for Affected land Tk.=per	683991	686070	686070	150750	158790
dec. costx3					
Total private land holding of Aps (dec.)	14.67	22	22	43	52
% of property lost at the location	22.15	14.77	14.77	3.49	3.07
Main profession of HH	Agriculture	Housewife	Agriculture	Repaired gov. officer	Business
Total HH income per month (BDT)	8000	8000	10000	50000	15000
Ownership type	Customary right	Customary right	Customary right	Customary right	Customary right
Picture and NID of APs	9			2	2

## **Annex 2: GRC Formation Office Order**



## দিবীয় স্বায়ের স্থানীয় অভিযোগ নিরুমন কমিটার কার্যপরিদি

- (০) এ পর্বাচে প্রকরে কবিছের বাবিকের বস্পর কবিছেলে (স্থানী/কন্তানীকালে) কবির পরিমান (প্রক্রামা, কৌর পরিমান, Physical Quantity) নির্বাচন এবং ক্ষতিপুলন প্রাথমিক পরামানিকা করা,
- (ii) কবিপ্রত অভিয়ে অভিযাপে পুনর্বাবন নীতিমাধার আবসাযুক্ত বাল প্রকার কর্তৃপালের মাধ্যম কবিপুরে প্রতিকে সংক্ষেত্রিক করা;
- (৩) কৰিব্ৰহমের কৰিবেশসমূহ ধাল অনুধায়ী বিভাস করে মার্লানিকর ভিত্তিক এক যাব সমানের মান্ত সমানা করা,
- (৪) অভিযোগনাটার অভিযোগ বিশাস মন্ত্রণতি এবং অনিটির নিজার অভিযোগনাটাকে অবহিত্র পরা,
- (৫) অভিযোগকারীত অভিযোগ নিবাহে অরপত্তি এবং নিরাম কমিটির নিরায়াগন্ত মেত্রর, পৌরসারা এর মাধ্যমে প্রাক্ত পরিবাদকারে অভিনিত্ত করে;
- (4) অভিযোগ নিকান কমিট মানে কমপকে ১ বার বভার ববংব। অভীমানেক অভিযোগের কান্যার বিভিন্নে এবং প্রকর্ম পরিবালকের বাবে জালেকর করে মানিক সভার সংখ্যা প্রাণ বা বৃদ্ধি করা খাবে।

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নিবাঁত বাধ পৰ্যায়ে স্থানীত অভিযোগ নিবানে কৰিছি যে কোনে কৰিয়ালে কৰিবলৈ নাকে গোল চকৰ বাধায়ণক (থেছা) নিবাহী চুক প্ৰকল্প পতিলোকতকে অনহিত্য সভাৱত প্ৰকল্প কৰিবলৈ স্থানীত কৰিবলৈ কৰিবলৈ কৰিবলৈ কৰিবলৈ কৰিবলৈ (থেছা) এই নামে আলোচনা কলে প্ৰকল্প পাঠতে পতিত সুবীত স্থানে অভিযোগ নিবাহৰ কৰিবলৈ নিবাহৰ নিবাহৰ

## कृतीय प्रदेश तमग्र नगोद्धा परिदर्शन विकास परिती:

- (II) পরিবেশ্যমার্যাধিক পুরকা জোকাল কর্মকর্তা, মর্যোর্ট পৌরসার ----- সময়

## পুৰ্বীয় প্ৰয়েম প্ৰজন্ম পৰ্বাহম অভিযোগ নিৱসৰ কমিটাৰ কাইপনিতি-

- (ii) পরিবেশুলারাছিক পুরকা কর্মকর্ম করিবেশ ও পূর্বকর্মী ব্যার বিভাগন্ত, প্রকল্প পর্যায় করিবেশ নিবেশ করিবিক উপস্থাপন করকেন,
- প্রকল্প পর্বতার অভিতরেশ নিরমান কমিটী অভিতরেশ প্রবলের ও নিরমান মধ্যে সভা আয়ধান পরতে,
- (a) you who where have with to fine you feels dies water
- পরিবেশ্বামানিক সুরক্ষা কর্মকর্তা প্রকল্প প্রকল্প পরিবেশ নিরক্তা কর্মিনির সমার নির্মাননার নির্দিত্তক কর্মকে।
  ক্রাং সভার কর্মবিভাগী আমি কর্মেন,
- (৫) পরিচেশ্বারাটিক ভূরতা কর্মকা প্রকর্ম পর্যায়ে মহিলেন বিরুপ্ত করিটির নিরায় বার্কবার্ত্তার অনুসরি পর্যায়্যাল্যক্র প্রমার্থনীয় ব্যবহা ক্রমকার।

## (ii) NB votors rets.

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ভিত্তীয় নাম কৰল ইচনে প্ৰকল্প (বিভারতিশি-২) বাজনায়নের কনা দশ্যন (ছাবা) ভাইবা) ভাইবো বাল এবং অভিন্তুবান করে অভিন্তুবান করে অভিন্তুবান করিবলৈ ইবাপিক হলে বা নির্বাহন করে বিভিন্তুবান অভিন্তুবান করিবলৈ ইবাপিক হলে বা নির্বাহন করে বিভাগত আনি কর্পেরেশ্য অভিন্তুবান করিবলৈ ইবাপিক হলে বা নির্বাহন করিবলৈ ইবাপিক হলে বিভাগত ভিত্তিবান করিবলৈ ইবাপিক হলে অভিন্তুবান করিবলৈ ইবাপিক হলে এ প্রতিবাহ অভিন্তুবান করিবলৈ বাজিক বা নাজিকলৈ অভিন্তুবান করে করেবলৈ করে বা নাজিকলৈ করেবলৈ করেবলৈ করেবলৈ করেবলৈ করেবলৈ করেবলৈ করেবলৈ করেবল করেবলৈ করে

## व्यक्तिपान विकास नाविति व विन्तवि लक्षिताः

অভিযোগ নিজন প্রতিয়া এটি হতে বাজবাহিত হয়ে। ভিটি কর্পের্যুপ্তর পর্যায় প্রার্থটিক ও ভিটিছ বার এবং প্রবার পর্যায় कृतिक सरा

#### STATE AND

প্ৰাথটিক কৰে ব্যক্তে কৰিয়েলকাউৰ সহজে যেলায়োলৰ সুয়েগ ও কৰিয়েলয়মূহ চুক ন্যাৰায়ের ব্যবস্থা ও ছঙ্গে ১৫টা– त्रमान माहिकै (FEU)-तत श्रमका कार्निकीटक श्रमकात नामेंद्र विहारत निहारिक कार्यद्रार (प्रांकात नामेंद्र करितापक mfatere der det ge figeriet kome det esten mfatteres continues glass um caraca estica टावरीम तका वैन-एक्स अमावात मुद्दकर्त पाटन पुनिदा विटक रहत। व्यक्तिक व्यक्तिप्राधिनात्त्री साथ १४८० विविध অভিযোগ প্ৰায়িত্ব পৰ লোকাল পাৰ্যন বিষয়টো অভিযাহে প্ৰায়ন্তিক স্বয়ে পটাত ভানিটোৱে কোপিনিটাৰ চলা পাছিলেই Silling Bergers warner

## প্ৰথম মনের মানীয় কডিবোপ নির্বাপ কমিটি-

- (a) পরিবেশ্বসামারিক মুলার ফোকাল কর্মকর্মা, মারিই নির্মী কর্মেরেশ্বর ...... সভাস্যানটার

## প্ৰথম মান্তৰ স্থানীয় অভিযোগ নিয়মন কমিটীৰ ভাওঁপন্তিৰি:

- करिएक रावित्व अभिरातन तुरून दना शासन्यादिक व्याजनावात्र विशिद्ध पा निवास सवा,
- Git व्यक्तियमकारीत व्यक्तियम शहरक न निरुद्ध प्रत्य व्यक्तियम जिल्लीतकारक समझ करा,
- of an exercisi Structures where When micro are not, not whose (Estitionants) sit felos receivas recei wingseva unita ma-
- অভিযোগনারী ক্রাজিক অভিযোগ সংক্রাছ থাবারীয় ভারাকটা বিশিক্ষ করা, 181
- where firely rears wells good a rest actional surveyor resent are good कामधानक (DEU-क्षम्य) अत्र मान्याम क्षत्रक निकालक-एक समितिक तथा।

#### feffix we.

প্ৰাথমিক বাবে কোনো অভিযোগ অধীয়াংদিক ৰাজনে প্ৰাথমিক সময়ে পঠিক কমিটাৰ কলো-বাভিৰ (defent পাৰ্কন) প্ৰকল্প বালভাপৰ (সেতে-প্ৰথম) - এর মানামে নিটি কর্পেত্রপত। পটিত দ্বিতীয় ছার্যায় ছার্মিয়া জরিত্যান নির্মান করিটি এর তিরাই অভিযোগটি লিখিরখনে কার্যানে। কের্যার লিখির শত্র প্রায়ির শত্র দিবীর মূরের অভিযোগ নিয়ান প্রতিয়ে পুরু হয়ে।

## বিশীয় ছয়ের স্থানীয় অভিযোগ নিরখন কমিটি:

- ্ৰা প্ৰথম নিনিষ্ট কৰ্মকৰ্মাননিৰ, মডেম্ব নিটি মন্টোলেন ...... সভাসনি
- (१) (मात्र वह श्रीनिमित्र, माजित निर्दी परनेशाना ..................

- ্যু পরিকেশুনারাভিত্র দুরুতা ক্রেকার কর্মকর্যা, সংক্রিয় নির্মি কর্পান্তেলনা ...... সংক্রান্তরিক

## দিনীয় স্বর্জ্য স্থানীয় অভিযোগ নিচানে কমিটির কর্মাপরিকি:

- ০) এ পর্বতে প্রমায় কবিয়ার নাজিবের লক্ষ্য মবিপ্রহার ক্রেট্যালয়ার্ট্য থাকে, কবিও পরিচাব ক্রুয়ার বেলি পরিচাব-Physical Quantity: February wferper price receive not,
- (a) where other where quies lifetime moneys are one opines unice where effects आहारिका करा,
- (a) পরিপ্রথমের করিয়েশবমূদ্র বরণ অনুভায়ি ভিতাত করে অপ্রতিকার ভিতিতে ১ মাত তাহারে মান্ত তাহারত করে.
- (৪) অভিযোগতালৈ অভিযোগ বিশ্বরে অপুনতি এবং কমিটার নিজার অভিযোগতালৈক কমিত করা,
- is) affectivable affects facts again are facts affelia frattage frattage car course (PSU-প্ৰথম), নিটি কলোনেশন এর মাধ্যমে প্ৰথম পরিচালক কে অমাহিত্য করা,
- (4) অভিযোগ বিভাগ কৰিছা আৰু আছল: ২ বাছ সভাচ কাহেল: অভীমান্তিক অভিযোগক সংখ্যক বিভিন্ন এবং প্ৰকল্প न्यविश्वास्त्रका माद्रम् आव्याक्ष्या कर्द्रा आणिक मकात करणा द्वाप ना मृत्रि कर्ता भटना

## pfir un

দ্বিষ্ঠিত কৰা পৰ্যায়ে স্থানীত অভিযোগ নিৰ্দেশ কমিটীতে কোনো অভিযোগ অভিযানিত বেংক গোল প্ৰকল্প ভাগতান।

(PEU-প্ৰথম) বিষয়টী বুক প্ৰকল্প পৰিচালক কে অবহিত্ব কানোনা প্ৰবাহ পৰিচালক স্থানীত অভিযোগ নিৰ্দেশ নিৰ্দেশ কৰিছিল
প্ৰতিবেদন ও সুপালিপসমূহতে ভিতিতে ১৭০০ প্ৰধান এই সাহত কানোনা কৰে প্ৰকল্প পৰ্যায় প্ৰটিত ক্ষয়ে অভিযোগ
নিকান কমিটিৰ কাৰ্যায়ৰ পুত্ৰ কান্যান।

#### ক্ষীয় করের প্রকল্প পর্যবের অভিযোগ নিরাম্য কমিটি:

(3) EWE HISSON, SHOUTHING.	- excefe
(২) প্ৰতিনিধি, কৃতি মঞ্চলন্দৰ	
(a) gfafdi, efficer witeras	1975
(a) परितान/शास्त्रिक मुख्य त्याका क्ष्मेंकरं, माहित मिरी कर्ताहरू:	BOE.
(E) শ্রুপমে পরিকে ব্যক্তিবর্তের প্রতিনিধি	
(iii) effecteratifies spec extent, franchife.q	সংগ্ৰহণীৰ

## যুগীৰ মহের প্ৰবন্ধ পৰ্যায়ে মভিকেশ নিজন কমিটির কার্যপরিতি।

- পহিলেশ্যামাজিক বৃহক্ষা কর্মকর্তা অভিযোগ ও পূর্ববর্তী ছাত্রে নিয়াক্ষম্ব, প্রকল্প পর্যায় মহিয়াল নিয়ান কমিটিকে উপায়ালন কর্মন,
- (২) প্রকল্প পর্যায়ে অভিযোগ নিরমন কমিটি অভিযোগ প্রয়াপর ৭ বিবের মানা করা আলান করাছ,
- (1) इसके नगरित महिराल निकास स्थिति ३६ विरुग्त घरण निकास होगा स्थाप,
- (৪) পরিকেশ্বেরাটিক পুরকা কর্মকাই প্রকল্প পরিছে করিছেল নিক্ষা করিছিল লগতে বিভারতমূহ নিশিবল করতে এবং নার্যার কার্যবিভালী করিছ করতে,
- পহিলেশ্বাহাটিক পূল্প কাৰণা প্ৰৱল্প পৰিছে অভিযোগ নিৰ্বাৎ কমিটিং দিবাছ বছলানের আপতি পরিলানেপূর্বক প্রয়োজনীয় বাবছা প্রবল করাছে;

#### dill: antivets mice.

#### অভিযোগ নিকান কবিটির প্রয়োজনীয়তা:

নিবিত্ত লোক জ্ঞান উন্নয়ে প্ৰজন্ম (শিলামনিনিন) ভাষাবাহনক জন্য সম্পন্ন (ছাৰা;খন্তাবা) কৰিবেৰ বাল এক কৰিবেৰ্ছাক কৰিবেৰ কৰিবে নিবাৰ কৰিবেৰ বাল এক কৰিবে্ছাকৰ পৰা বেৰু কোন কৰিবে নিবাৰ কৰিবেৰ কৰে কৰিবেৰ কৰিবেৰ কৰিবেৰ কৰিবেৰ কৰিবেৰ কৰিবেৰ কৰিবেৰ কৰিবেৰ

#### अभित्यम निकास करियों व निम्मति श्रविकाः

অভিযোগ নির্মন প্রক্রিয়া বিনটি বনে বাছনারিক হয়ে। উপজেলা পর্যায়ে প্রাথমিক ভয় ও নির্মীয় ভার এবং প্রকর্ম পর্যায়ে কৃষ্টিয় কর।

## SAL RE

এনজিইডি'র উপাজনা পর্যায় প্রাথমিক হার বাকার করিয়েগকারীর নহানে নেপায়েগের বুলো ও মহিন্যালয়নূর বুল সমাবানের বাবস্থা। এ বাবে উপাজনা প্রত্যাপনী বার পর্যায়র একজন উপ নহানারী প্রত্যাপনীকে কেনোল পানি হিপেনে নিয়াজিক করাবা। রোকাল পানির জডিপ্রায়ের অভিযোগ প্রাণ এবং কুম্ব নিরম্পনে উন্নোগ প্রাণ কর্মনে। অভিযানের বেশায়েগের বুলিয়ার অন্য বোজাল পানিরে মোনটিল নাম উপাক্তম্বর এশালার পুরুত্বপূর্ণ স্থামে বুলিয়ে বিচে হার। করিয়ার মাজিন্যালিয়ারের করা মেনে নিনিয় অভিযোগ প্রাকৃত্বি পার কোনাল পানির বিষয়ারী অভিযানে প্রাথমিক বাবে পানির কারিটিকে কোমিটির কার্যপরিধির এবং পানিকের বিভিন্নে। উপান্তাপন কর্মনে।

### हुपत पट्टर पूर्णिय परिटर्गन निवस्त निवितिः

- ্রা টপজেল প্রয়োপনীর উপজেল সহজারী প্রয়োপনী, সংস্থিতি উপজেলা ------- সভাপতি
- (৪) পরিবেশ্যামাজিক পুরুষা হোরাত কর্মকর্মা, মাছির উপজ্ঞেল ------- সময়, দক্তিব

## great stook splitts sufficient Stance or follow activities.

- अदिश्व कृष्टिय करियान द्वार वस नवन्त्रतिक स्टार्ट्याय विविद्य स विवास स्था;
- (3) व्यक्तिरात्रकारीत व्यक्तिरात्र प्रश्लाद ६ विकास प्रत्य प्रतिकारण विश्वविकारण वामध्य गरा.
- (2) বৃদ্ধি এবং / জনতা অন্যান্তমে (Structures) অধিকাৰ, ক্ষীবিকা অৰ্থনেত ওপত প্ৰভাৱ, প্ৰায়ন কৰিপুৰে (Entitionsection এবং বিভিন্ন স্বায়নবিধা সম্পর্কে অভিনেত্তর অন্যান্ত করা,
- (b) অভিযোগতাই অভিযুক্ত অভিযুক্ত অনুষ্ঠাছ কৰাবাই ভিত্তিৰত কৰা,
- (৪) অভিযোগ নিশ্বতি ব্যান্তের যাবলীয় রেজর্ব ও সভার লাগবিবালী হবাহায়াবের সংরক্ষণ এবং নিশ্বেক্ষা প্রাথীশনী কর্ম্বক নির্বাই প্রকাশনী, এলজিইনি, সংক্রিই কোলা - এর মান্তবে প্রকর্ম পরিসাল্য-কে সাবলিক করা।

## Rectan

প্ৰাথমিক ব্যৱ কোনে অভিযাপে অভীয়ানলৈ থাকলে উপায়না প্ৰতাপনী উপায়না পাইছে পতিৰ ভিতীয় বাবে ছানীয় অভিযোগ নিয়মৰ কমিটি-এর বিনাই অভিযোগটি চুক নিবিজ্ঞানে আনহানে। উপায়না প্ৰতৌশনীয় নিবিত্ব পত্ৰ প্ৰায়িত্ব পত্ৰ ভিতীয় স্বয়েহ অভিযোগ নিয়মৰ প্ৰতিয়া পুত্ৰ হয়।

## fells was with wheen force widt-

\$20	वेन्द्रबन निर्देश अर्थकर्त, शाहित वेन्द्रबन	marefu
(4)	Secure Sold winds as effectly, religit became	- 1979
(4)	স্ববিহার ব্যক্তিবর্গের প্রতিনিধি, সংস্থিত উপজেলা	
110	ছবিছ বুনি বেলিব্রি পর্যান প্রতিনিতি	THE
101	পরিবেশ অভিনয়তের বিভাগীর পররের প্রতিবিধি	many
(N)	architecture Chiefe acustraffia rescus activititi, inclui cons	99%
191	महित्रम्भवर्षातिक सुरक्षा कर्यक्ते, स्टव्लि वेन्द्रस्य	_ wes-stir

## ভিত্তীয়ে মাত্র স্থানীয় অভিযোগ নিরসন কমিটির কার্যপরিধি:

- ৫ বর্তার প্রকায় কবিপ্রর নারিকের সংগত কবিপ্রতা (ছাই/কছাইকিংক) কবির পরিমাণ (পুরুমার রৌর পরিমাণ
  Physical Quantity) নির্বাচন এবং কবিপুরু প্রাক্তিকে নার্যালিকা করা,
- (4) কৰিছত বাহিত কৰিবেল পুলালে ইতিবাল্য আনতাভূক বলে প্ৰকল্প থকাত কৰিবলৈ প্ৰতিক সন্তানীক কৰা,
- (৫) অভিয়েশ্যকে অভিযোগসভূম পাল অনুষাটি বিধাস করে অলুভিকার ভিত্তির ১ মাদ পথতের মান্ত লবামন করা,
- (8) व्यक्तिकारकारीय व्यक्तियान विकास मात्राणि तथा अभितिय निकास व्यक्तियानतीरण मनदिव सथा,
- অভিযোগকাটির অভিযাপ বিশায় আলটি এবং নিজেন কমিটির বিভারতভূর উপজেলা নিবাছী কর্মকর্তা- এর মাধ্যমে
  প্রকল্প পরিবাদক-কে অবহিত করা,
- (6) অভিনেত্র নির্দেশ কমিট্র মানে বছকে, র পার লকার বন্ধান। অভীমান্ত্রিক অভিনেত্রক লংখার ভিত্তিকে এবং প্রকল্প পরিচালকের সাহে আলোধন করে মানিক সভার সাংখ্যা প্রাণ বা বৃদ্ধি করা থাকে।

#### gill's wa

বিষয়ে ছাত্ৰ পৰ্যন্তে স্থানীয় আনিহতন নিজন কমিউ-তে কোনে অভিন্তান কমিবালিত নেতে লোল নিবঁটা প্ৰতাশনী, বংল্লিত যোগা বিষয়টী বুক্ত প্ৰজন্ত পতিলোকত সংগতিক প্ৰথমে। প্ৰজন্ত পতিলোক স্থানীয় অভিনয়ন নিজন কমিউন প্ৰতিবেচন ও পুলালিপানপুন্তৰ ভিত্তিকে নিবঁটা প্ৰতাশনীত সভ্যে আনেচনা বাবে প্ৰজন্ম পৰ্যন্ত গতিক সুকীয় কৰে অভিনয়ন নিজন কমিউন কাৰ্যক্ৰম পুত্ৰ কথাকা।

#### কৃতিৰ মধ্যৰ প্ৰকল্প পৰ্যভাৱ অভিযোগ নিয়াৰ কৰিছি:

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## **English Translation of GRC Formation Office Order**

Peoples Republic of Bangladesh
Local Government, Rural Development & Cooperatives Ministry
Local Government Division
Development 2 Branch
www.lgd.gov.bd

24 Jaistha, 1427
Ref: 46.068.005.00.018.2020.455

Date:----07 June, 2020

## Office Order

Under the Second City Region Development Project, where LGED is the implementing/executing agency, Grievance Redress Committees (GRCs) have been formed at Pourashava, City Corporation and LGED levels to redress the reported grievances resulting from the subproject implementation. These Committees are to redress the reported grievances in a procedural basis and it is being done in a quick and timely fashion.

#### (i) At Pourashava Level:

Grievance Redress Committee (GRC) and Grievance Redress Mechanism (GRM):

The GRM will be implemented in three levels. First and Second Levels shall involve at Pourashava and the Third at Project Level.

**First Level:** The first level and most accessible and immediate venue for the fastest resolve of grievances is the PIU. At this level, PIU Head (Mayor of Pourashava) shall appoint/nominate an Officer from the concerned PIU as Focal Person. The Focal Person will document the grievances of the affected persons and will take initiative for quick resolution. The contact cell phone number of the Focal Person will be posted at important places of the project areas. After receiving the written complaints from the project affected person/s, the Focal Person shall immediately place it to the First Level Committee (as per committee's work-clause No. 2).

## First Level Grievance Redressal committee (at Local Level):

- 1) Executive Engineer/Assistant Engineer of concerned PIU------Chairman
- 2) Consultant of CRDP-II ( Safeguard Expert/Specialist------Member
- 3) Environmental/Social Safeguard Focal Officer of concerned PIU------Member Secretary

#### Scope of Work of First Level Grievance Redressal Committee (at Local Level)

- 1) Document the grievances of affected persons (AP)and resolved these through continuous interactions,
- 2) Once the grievances of AP is received/reported, these to be resolved within 7 (seven) days of receipt of the complaint,
- 3) Make aware the APs regarding land acquisition, structures acquisition, livelihood impacts, entitlements, and various assistances related to the above.

- 4) All grievances will be documented with full information of the person and issue,
- 5) Resolved grievances and other related records and minutes of meeting are to preserve properly, and make the Project Director aware this through the Mayor.

**Second Level:** If the grievance remains unresolved at First Level of Pourashava, the Member Secretary (Focal Person/Officer) of the First Level, through the Mayor, shall refer the case/issue with written documentation to the Second Level GRC formed at Pourashava Level. The Mayor, after receiving a written letter containing the above fact, shall activate the Second Level of the GRM.

## Second Level Grievance Redressal committee ( at Local Level):

- 1) Chief Executive Officer/Secretary of concerned Pourashava------Chairman
- 2) Representative of the Mayor of concerned Pourashava------Member
- 3) Representative of Affected Persons of concerned Pourashava -------Member
- 4) Official Representative of the land registry department------Member
- 5) Official Representative of the DOE Divisional Office-------Member
- 6) Town planner of the Pourashava or City Corporation------Member
- 7) Environmental/social safeguard Focal Officer of concerned Pourashava------Member

## Scope of Work of Second Level Grievance Redressal Committee (at Local Level)

- 1) Provide support to affected persons on problems arising from land acquisition (temporary or permanent), asset acquisition and eligibility for entitlements, compensation and assistance,
- 2) If any affected person's claim of loss is valid under the context of statutory laws pertaining to relocation, the committee must help the complainant in being recompensed by the project authority,
- 3) Record grievances of affected persons, categorize and prioritize them and provide solutions within 30 days from receipt of grievance from the first level,
- 4) Report to the aggrieved parties about developments regarding their grievances and decisions of the GRC.
- 5) The progress of resolve and decisions made by GRC related to the grievances of the complainant must be informed to the PD through the Mayor of the Pourashova,
- 6) The GRC must hold at least two meetings a month. The number of meetings held may be increased or decreased based on the existing number of unresolved cases and making discussion with the PD.

**Third Level:** Should the grievance still remain unresolved, the Project Manager (the Mayor) of concerned Pourashava will activate the third level of the GRM by informing quickly the Project Director who will, based on review of the local GRC minutes and consultation with the local GRC Chair (the Mayor), activate the Third Level GRC.

## Third Level Grievance Redressal committee (at Project Level):

- 1) Project Director, CRDP-II Secretary of concerned Pourashava------Chairman
- 2) Representative from Land Ministry -concerned Pourashava------Member
- 3) Representative from Department of Environment (DOE)------Member
- 4) Environmental/social safeguard Focal Officer of concerned Pourashava-----Member
- 5) Representative of Affected Persons of concerned Pourashava-- ----- Member
- 6) Environmental/social safeguard Focal Officer from CRDP-II------Member Secretary

## Scope of Work of Third Level Grievance Redressal Committee at Project Level

- The Environmental and/or Social Safeguards Officer of the PMCU will be responsible for processing and placing all papers related to the grievances and earlier decisions before the Project Level GRC
- 2) A meeting shall be convened within 7 (seven) days just after receiving the complaint at the Project Level,
- 3) The GRC at Project Level will conveyed decision within 15 (fifteen) days of the receipt of the complaint,
- 4) Environment/Social Safeguard Officer at Project Level shall record the decisions taken at the GRC meeting and issuing minutes of the meeting/s,
- 5) Environment/Social Safeguard Officer at Project Level, after discussion with, shall take necessary actions regarding the progress of the implementation of the decisions taken by the GRC

## (ii) At City Corporation Level:

## **Necessity of Grievance Redressal Committee (GRC)**

During the implementation of CRDP-II, if any private property/asset (temporary/permanent) gets damaged and if any grievances are raised by the affected persons, then in order to resolve such issues, it becomes mandatory/ compulsory to form a GRC at City Corporation Level. The formed GRC would play an effective role in receiving and resolving the grievances/complaints raised by the affected persons that may cause from the implementation of projects and subprojects of the City Corporation. The process of resolving so and so complaints would be considered as a part of policies relating to safeguard of the project. In this process, the grievances of aggrieved person or persons must be addressed and resolved in a transparent and timely manner. The process to be implemented should not be gender sensitive and should be free from any cultural biases. It should be ensured that in this form of resolve, the affected persons can easily accept the process of achieving the resolve and they do not require spending any money for it. The affected persons must gradually be given accurate and elaborate information on this process of grievances redressing.

## **Grievance Redressal Committee and Settlement Process**

The grievances redress process will be implemented at 3 (three) levels. The First and Second Levels will be addressed at City Corporation Level and the Third at Project Level.

**First Level:** At the First Level, the complainant/AP shall have easy accessibility to the venue and a fastest resolve of grievances system. In this stage, the PIU Head shall appoint an Officer of the concerned PIU as a focal person of the project. The focal person will receive complaints from the victims and make an effort for prompt grievance redress. In order to provide ease of communication, the focal person's mobile number needs to be put up in an important place of the project area. Upon receipt of a written complaint/s from the victim or persons, the Focal Person shall immediately refer the matter to the committee formed at the primary level (as per scope of work no. 2 of the Committee in terms of responsibility)

#### First Level Local Grievance Redressal committee

- 1) Executive Engineer/Assistant Engineer of concerned City Corporation------Chairman
- 2) Project Consultant (Safeguard Expert) of CRDP-II------Member
- 3) Environmental/Social Safeguard Focal Person of concerned City Corporation----- Member Secretary

## Scope of work of the First Level Grievance Redressal Committee (at Local Level)

- 1) Upon receipt of the complaints from the affected/aggrieved person, grievances are being resolved through discussions
- 2) Once the grievances of AP is received/reported, these are to be resolved within 7 (seven) days of receipt of the complaint,
- 3) Inform the affected persons about land acquisition, structures acquisition, livelihood impacts, entitlements, and about various assistance/collaboration,
- 4) All the information related to the complaint of the complainant is recorded,
- 5) To preserve properly all records and minutes of meetings related to grievance redressal and inform the Project Director through the Project Manager (Head of PIU).

**Second Level:** If the grievance remains unresolved at First Level, the Member Secretary (Focal Person/Officer) of the First Level, through the Project Manager (Head of PIU) shall refer the case/issue with written documentation to the Second Level GRC formed at City Corporation Level. The Mayor, after receiving a written letter containing the above fact, shall activate the Second Level of the GRM.

## Second Level Grievance Redressal committee ( at Local Level):

7) Environmental/social safeguard Focal Officer of concerned City Corporation ------Member

## Scope of Work of Second Level Grievance Redressal Committee (at Local Level)

- 1) Provide support to affected persons on problems arising from land acquisition (temporary or permanent), asset acquisition and eligibility for entitlements, compensation and assistance,
- If any affected person's claim of loss is valid under the context of statutory laws pertaining to relocation, the committee must help the complainant in being recompensed by the project authority
- 3) Record grievances of affected persons, categorize and prioritize them and provide solutions within 30 days from receipt of grievance from the first level
- 4) Report to the aggrieved parties about developments regarding their grievances and decisions of the GRC.
- 5) The progress of resolve and decisions made by GRC related to the grievances of the complainant must be informed to the PD through the Project Manager (Head of PIU) of City Corporation.
- 6) The GRC must hold at least two meetings a month. The number of meetings held may be increased or decreased based on the existing number of unresolved cases and making discussion with the PD.

**Third Level:** Should the grievance still remain unresolved at second level, the Project Manager (Head of PIU) will inform the Project Director quickly. The Project Director will activate the third level of the GRC at the project level based on review of the local GRC minutes and consultation with the Head of PIU.

## Third Level Grievance Redressal committee (at Project Level):

1)	Project Director, CRDP-II	Chairman
2)	Representative from Land Ministry	Member
3)	Representative from Department of Environment (DOE)	Member
4)	Environmental/social safeguard Focal Officer of concerned Pourashava	Member
5)	Representative of Affected Persons	Member
6)	Environmental/social safeguard Focal Officer from CRDP-IIMembe	r Secretary

## Scope of Work of Third Level Grievance Redressal Committee at Project Level

- The Environmental and/or Social Safeguards Officer of the PMCU will be responsible for processing and placing all papers related to the grievances and earlier decisions before the Project Level GRC
- 2) A meeting shall be convened within 7 (seven) days just after receiving the complaint at the Project Level,
- 3) The GRC at Project Level will conveyed decision within 15 (fifteen) days of the receipt of the complaint,
- 4) Environment/Social Safeguard Officer at Project Level shall record the decisions taken at the GRC meeting and issuing minutes of the meeting/s,
- 5) Environment/Social Safeguard Officer at Project Level, after discussion with, shall take necessary actions regarding the progress of the implementation of the decisions taken by the GRC

## (iii) At LGED Level:

## **Necessity of Grievance Redressal Committee (GRC)**

During the implementation of CRDP-II, if any private property/asset (temporary/permanent) gets damaged and if any grievances are raised by the affected persons, then in order to resolve such issues, it becomes mandatory/ compulsory to form a GRC. The formed GRC would play an effective role in receiving and resolving the grievances/complaints raised by the affected persons that may cause from the implementation of projects and subprojects. The process of resolving so and so complaints would be considered as a part of policies relating to safeguard of the project. In this process, the grievances of aggrieved person or persons must be addressed and resolved in a transparent and timely manner. The process to be implemented should not be gender sensitive and should be free from any cultural biases. It should be ensured that in this form of resolve, the affected persons can easily accept the process of achieving the resolve and they do not require spending any money for it. The affected persons must gradually be given accurate and elaborate information on this process of grievances redressing.

## **Grievance Redressal Committee and Settlement Process**

The grievances redress process will be implemented at 3 (three) levels. The First and Second Levels will be addressed at Upazila Level and the Third at Project Level.

**First Level:** At the First Level, the complainant/AP shall have easy accessibility to the venue and a fastest resolve of grievances system. In this stage, the Upazila Engineer shall appoint a Sub Assistant Engineer of the concerned PIU as a focal person of the project. The focal person will receive complaints from the victims and make an effort for prompt grievance redress. In order to provide ease of communication, the focal person's mobile number needs to be put up in an important place of the project area. Upon receipt of a written complaint/s from the victim or persons, the Focal Person shall immediately

refer the matter to the committee formed at the primary level (as per scope of work no. 2 of the Committee in terms of responsibility)

## First Level Local Grievance Redressal committee

- 1) Executive Engineer/Assistant Engineer of concerned City Corporation------Chairman
- 2) Project Consultant (Safeguard Expert) of CRDP-II------Member

## Scope of work of the First Level Grievance Redressal Committee (at Local Level)

- 1) Upon receipt of the complaints from the affected/aggrieved person, grievances are being resolved through discussions,
- 2) Once the grievances of AP is received/reported, these are to be resolved within 7 (seven) days of receipt of the complaint,
- 3) Inform the affected persons about land acquisition, structures acquisition, livelihood impacts, entitlements, and about various assistance/collaboration,
- 4) All the information related to the complaint of the complainant is recorded.
- To preserve properly all records and minutes of meetings related to grievance redressal and inform the Project Director by the Upazila Engineer through the Executive Engineer, LGED, of concerned district.

**Second Level:** If any complaint is unresolved at the primary level, the Upazila Engineer will report the complaint in writing to the second level local grievance redressal committee formed at the upazila level. After receiving the written letter from the Upazila Engineer, the second level grievance redressal process will start.

## Second level local grievance redressal committee

- 1) Upazila Nirbahi (Executive) Officer------Chairman
- 2) Representative of Upazila Nirbahi (Executive) Officer of concerned Upazila------Member
- 3) Representative of aggrieved/affected person of concerned City Corporation------Member
- 4) Representative of the local Land Registry Office------Member
- 5) Representative of Divisional DOE Office-------Member
- 6) Representative of Office of Executive Engineer of concerned District-------Member
- 7) Environmental/Social Safeguard Officer of concerned District-------Member Secretary

## Scope of the second level local grievance redressal committee

- At this stage, it is to assess the amount of loss (physical quantity only) in the acquisition of assets (permanent / temporary) of the affected persons in the project, and to assist in obtaining compensation
- 2) To assist in obtaining compensation from the project authorities, if the victim's complaint is covered by the Rehabilitation Policy,
- To resolve the grievances of the victims/AP on priority basis by sorting them according to type within 1 month.
- 4) To inform the complainant about the progress of the complaint and the decision of the committee.
- 5) To inform the Project Director through the Upazila Nirbahi (Executive) Officer about the progress of the complainant's complaint and the decisions of the Redressal Committee.

6) The grievance redressal committee will meet at least twice a month. The number of monthly meetings can be reduced or increased based on the number of unresolved complaints and in consultation with the Project Director.

Third Level: In the second stage, if any grievance remains unresolved in the local grievance redressal committee, the Executive Engineer of concerned District will immediately inform the project director. The Project Director will initiate the activities of the third level grievance redressal committee formed at the project level in consultation with the Executive Engineer on the basis of the report and recommendations of the local grievance redressal committee.

## Third level local grievance redressal committee

- The Project Director of CRDP-II ------Chairman Representative of Land Ministry------Member 2)
- 3) Representative of Department of environment-------Member
- 4) Environmental/Social Safeguard Focal Person, concerned Upazila------Member
- 5) Representative of Project Affected Persons------Member
- 6) Environmental/Social Śafeguard Focal Person, CRDP-II-----------Member-Secretary

## Scope of the Third Level local grievance redressal committee

- 1) The Environment / Social Safeguard Officer will present the grievances and previous level decisions to the grievance redressal committee.
- 2) At the Project Level, the grievance redressal committee will convene a meeting within 7 days of receiving the grievance
- 3) At the Project Level, the grievance redressal committee will provide decision within 15 days
- 4) The Environment / Social Safeguard Officer, at the Project Level, will record the decisions of the grievance redressal committee meeting and issue the minutes of the meeting.
- 5) The Environmental / Social Safeguard Officer, at the Project Level, will take necessary steps after discussing the progress of implementation of the decision of the grievance redressal committee.

## Signature

(Jesmin Parvin) **Deputy Secretary** Phone: 9575567

## Distribution (in action)

1) Secretary, Land Ministry, Bangladesh Secretariate, Dhaka (With a request to send a suitable representative)

2) Director General, Department of Environment, Agargaon, Dhaka (With the request to send a suitable representative of the Divisional Office to the concerned grievance redressal committee) 3) Chief Engineer, Local Government Engineering Department, Agargaon, Dhaka 4) Chief Executive Officer/Secretary, ------ City Corporation------5) Director, Divisional Office, Department of Environment, ------Division 6) Mayor,-----Pourashava-----District (With a request to send a suitable representative) 7) Project Director, CRDP-II, Local Government Engineering Department, Agargaon, Dhaka 8) Upazila Nirbahi Officer, ------District 9) Chief Executive Officer/Secretary, ------Pourashava------District 10) Executive Engineer/Assistant Engineer------City Corporation------11) Environmental/Social Safeguard Officer------City Corporation------13) Executive Engineer/Assistant Engineer------Pourashava------District 14) Safeguard Expert, MDS Consultant 15) Environmental/Social Safeguard Officer------Pourashava------District 16) Sub Register, Local Land Registry Office (With a request to send a suitable representative) 17) Urban Planner-------District 18) Environmental/Social Safeguard------City Corporation-----19) Representative from project affected persons 20) Environmental/Resettlement Safeguard Officer, CRDP-II, LGED, Dhaka 21) Environmental/Social Safeguard Officer-----City Corporation-----22) Upazila Engineer/Assistant Engineer-------Upazila------District 23) Environmental/Social Safeguard Officer--------Upazila-------District

Reference no.-46.068.005.00.00.018.2020.455

\_\_\_\_\_

Date: 24 Jaistha 1427

07 June 2020

## Copy to:

- 1. Private Secretary to the Hon'ble Minister, Ministry of Local Government, Rural Development and Cooperatives, Bangladesh Secretariat, Dhaka
- 2. Private Secretary to Senior Secretary, Department of Local Government, Bangladesh Secretariat, Dhaka
- 3. Office Copy / Master Copy

## **Signature**

(Jesmin Parvin)

**Deputy Secretary** 

# Annex 3: Approval Letter of the Ministry to form Property Valuation Advisory Team (PVAT)



# English Translation of Approval Letter of the Ministry to form Property Valuation Advisory Team (PVAT)

Peoples Republic of Bangladesh
Local Government, Rural Development & Cooperatives Ministry
Local Government Division
Development 2 Branch
www.lgd.gov.bd

Ref: 46.068.005.00.018.2020.456	24 Jaistha, 1427 Date:
	07 June, 2020

## Office Order

Property Valuation Advisory Committee has been formed to assess the value of affected land or other properties in the implementation of sub-projects under the Second City Region Development Project being implemented by the Local Government Engineering Department:

1	Representative of the Project Implementation Unit (PIU) (City Corporation/Municipality/LGED) (Not below the rank of Executive Engineer in case of City Corporation, Executive Engineer or Assistant Engineer in case of Municipality and Senior Assistant Engineer in case of LGED.)	Chairman
2	Representative of Deputy Commissioner	Member
3	Representative of Public Works Department or LGED	Member
4	Representative of Forest Department	Member
5	Representative of Headquarters of "Second City Region Development Project".	Member
6	Representative of Consultants Engaged in "Second City Region Development Project".	Member
7	Environment/ Social Protection Project Officer of "Second City Region Development Project", PIU (City Corporation/ Municipality/LGED)	Member- Secretary

## Scope of work of the Committee:

- 1. Conducts current value assessment of land, infrastructure, plants and other assets and signs price list to provide market value for compensation of damaged land, infrastructure and plant including additional cash grants and other assets in light of compensation policy.
- 2. Conduct a survey of the value of the damaged property of the persons occupying the land of various government agencies and determine the current valuation as per the market price and sign the price list.
- 3. Improving the condition of the affected people, increasing income and productivity, supporting the authorities to bring back the affected people in rehabilitation, improving their standard of living by undertaking sub projects.
- 4. Ensure the participation of concerned locals and uphold the interests of the affected extreme poor.
- 5. Assist to determine the accuracy in distribution of compensation cheques.
- Perform the above tasks following the project deadline and submit the relevant documents or report to the concerned project director of the Local Government Engineering Department (LGED).

7. Determining values of land and allocating them in accordance with the approved DPP of the project.

**Signature** 

(Jesmin Parvin) **Deputy Secretary** Phone: 9575567

Reference no.-46.068.005.00.00.018.2020.456 Date: 24 Jaistha 1427

07 June, 2020

## **Distribution (in action)**

- Chief Engineer, Department of Public Works, Segunbagicha, Dhaka.
   Chief Conservator of Forests, Bangladesh Forest Department, Agargaon, Dhaka.
- 3. Deputy Commissioner (Concerned districts).
- 4. Director, "Second City Region Development Project", LGED, Agargaon, Dhaka.
- 5. Computer Programmer, Department of Local Government, Bangladesh Secretariat, Dhaka.
- 6. Office Copy/Master Copy.

(Jesmin Parvin) **Deputy Secretary** 

# Annex 4: Example of filled in Monthly Social Safeguard Monitoring Field Checklist

## **Monthly Social Safeguard Monitoring Checklist**

Package Name: CRDP-II/LGED/GCC/NCB/2018/W-01

Road Name: vii) Improvement of Road from IUT to Icharkandi Road (Ch.0+00-4+050m)

Including 200m Link Roads.

Month/ Year: January, 2021

Activity	Yes /No/ NA	Remarks				
	165/NO/ NA					
C. For subproject packages with contracts awarded and works on-going						
Contractors have appointed social safeguards and grievance focal person r per package?  (Names and phone numbers)	Yes	Md. Zakaria Masud Cell No: +880 1730-585580				
Site-specific signages with date of start and end of construction and contact number of grievance focal person?  (photos)	Yes	Attached				
Safety instructions and sinages for general public posted onsite?  (photos)	Yes	Attached				
4. Grievance registration register available at each work site?	Yes					
5. List and numbers of grievances received     Numbers of resolved issues     Numbers of cases under GRC review     Outstanding cases (filed to court)	N/A					

	1	T
(Short description of grievance, actions)		
6. Site fencing/protection works etc.		Attached
undertaken before start of physical		
construction work specially on drains?	Yes	
condition work openially on draine.	103	
(photos)		
,		
7. Temporary/ alternative accesses		Attached
are provided to mosques, temples,		
educational institutions, commercial		
areas, residential areas etc., during	Yes	
construction?	100	
Construction.		
(Maps, photos with chainages)		
3 ,		
8. Contractors provided PMU/PIU with		
a notification/incident report of any		
grievance or unanticipated impact	Yes	
within 24 hours?		
9. Grievance redress committees:		
publicly disclosed among APs.	N/A	
(Note: only for RP packages)		
10. Contractor and field engineers		
have information on APs and Affected	N/A	
Properties		
(Note: only for RP packages)		

Package Name & Road Name: CRDP-II/LGED/SAVAR/POU/NCB/2018/W-01 Month/ Year: April 2021

Activity	Yes / No / NA	Remarks				
C. For subproject packages with contracts awarded and works on-going						
Contractors have appointed social safeguards and grievance focal person r per package?  (Names and phone numbers)	Yes	Md. Tanvir Ahmed Sohag 01722 022909				
Site-specific signages with date of start and end of construction and contact number of grievance focal person?  (photos)	Yes					
Safety instructions and sinages for general public posted onsite?  (photos)	Yes					
Grievance registration register available at each work site?	Yes					
5. List and numbers of grievances received  Numbers of resolved issues  Numbers of cases under GRC review  Outstanding cases (filed to court)  (Short description of grievance, actions)	N/A					
6. Site fencing/protection works etc. undertaken before start of physical construction work specially on drains? (photos)	Yes					

7. Temporary/ alternative accesses are provided to mosques, temples, educational institutions, commercial areas, residential areas etc., during construction?  (Maps, photos with chainages)	Yes	
8. Contractors provided PMU/PIU with a notification/incident report of any grievance or unanticipated impact within 24 hours?	N/A	
Grievance redress committees: publicly disclosed among APs.  (Note: only for RP packages)	N/A	
10. Contractor and field engineers have information on APs and Affected Properties (Note: only for RP packages)	N/A	

Please add extra pages if required to answer the questions

# Package Name & Road Name: CRDP-II/LGED/DHAKA/SAVAR/NCB/2018/W-04 Month/ Year: March 2021

Activity	Yes / No / NA	Remarks
C. For subproject packages with cont	tracts awarded an	d works on-going
Contractors have appointed social safeguards and grievance focal person r per package?  (Names and phone numbers)	Yes	Md. Ariful Islam 01984 680968
Site-specific signages with date of start and end of construction and contact number of grievance focal person?  (photos)	Yes	
Safety instructions and sinages for general public posted onsite?  (photos)	Yes	
Grievance registration register available at each work site?	Yes	
5. List and numbers of grievances received  Numbers of resolved issues  Numbers of cases under GRC review  Outstanding cases (filed to court)  (Short description of grievance, actions)	N/A	
(Short description of grievance, actions) 6. Site fencing/protection works etc. undertaken before start of physical construction work specially on drains? (photos)	Yes	
7. Temporary/ alternative accesses are provided to mosques, temples, educational institutions, commercial areas, residential areas etc., during construction?  (Maps, photos with chainages)	Yes	

8. Contractors provided PMU/PIU with a notification/incident report of any grievance or unanticipated impact within 24 hours?	N/A	
9. Grievance redress committees: publicly disclosed among APs.  (Note: only for RP packages)	N/A	
10. Contractor and field engineers have information on APs and Affected Properties (Note: only for RP packages)	N/A	

<sup>•</sup> Please add extra pages if required to answer the questions.

Package Name - CROP-II/LIGEDINARAYANGONJ/ARA/HAZERINGS-2018/W-02

Month! Year, March -2021

rects evended (no	works yet)
NA	
NA	
NA	
ters	No accesses plan for Massques, temples, educational institutions, commonsal area. Due to no such structure beside our project.
	N/A

#/8°

Each corrector designated social safeguands and gnewance focal person? (Yesnes and phone numbers)	Yes	Name - Shask Shanur Alam Pitche number - 01704-120108
C. For satproject packages with con-	tracita awardio	d and works an going
Contractors have appointed social safeguards and greevance focal person / per package?     Names and phone transform;	Yes	Name - Shak Shanur Alam Phone runder - 01704-13(16)6
Site-specific signages with date of start and end of construction and contact number of grievance focal person? (photos)	Yes	
Safety exeructors and avages for general public peaked crisiss?  prices	Yes	
Ghevance registration register available at each work sea?     List and runsees of grevonces.	Yes	
Numbers of reserved serves Numbers of cases under GRC review Custianding cases (Ned to court) Chattanding cases (Ned to court)	Yes	Resolved rause: 9 Cases under GRC 0 Outstanding deles: 0 Short leven absen of grever delecture: 2hox
6. See fenongiprotection works are undertaken pefore start of physical construction work specially on orders?	N/A	
phones;  7. Temporary/ atternative occesses are provided to mosques, rengios, educational institutions, commercial areas etc., during		No eccesors plan during has constructed eith that frequent for the judgestional most stone, one mention arous.



construction?	N/A	
(Maps, photos with channeges) 8. Contractors previous PMLLPNU with a notification/incident report of any greenence or unanscipated inquact within 24 hours?	No	No Accused.
Gnevance recress committees, publicly disclosed among APs, (Note: only for RP peckages)	NOA,	
10. Commector and field engineers have information on APs and Affected Properties (Note: any far RP packages)	N/A	

Please add extra pages firequired to ensurer the questions.

7 19.2



## Package Name - CROP-I/LGED/NARAYANGON/RUPGAN/INCB-2018/W-02

Month/ Year: February-2021

Activity Salarly awareness activity in spreasuction project.	Yes Mor	Remarks
B. For aubproject packages with o	contracts awar	uled (no works yet)
1. All compensation paid in SAT (floors selly for RP packages)	NA	
2. Joint detailed measurement survey conducted? (Dates of surveys)	NA	
All community concerns and grevences intigated through consultations or agreed actions?  [teaues, agreed actions)	NIA	
Mostques, temples, educational restluctions controlled restluctions, commercial areas, lesidential areas aric reservited and access plan during construction prepared?  [Waco: profes with chanages]	NA	No accesses plan for Mosques, temples, educational metitutions, commercial area. Due to ne such structure beside our project.

FE, PACE

21.02.31

Each contractor designated social safeguards and grievence focal person?     Hames and phone numbers)	Yes	Name - Mc Suitan Mahmud Phone number - 01704-130201
C. For subproject packages with o	contracts aw	arded and works on-going
Contractors have appointed     Hotel sefeguents and grievance     Hotel person it per package?     Claims, and phose numbers.	Yee	Name - Md. Sulten Mahmud Phone number - 01°04-130201
2. Bite specific signages with date of sten and end of satisfaction and contact number of greatence focal person? (stens)	Yes	
3: Soarety instructions and sinages for general public posted order? protoci	Yes	
A. Coveyance registration register available of each work site?	Yes	
List and numbers of grevances received.  Numbers of resolved issues.  Numbers of passes under GRC review.  Distanting cases (filed to court).  Sinon resumption of grevance, actions:	Yes	Resolved issues: 0 Cases under GRC 0 Outstanding cases: 0 Short description of grievance actions: 3ncs.
Site fenongiprotection works etc. undertaken before start of physical construction work specially on drains?	NA	
photos)  7. Temporary alternative accesses are provided to mosques temples, educational motivations, commercial areas, residential areas etc., during	N/A	No accesses pan during road construction work due Mosques, temples, educational methylens, patimercial arises

FE, PDK 29,02,21

24,63,21

construction?		
(Maps, photos with chanages)		
Commuters provided     PMDFILD with a     nutricuston/incident repetil of any     grevence or unanticipated     ingact within 24 hours?	No	No Accident.
Conevance recreat     Conevance publicly disclosed arrong APs Custo only for RP peckages)	NA .	
10. Core actor and held engineers have information on APx and Affected Properties (Nate: anty for RP packages)	N/A	

Please add extra pages if required to answer the questions.

# Fackage Name - CROP-IILGED NARAYANGONJARAHAZERINGS-2018W-02

Worlly, Year: December -2021

Actually Safety exercises actually in construction project.	Yea Nor NA	Remarks
Per subproject packages with a     All compression pack in full?	CONTRACTS SHARE	shel (no works yet)
Three: only for 80° partragest	76/04	
I John richard messurament survey conducted? (Cetes of surveys)	NA	
All community concerns and grievances mitigated through remountaining or agreed ections?  (trause, agreed actions)	No.	
Minispes, forgres, educations institutions, commence, areas, areas, violential areas, stockholms, commence, commence, areas, areas	NA	No accesses plan for Missques, temples, estudents or catifacture, commercial area. Due to no such structure beside our project.

SE-CRIP-II



Each contractor designated social seleguents and gnevence tool person?     Person and phone numbers;	Test	Name - Shark Sharur Ases Phone number - 51544-050188
C. For and project packages with o	CONTRACTS FINE	urded and works on-gaing
Contractors have appointed scool safequents and grevence fissal person / per package? (Sactors and phone numbers)	Yes	None - Shait Sharur Kam Phone number - \$1844.408168
Site-specific eignages with date of exery and end of construction and contact revettee of gravience facer person? (pressur)	Yes	
Sylvey matrustoms and amages for general pubbs posted sneps?  (product)	Yes	
Chievance registration register evaluation at each work one?	Yee	
List and represent of gravierous reviewed  Numbers of received squee fluidlers of seems under GHD review  Oxasianthing comms (fled to count) (flest assorption of gravierum actions)	Yes	Rinkstroid insues: 0 Cates under GRC:0 Cuteranding cases: 0 Short descriptoir of grievance actions: 2ncs.
6. Sile terongrometon works etc. unbehaver before start of physical construction work. specially etc. drains?	565	
(photos) 7. Temporary/ alternative assesses are provided to		No accesses plan during road construction work due Mineques, temples, éducational institutions.





receptors, foregrees, educational creditations, convenient briefs.	MA	OCCUPATION NAME.
nestima presint, deng sentutor?		
Phys. phone with changes; S. Contraction provided Philipping		
with a netification/troublent report of any greeness or unandopolast impact within 24 hours?	700	Ms Aucidens
S. Greverus redress conventions, induinty described arriving Africa (Note: only for RF parkages)		
	NA.	
15. Contractor and hard originates found information on APs and Affective Properties (Note: only for RF packages)	NA.	
+ Penn att ners pages f	Imported to one	en fo umore
and		传生江
Christ		-012

Parkage Name - CROP-ISLOSOMWRAYWADDRURG/PGANUNCS-OSYMWICS

librity Year December -2021

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ini andid	(no works (ml)
his.	
No.	
NO.	
395.3	No economic plan for Minescanic temporal, educational institutions, confinemental area. Our time scale settlement beautile our project.
	NA.

28-140P-11

alest -

5. Earth contractor designated solve) salvel safeguards and gravations frost paraport (frames and phone numbers)	Yes	Herre - Mt. Manual Parte. Phores surdies - O1754 (2009)
C. For subproject pandages with one	tracify exception	f and works on-going
Contraction have appointed, sould subapparts and prevance fould parties t per justicepy? Sames and phose subbass.	Yee	Werse - Mil Manus Rans. Phone number - 01704-120091
2. She-epechs agragiss with size of what and end of consequence and contact number of graverse host person? (phone)	Tee	
3. Select instructions and strages		
for general public powed creater		A PROPERTY OF THE PERSON NAMED IN
Special Control of the Control of th	The	
Converse regeliation register averlatin of each work sitch	Yes	Marie Street
5. List and runtiless of greenmon returned Huntims of resided insure	Tee	Resolved sauce: 0 Committed GRC0
Numbers of cases under GRE: torque (Subtanding cases (final to court)		Outstanding sales II Short description of gressence actions: 2nos
(Wart description of principles, authority)		
E Ste ferongyrosotto works on.		
Inhardose: before start of physical broadcadion with specially on thanks	200	
phone		





7 Yemporary afternative accesses any provided to mosques, temples, adjustional mistutions, summercial limes, resolvensi areas arc., during constructor/?	NA	No accesses plan ituring road construction works due Mosques, temples, educational institutions, promiseculal areas.
Maps, photos with channaged 8. Contractors provided PMSAPSU with a nothicalconnoided report of any gravance or unanticipated impact within 24 hours?	Mo	No Assisted
Girmanou redness committees, publishy discounsed among Affra, (Motte: only for RF peckages)	No.	
10. Contractor and half angreess have information on APs and Altechia Properties (Mate: only for RF perhapse)	165	

Please add extra pages Trequired to answer the questions



Que

Package Name:- CRDP-I/LGED/CHALNANGB/2021W-01

Month/ Year: January -2022

The state of the s		THE PARTY NAMED IN
Safety awareness activity in sometruction project.	Yee No. NA	Remaks
For sultangent packages with control     Al compensation paid in ful?	note awarded (no	anionita yest)
(Note: only for RP packages)		
Joint debailed measurement survey conducted?     Class of surveys;	NA	
3. All community concerns and gravances intigated through consultations or agreed actions?  (Naues, agreed actions)	TUA	
Mosques, temples, educational institutions, commercial areas, residential areas atc. Identified and soless plan (luring construction prepared?  (Maps, photos with chanages)	NA	No accesses plan for Mosques, tempres, educational institutions, commercial plans. Du to no such smulture beside our project.
Each contractor designated social safeguerds and grievance focal person? (Names and phone numbers)	Yes	Name : Mc Shahinur Rahinan Phone number - 01716014812
C. For subproject peckages with contr	ects awarded an	works on-going
Contractors have appointed social safeguards and gridwance focal person r per package?     Manes and phone numbers:	Yes	Name : Md Shannur Rohman. Phone number - 01719014812
Site-specific signages with date of start and and of construction and contact number of grievance focal person?  (profine)	Yee	
3. Seafety instructions and sinages for general public posted oreite?	Yes	
grighe)	10000	
Grievance registration register available at each work site?	Tee	

List and numbers of grevenous received  Numbers of resolved source.  Mumbers of tasks under GRC review  Outstanding bases (Med to court)	Yes	Resolved results: 0 Cases under GRC:0 Outstanding cases: 0 Short description of grevance actions: 3nos
(Drunt description of growners, actions)		
Site fenomy/protection works etc. undertaken before start of physical construction work specially on drains?  physical	tein.	
ghishes 7. Temporary atternative accesses are provided to mosques, temples, estucational restlutions, commercial areas, residential areas etc., during construction?	NA.	No assesses your during road constructor work due Mosques, temples, infunishmal institutions, commercial areas.
(News, architecture)		
Contactors provided PMCHPU with a notification/incident report of any grevance or unantocpated impact wittin 34 hours?	No	No Accident.
© Gravance redress committees publish disclosed among APs. (Rote: only for RF packages)	MA.	
15 Contractor and field engineers have information on APs and Affectod Properties (Note: early for 8F packages)	NO.	

Package Name - CROP-81 GEO/CHALNANOB/2021W-01

Monty Year: June -2022

Activity		
Safely awareness activity in construction project.	THE MO! NA	flamens
B. For subproject packages with costs	acts awarded (no	HOVES (HC)
1. All complemention paid in ful? (Note: sely for RF packages)	Non	
2. Joint detailed reasurement survey conducted?	100000	
Dates of surveys)	NA	
All community concerns and grievances mitigated through consultations or agreed actions? (Issues, agreed actions)	2004	
Mosques temples, educational institutions communications areas, residential areas siz. Identified and access piles during construction prepared?  (Maps, protes with shalleages)	NA	No accesses plan for Mosques, Immples, educational metitutions, commercial area. Dur to no auch structure baside our project
6. Each contractor designated social safeguetts and grievance focal person? Owners and phone muritients	Yee	Name Md Shahinur Rahman Phone number - 21716014913
C. For autiproject packages with contr	acts awarded are	d works on-guing
Contractors have appurised social telliquants and previous focal person r per peckage?     Asmes and phote sumbers:	796	Name: Md Shahmur Rahman. Phone number - 21710014912
2: Site-epecific agriages with date of start and and of construction and contact number of grievance focal person? gristers	Yes	
3. Sealety instructions and sinages for general public posted onese?	Yes	
photos  4. Drievence registration register evaluation of each sorts site?	Yes	

List and numbers of grievences received     Numbers of reserved issues.     Numbers of cases under GRC review.     Outstanding cases (Red to court).  (Short description of gravence, actions).	Yes	Recoiled traues: 0 Cases under GPC.0 Dutstanding open: 0 Start description of gravanua schora: 3nos
Site fancing/protection works etc. undertaken before start of physical construction wish specially on drains?	NA	
gnotes! 7. Temporary: alternative accesses, are provided to indeques, templay, adulational institutions, commercial areas, residential areas etc., during construction?	NA	No accesses plan fluring toad construction work due Mosques, temples, educational mattutions, commercial areas.
Plays, provinced themselved.  6. Contractors provided PML/PFU with a notification/location report of any grevence or unanticipated repeat within 24 hours?	No	No Accident
Grevarus redress committees, publicly electronal among APs (Note: unity for RP peckages)	No.	
15 Contractor and field engineers have estimated on APs and Affected Properties (Male: ant) for NP packages)	N/A	

Package Name: CRDP-II/LGED/GCC/NCB/2018/W-01

Road Name: xii) Improvement of Road from Signboard to Kamarjuri Road (Ch 0+00-2+625m)

Month/Year May 2022

Activity	Yes No! NA	Remarka
C. For subproject packs	iges with contrac	ts awarded and works on-going
Contractors have appointed social safeguards and prevance tocal person r per package?  Names and phone runders!	Yes	Mrt. Zakaria Masud Cell No. +860 1730-565560
<ol> <li>Site-specific signages with date of start and and of construction and contact number of grievance focal person?</li> <li>photosi</li> </ol>	Yes	Attached
Safely trainuctions and sineges for general public posted oneste?  (photos)	Yes	Attached
Grievance registration register available at each work site?	Yes	
5. List and numbers of grievances received Numbers of resolved issues Numbers of cases under GRC review Outstanding cases (Ned to court) (Short description of grievance, accura)	NA	
<ol> <li>Site fencing/protection works etc. undertaken before start of physical construction work specially on drains?</li> </ol>	Yes	Attached
7. Temporary/ alternative accesses are provided to mosques, temples, educational institutions, commercial areas, residential areas etc., during construction?	Yes	Attached
(Majo, photos with chanages) B. Contractors provided PMUPSU with a notification/incident report of any grievonce or unanticipated impact within 24 hours?	Yes	
9. Grievance tedress committees:	N/A	

publicly disclared among APs (Note: only for RP peakages)		-
15. Contractor and fold engineers have information on APs and Affected Properties (Note: only for RP packages)	MA.	

# **Photographs of Social Safeguard Measures at Construction Sites**



Sign Board with Name and Contact Number of Respective Focal Person. Package GCC W-01



Warning sign and Safety barrier at ch. 2+652 IUT-Iccarkandi Road. Package GCC W-01



Road diversion sign at ch. 2+652 IUT-Iccarkandi Road. Package GCC W-01  $\,$ 

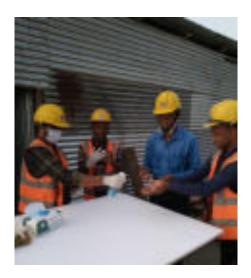


Record Books at Gashmohol bridge to Rajashon sufia bakery road site office. Package Savar Pou W-01





Separate Toilet Facility for Male and Female Worker CRDP-2/LGED/GCC/NCB/2018/W-01)



CRDP-2/LGED/SAVAR/NCB/2018/W-03 Project signboard at construction site



CRDP-2/LGED/Savar/NCB/2018/W-03 Warning sign at construction site





Checking available road width, GCC W-01

Safety Barrier: Jhikorgacha Pourashava



Access to mosque: Savar W02 Kathgora Bazar to Chitrashile via Kandail road site



Access to shops: Savar Pourashava W01

# Annex 5: Meeting Note of Property Valuation Advisory Committee on Package Rupganj-W-03



Build Board our Downs Property Scholler, Advisory Co.,

THE PLANT WAS A PROPERTY OF THE PARTY OF THE रियर अंद्र करीय अद्यासीत श्रम् स्थाने कर

or representatively electron war, unlittle, economic

ত্র ব্যবহু পরিকার জিটির লার জন্য সমস্যিকে উত্তাপ কাছ, নার্কিটেই, মাণানারি, লেরেন্সালনার, নাম ১৮০।।

ca (948) estivit, artistis, varyera;

ca : Britari aprindi, exikifi, britari; erna, proj. reporta :

এই : মানে তেই নামানুন ইভাবত, তেনিত নামানি, মিটার লাগ মানা কালানৈত উল্লেখ নাম নাম, চাল (মিটা) any west figur step ut mix extra official) :

१६ : प्रथा गर्जे स्थाप स्थित कर्जित (प्रणासन्तरका कर्तना, राज्यतक (त्रान क्लापका क्रिके) :

্ব : মানটো না সাচাৰক, সহজায়ী বল নাক্ষাকৰ কাৰ্যালয়, কোচো আন্তব্ধি কোনে, বাংকালক কো বিভাগের নাইটিনি। । ১৯ - মানে সংস্কৃত্বাহ কৰে কাৰণে, মন্তিটিটি এচনোগড়ান্ট শেকালিই, নিচিন্তৰ, ক্ষিত্ৰীয় কান্ত কৰাৰ জিলো কৰাৰ এই নান্ত সম্ভাগ eriche.

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सामित्र काम प्राथमिक स्थापन प्राप्ता कर्मको ।

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# Ruppeni/Naravansani, Package No. W-03, Four affected household re-settlement cost

#### Socia-Economic Profile of house structure owner

SI#	Name	Main profession	Per Capita Household Incomolisorth	Education
1	Kabir Hossain	Business	<2963	Primary
2	Delwar Hossain	Business	<2963	Primary
3	Anwar Hossein	Business	<2963	Primary
4	Sajad Hossain	Rickshaw	<2963	Primary

#### Vulnerable Family and their recenber

SI#	Name	Total Family member	Male tarsity merober	Famale tamily member	Vulnerable family
1:	Katir Nossain	- 5	2	3	1
2	Delwar Hossain	- 4	2	2	1
3	Anwar Hossain		4	2	1
4.	Sajad Hossain	4	2	2	1

#### Extent of Structure loss

51.6	Name	Total area of structure (sig feet/sc m)	Amount of affected structure (ss; feet/sc;m)	% of structure loss
3	Kabir Haysain	780/237 60	105/32 01	13.46
2	Delwar Hossain	462/140.85	120/36 58	25.97
3	Anwar Hossain	462/140.65	135/41.15	29
4	Sajad Hossam	463/140.85	120/36 58	25.97

# Cost likely to be incurred for re-comstruction of damage structure, tree loss and vulnerability cost.

SLW	Name	Amount of affected structure (eq. fitting ov)	Re- construction cost Taka		vulnerability rost Taka	Total Cost Taka
1	Kabir Hossain	105/32 01	157000	12000	86000	265000
2	Delwar Hossain	120/36.58	180000	12000	98000	288000
3	Anwar Hossain	138/41.15	202500	12000	90000	310500
4	Segod Hossain	120/36.58	160000	12000	999000	269000

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Annex 6: Details of Public Consultations held during July 2020-December 2020

Public Consultati	Public Consultation on Drainage Master Plan of Narshingdi Pourashava						
Date of Consultation	Place of Consultation	Type and Number of Participants	Issues Discussed				
2/9/2020	Narshingdi Pourashava	Mayor, elected ward councillors including women councillors, pourashava and other professional and technical staff, representatives from Mosques and Temples, schools and president of CNG owners association; shop owner association, local businesses, etc.  Male=21 Female=6 Total= 27	PDSC disseminated information about drainage master plan and welcomed their recommendations.  The meeting reviewed the plan and recommended some changes in alignment and finally approved the Drainage Master Plan by the Mayor on behalf of the participants.  The Mayor and the Consultants emphasized the need to proceed with the Drainage Master Plan and the subprojects.				





Photos of Consultation workshop on Drainage Master Plan at Narshingdi Pourashava

# List of Participants at Drainage Master Plan Consultations Meetings in Narshingdi Pourashava

	म्हणीय महकाद शहरी विशेष नाम व्यवकारी शहरू के, व्यवि व्यवदा गीव (मह-क स्ट्रा-अंश प्रदान के क्टिए मी (अमेन्ट्रअप्टर्म स्ट्रा-अंश b-proper Normani-maki Penuran	বিয়ান প্রকল্প ইনি ভান -বাংগা নগর এ মু <del>ক্তপা নিটিক্সপর্যন্ত</del>	কাংশার্মসভা বনংশার্মসভা
	আলোচনার আংগ্রহনকারীর হাজিরা		02/02/2020
	of FGD participants		2103120
ঞ্চৰিক ক	নাম, চিকানা মেবাইল নম্বর	Catal	वाकर
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11	MALINA RARIA (ARIA)	MES ERSON	12

স্থানীয় সরকার প্রকৌশল অধিনপ্তর থিতীয় লগত অধান্য উন্নয়ন প্ৰবন্ধ লেকো-৪. খারভিইসি ভকা আগার গাঁও পের-এ-বালো নগর P054-1440

शकरका नाम- अविन्द कि ८ मेरेन अवर विकास विकास विकास समित Name of Subgrouped Warrakinghi Pourhakawa

(पार्थम जन साम्राज्यार साम्राज्यकारीत शक्ति

8/001 02102120

Attendance of FGD participants

12109 20 Date

নাম, চিকানা মোনাইল নমর শ্ৰমিক না

স্থানীয় সরকার প্রকৌশল অবিদপ্তর ভিত্তীয় নগর অঞ্চল উল্লয়ন প্রকর লেকে ৪, অৱভিইনি ভকা আগায় গাঁও পোর-এ-বালো নগায় 9941-5409

প্রকারের নামা- এরাজকু দিং ক্রেরির সম্মান্ত উপজ্ঞেলা, নিটিকপৌরেশনং দীরসভা

Name of Site project. Nav schingde Prestantanta

ट्यान्टम जन चटनाध्यात च्यानाड्यस्मारीह इतिहा

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Attendance of FGO participants		Date: 62-09-20		
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Date of Consultation	Place of Consultation	Type and Number of Participants	Issues Discussed
11/10/2020	MonglaPourashava	Mayor, elected ward councillors including women councillors, pourashava and other professional and technical staff, representatives from Mosques and Temples, schools and president of CNG owners association; shop owner association, local businesses, etc.	PDSC disseminated information about drainage master plan and their recommendations.  The participants suggested some changes in alignment and finally approved the Drainage Master Plan by the Mayor on behalf of th participants.
		Male=84 Female=11 Total= 95	





Photos of Consultation workshop on Drainage Master Plan at Mongla Pourashava

# List of Participants at Drainage Master Plan Consultations Meetings in Mongla Pourashava

	Sville 24	পরকার প্রকৌশলা চ গণাচ আঞ্চল উন্নয়ন বেল-৪, আরম্ভিইনি থ রেণ্ডিও পোচ-এ-বালো চলো-১২০৩	श्चन्य १५म	
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	us-project Drainage 4			
কোকাদ প্ৰশ	আলোচনায় আংশগ্রহনকারীর হাজি of PGD participants		Billett 23	1301 2020
क्रिक ना	नाम, स्मानाहिल नवस्त	ুমাবাইল নম্বর	टलना	क्षांकर
SI, na	Name of participants	Mobile no.	Profession	Signature of participants
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۵.	क्षात्रमा विक्रम	800	7.6-25	A
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## স্থানীয় সরকার প্রকৌশল অধিনপ্তর দিবীয় নগা অধাল উদ্রয়ন প্রকল্প লোকো-৪, আরতিইলি ভবন আরবাটাং শের-এ-বাংগানধর দ্রাবা-১২০৭

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খোকাস প্ৰূপ আপোচনায় আংশপ্ৰহনকাৰীৰ হাজিবা			atten- 22/20/70/50		
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ক্ৰমিক নাং	নাম, মোৰাইল নম্বা	মোধাইল নম্বা	Cotall	शकर	
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## স্থানীয় সরকার প্রকৌশাল অধিনপ্তর দিবীয় লাব অঞ্চল উন্নয়ন প্রকর লোকো-৪, আরভিইনি ভবন আগরকীও শের-এ-বাংলাকার নিকা-১২০৭

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	of FGD participants	Date: 11-10-20		
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Attendance	of FGD participants	Date: 11-10-2-0			
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36	SHIPSHI (HEIN)	019249390	1) alate	-www.	
57.	ात द्वार द्वार का	1717-8864	व्यक्ति अधिक अंदर्गाक	Hapo-20-	
38.	নিয়ন্ত্ৰ মন্তৰিন	b171139124S	क्षान्त्र काल्य क्षान्त्र काल्य	11.12.2020	
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40 -	Bijan Kumer In	0 F11-140	167 CABD	D 11 10 1010	

### স্থানীয় সরকার প্রকৌশল অধিদপ্তর থিবীয় গলা কালে উন্নয়ন প্রকল লেজে-৪, আর্রভিইসি ভবন আগরেখন শের-এ-বালোনার লেকা-১২০৭

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	aicmis-its air-sis-retilis sfe of PGD participants	Date: 11-10-2-0		
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#### শ্বাদীয় সরকার প্রকৌশল অবিদন্তর থিতীয় লগা জনল উন্নয়ন প্রকল্প লেখেন-ড, খার্রাউইদি ভবন খান্যকটাত পোর-ড-নালোলার নালা-১২০৭

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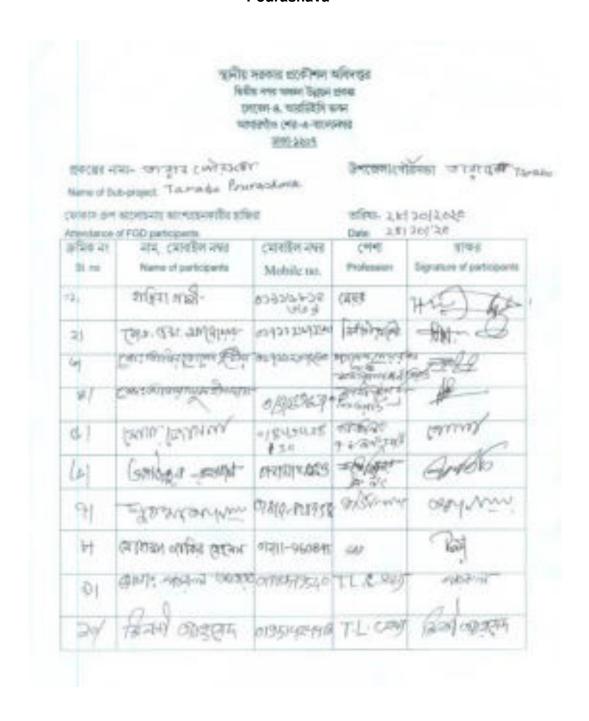
ublic Consulta	tion on Drainage Mas	ster Plan of Tarabo Pou	rashava
Date of Consultation	Place of Consultation	Type and Number of Participants	Issues Discussed
28/10/2020	Tarabo Pourashava	Mayor, elected ward councillors including women councillors,	PDSC disseminated information about drainage master plan and their recommendations.
		pourashava and other professional and technical staff, representatives from Mosques and Temples, schools and president of CNG owners association; shop owner association, local businesses, etc.	The meeting discussed and recommended some changes in alignment and finally approved th Drainage Master Plan by the Mayor on behalf of the participants. The Mayor and the Consultants emphasized the need to proceed with the Drainage Master Plan and the sub projects in order to maintain the
		Male=13 Female=16 Total= 29	Government of Bangladesh and ADB investment program.





Photos of Consultation workshop on Drainage Master Plan at Tarabo Pourashava

## List of Participants at Drainage Master Plan Consultations Meetings in Tarabo Pourashava



### স্থানীয় সরকার প্রকৌশল অবিনপ্তর দিউহ নগা অধান উন্নয়ন প্রকল লেকো-৪, আরম্ভিইসি ভবন আগার্কীও শের-এ-বাংলানগর নিকা-১২০৭

व्यक्तवत्र मामा- जात्राक्ष ८०लेज्डरकर

<del>७नदबना(मोर्जेर्महा जाङ्गाव/प∞मध्य</del>

Name of Sub-project. Touroubs Powyotkaust

যোগদ এল আলোচনায় আপ্রেছনকারীর ছার্ডিরা

Office 24/10/20

Attendance	of FGD participants		Date: 2.4	101,70
क्षणिक मर 84 no	নাম, মোবাইল নমর Name of participants	মোবাইল নম্বর Mobile no.	्रभूमा Profession	श्रीकड़ Signature of participants
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22	द्रधाना'	0172949899	WL CABY	DOMY
20	sometimes	0170180972	T.L. CSANS	Sulva
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od	THE THE THE	016251755%	Themes	HARLES COUR
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56	DALLELE LE LAND	0171277	TLESTY	<b>एमानिया</b>
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#### স্থানীয় সরকার প্রকৌশল অফিনপ্রর দিবীয় দাব কামল উন্নয়ন প্রকল্প দেকেন ৪, আর্ডিইনি ভবন বাংবার্কীও শের-এ-বাংলানগর দেবা-১২তেশ

शंकरहर नामा-

इन्द्रक्मारगोदेपहा जाजाव

Name of Sub-project.

মোকাদ প্ৰদুপ অংগাচনায় আংশপ্ৰহনকাৰীৰ হজিব

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Public Consultation on Drainage Master Plan of Jashore Pourashava					
Date of Consultation	Place of Consultation	Type and Number of Participants	Issues Discussed		
12109/2020	JashorePourashava	Mayor, elected ward councillors including women councillors, pourashava and other professional and technical staff, representatives from Mosques and Temples, schools and president of CNG owners association; shop owner association, local businesses, etc.	PDSC disseminated information about process and layout of drainage master plan to the participants for validation.  The participants discussed over the plan and suggested some changes in alignment and finally approved the Drainage Master Plan by the Mayor on behalf of th participants.		
		Male=21 Female=13 Total= 34			





Photos of Consultation workshop on Drainage Master Plan at Jashore Pourashava

## List of Participants at Drainage Master Plan Consultations Meetings in Jashore Pourashava



#### ভূমীয় সরকার প্রকৌশল অধিনপ্রর দিবীয় লগা অধনা উন্তঃন রকর তারকা ৪, মরেডিইসি ভান আয়ের্কাত পোর-র-বালেনার নামা-মরেণ

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Name of Sub-project Draining masterplan of Jensore
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ublic Consulta	tion on Drainage Mas	ter Plan of Kanchan Po	ourashava
Date of Consultation	Place of Consultation	Type and Number of Participants	Issues Discussed
18/11/2020	Kanchan Pourashava	Mayor, elected ward councillors including women councillors,	PDSC presented the drainage master plan to the participants to hear their opinions.
		pourashava and other professional and technical staff, representatives from Mosques and Temples, schools and president of CNG owners association; shop owner association, local businesses, etc.	The participants recommended some changes in alignment and finally approved the Drainage Master Plan by the Mayor on behalf of the participants.  The Mayor and the Consultants agreed to proceed with the Drainage Master Plan and the sub projects proposed by PDSC.
		Male=17 Female=13 Total= 40	





Photos of Consultation workshop on Drainage Master Plan at Kanchan Pourashava

## List of Participants at Drainage Master Plan Consultations Meetings in Kanchan Pourashava

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Date of Consultation	Place of Consultation	Type and Number of Participants	Issues Discussed
			Design and anasifications
10/9/2020	Executive Engineer's office, LGED,	PMCU, PIU Naryanganj LGED, PDSC and	Design and specifications, contractors' liabilities, operation
	Naryanganj.		procedures, contract managemen
	ivaryanganj.	Contractor's staff.	environmental social safeguards, gender and COVID-19 Health and
		Male=22	Safety issues.
		Female=1	
		Total= 23	





Orientation Workshop at Naryanganj PIU for Package Rupganj W-01

# List of Participants at Orientation Workshop at Naryanganj PlU for Package Rupganj W-01

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Date of	Place of	Type and Number of	Issues Discussed
Consultation	Consultation	Participants	
28/11/2020	PMCU, LGED HQ, Dhaka	PMCU, PIU and PDSC staff.	To orient and update our PDS Field Officers (3 Municipal Engineers & 28 Field Engineers) in implementing the integration of environmental considerations and good construction practice.
		Male=1 Female=44 Total= 45	Design and specifications, operation procedures, contract management, environmental and social safeguards, gender and COVID-19 Health and Safety issues.





Photos of Information Exchange Meeting at LGED HQ

## List of Participants at Information Exchange Meeting at LGED HQ

		Second City Region	1 Deve	elopment Project	
		Information E	echang	e Meeting	
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		ATTEND	ANCE		
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Sin.	Name & Designation	E-Mail Address & Cell Phone No.	Signature
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Annex 7: Government published land rate according Sub Register's Office, Rupganj, Naryanganj.

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Annex 8: Details of Public Consultations held during January 2021- June 2021

Orientation Ses	sion on Safeguard	Issues	
Date of Consultation	Place of Consultation	Type and Number of Participants	Issues Discussed
22/03/2021	Regional Training Centre(RTC), LGED Dhaka	Technical Staff of concerned PIUs and PDSC  Male=29 Female=3 Total= 32	Environment Safeguard, Social Safeguard, Gender and Development (GAD), and COVID-19 Health and Safety issues was delivered by concerned Specialists of PDSC.



Photo of Orientation Session On Social Safeguard At Dhaka on 22.03.21

### List of Participants at Orientation Session on Social Safeguard at Dhaka on 22.03.21

	Second City Reg Orientation Se	ssion on Safeguard Issue	
		ence Room, LGED, Dhaki	
	ATTENDANCE	ence reading states, printer	Date: 22-05-2
46	Nama & Designation	E-mail Address & Cell Phone No.	Signature
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n	Paladi Baram Dear AE(+GA), LGED Dhafm	01779-723850	No.
8	Mahamarad Massadur Relain Miller Si NE Bhalle	01728060775	R
g.	Odeh Harre Promanis	01737372567	1145EL

Arm 5	Name & Designation	Fessil Address & Gell Phone No.	Signature
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16	NJ. Shakin Yelun	91724117-282	20/02/2021
15	MAYEN UDDIN TAZIM BOUND STENDINGS	01715108687	ander
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# KCC Package W-01: Construction of Composting Plant and associated facilities in KCC including approach road at KUET

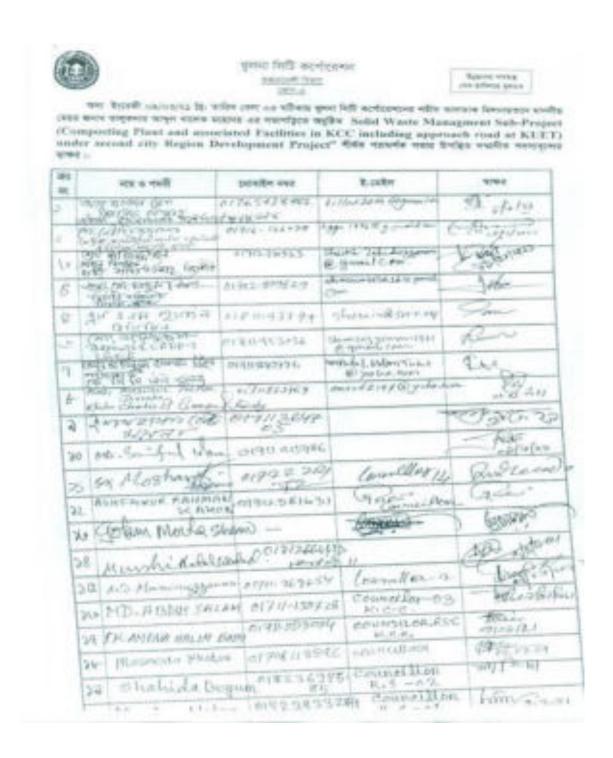
Date of	- 3,50		Issues Discussed
Consultation	Consultation	Participants	
09/03/2021	KCC Meeting Hall	Mayor, elected ward councillors including women counselors, pourashava and other professional and technical staff, representatives from Mosques and Temples, schools, NGOs and; shop owner association, local businesses, etc  Male=40 Female=8 Total= 48	PDSC disseminated information about proposed subproject and their recommendations. The meeting discussed about the importance of the subprojetcs, problem of waste management, feasibility and operation of the compost plant, and finally approved the Subprojects by the Mayor on behalf of the participants. The Mayor and the Consultants emphasized the need to proceed with the sub projects in order to maintain the Government of Bangladesh and ADB investment program.





Photo of Consultation for KCC Package W-01 schemes

#### List of Participants at Consultation for KCC Package W-01 schemes





#### मुलगा निर्धि कट्लीट्डलन क्रमाओ तिला क्रमान

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## **Annex 9: Identity Cards of the Affected Persons for Rupganj Package W-03**

## **Local Government Engineering Department**

**Second City region Development Project** 

Name of Sub-project: Murapara Mohishvita road. Date:

Address:	
Holding no: 47	
Village : Mongolekhali	
Post : Murapara	
Upa-Zila: Rupganj	
District: Narayanganj	
01.	
Kabir Hossain	
40	
Male	
Rickshaw puller	
10200	
Vulnerable	
120	
House	
Corrugated iron sheet	
Not displaced	
157000	
12000	
96000	
265000	

# Local Government Engineering Department Second City region Development Project

Name of Sub-project: Murapara Mohishvita road. Date:

Drenouty identification Number	Address: Holding no: 47 Village: Mongolekhali Post: Murapara Upa-Zila: Rupganj District: Narayanganj 02.
Property identification Number  Name of head of the Entitled	Delwar
Family & Members	Deiwai
Age (years)	70
Sex (M/F)	Male
Occupation	Business
Monthly Income	10208
Vulnerable/Not Vulnerable	Vulnerable
Total Affected Area in Sft.	120
Type of loss	House
Type of Structure	Corrugated iron sheet
Displaced/not displaced	Not displaced
Compensation Total cost of	180000
Structure	
Tree Allowance -1	12000
Vulnerability cost-2	96000
Total Amount (TK.)	288000
compensation+ allowance	

# **Local Government Engineering Department**

#### **Second City region Development Project**

Name of Sub-project: Murapara Mohishvita road. Date:

	Address: Holding no: 47
1000	Village : Mongolekhali
- 1	Post : Murapara
	Upa-Zila: Rupganj
	District: Narayanganj
Property identification Number	03.
Name of head of the Entitled	Md. Anowar
Family & Members	
Age (years)	60
Sex (M/F)	Male
Occupation	Rickshaw puller
Monthly Income	12500
Vulnerable/Not Vulnerable	Vulnerable
Total Affected Area in Sft.	105
Type of loss	House
Type of Structure	Corrugated iron sheet
Displaced/not displaced	Not displaced
Compensation Total cost of	202500
Structure	
Tree Allowance -1	12000
Vulnerability cost-2	96000
Total Amount (TK.) compensation+	310500
allowance	

## Local Government Engineering Department Second City region Development Project

Name of Sub-project: Murapara Mohishvita road. Date:

	_
	Address:
Total I	Holding no: 47
and the second	Village : Mongolekhali
	Post : Murapara
	Upa-Zila: Rupganj
	District: Narayanganj
Property identification Number	04.
Name of head of the Entitled Family	Sajjad
& Members	
Age (years)	45
Sex (M/F)	Male
Occupation	Business
Monthly Income	16667
Vulnerable/Not Vulnerable	Vulnerable
Total Affected Area in Sft.	135
Type of loss	House
Type of Structure	Corrugated iron sheet
Displaced/not displaced	Not displaced
Compensation Total cost of	180000
Structure	
Tree Allowance -1	12000
Vulnerability cost-2	96000
Total Amount (TK.) compensation+	288000
allowance	

Annex 10: Payment Papers of the Affected Persons for Rupganj Package W-03

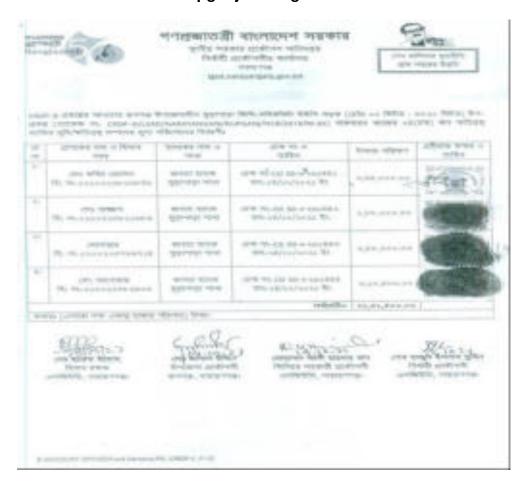


পরিচয় পত্র নং াত২ ১। ক্ষরিগ্রন্থ ব্যক্তির নাম। দেলেয়ার ২। পিতা নামঃ- মৃত লুকজর রহমান ৩।মাতার নামঃ মুধ মেবের ৪। জাতী হ পরিচয় পরে নং া ৫। বাাংক হিসাবের ভথাদি at হিসবের নাম(দেলোয়ার বিসাব নংা ৩১৩০২২৩৭৯৯৭১৪ ব্যাংকের মামঃ জনারা ব্যাংক শাষার নামঃ মুদ্রা পাড়া ৬। বর্তমান /ছার্রিডিকানা া যেপিচার ৪৭ প্রামঃ মঙ্গলযালি, ডাক্ষর মুরাপার উপায়েলাঃ রূপণঞ্জ, নারায়ণণঞ্জ ৭। শিক্ষাণত যোগ্যতা ্র ৭ম শ্রেণি ৮০ যোগার্থিদ দং ্রত১৯৩০৭২৬৯৭৭ क्षा (अभा ः वापण ২০। ক্ষতির ধরম া বাড়ি ১১। ক্ষতির ধারন ংগেওয়াল সাহানো এবং প্রতিস্থাপন ক্ষরিগ্রন্থ ব্যক্তির দাক্ষর দনাক্তকারির নাম পদবী ও ছাক্ষর ফোকালপারসনেরপদবী ও ছাক্ষর উপজেল প্রকৌশলীর স্বাক্ষর মুল্যায়ন কমিটির সভাপতির স্বাক্ষর নিবাহী প্রকৌশলীর স্বাক্ষর

পরিচয় পত্র নং াতত ১। ক্ষবিগ্রন্থ ব্যক্তির দামঃ মোঃ আনোয়ার ২। পিতা নামঃ- মৃত লুডফর রহমান ভামাভার নামঃ দুধ মেবের ৪। জাতী য় পরিচয় পত্র নং া 0930 2000000000 বাংক বিসাবের ভথানি । হিসাবের নাম/জানোয়া র ছিলাৰ মাংও ০১০০২২৭৮২৬০৯ বাংকের মাম্য জনতা বাংক শাধার নামঃ মৃতা পাতা ড। বর্গমান /ছারীতিকানা : ব্যক্তি: । ৪৭ গ্রামঃ মন্ধলবালি , ভাকমর মুরাপার উপায়েলা। রূপগঞ্জ , নারায়ণগঞ্জ ৭। শিক্ষাণত যোগাতা া নিয়তে পারে ৮। মোৰাইল লং ্র০১৯৫০৪৮০৪৬৮ ৯) পেশা া ব্যাবসা 501 करित शाम ा वाजि ১১। ক্ষরির ধরন া দেওয়াল সরানো এবং প্রকিছাপন ক্ষতিগ্ৰন্থ ব্যক্তির সাক্ষর সেবান্তকারির নাম পদবী ও বাক্ষর ফোকালপারসনেরপথবী ও রাক্ষর উপজেল প্ৰকৌশলীৰ ৰাক্ষৰ মুল্যয়ন কমিটির সরাপতির ছাক্ষর নিবাদী প্রকৌশনীর স্বাক্ষর

পরিচয় পত্র নং াত৪ ১। ক্ষডিপ্রস্থ বাজির নামঃমোঃ সাজ্ঞাদ ২। পিতা থামঃ- মৃত লুতফার রহমান ৬।মাভার নাম। মুধ মেবের a। জাতী য় পরিচয় পত্র নং া 3 2 6 4 6 4 3 6 6 6 6 6 6 6 6 6 6 ৫। ব্যাংক বিসাবের তথ্যাদি or হিসাবের নামঃ মোঃ সাক্ষাদ ছিলার নতের ৩১০০২২৬৮১১৯৮৬ বাাংকের নামঃ জনকা বাংক শাখার নামঃ মুদ্রপাড়া ৬। বর্তমন /স্বার্ষীটিকানা ঃ যেন্ডিংা ৪৭ প্রামঃ মঙ্গলখালি, ডাকমার মুরাপারা উপায়েলাঃ রূপগঞ্জ, নারায়ণগঞ্জ ৭। শিক্ষণেত যোগাতা া লিখতে পারে bi स्थानामित मर ाड क्षा (भागा वर्ष ५०। क्रांकेत पत्रम ा वाडि ১১। ক্ষতির ধরন ্র দেওয়াল সরামো এবং প্রতিস্থাপন ক্ষতিপ্ৰস্থ ব্যক্তির বাক্ষর সন্যক্তকারির নাম পদবী ও ছাক্ষর ফোকলেপারসনেরপদবী ৪ স্বাক্ষর উপজেল প্রবৌশলীর স্বাক্ষর মুল্যায়ন কমিটির সভাপতির ছাক্ষর নিবাঁহী প্রকৌশলীর হাক্ষর

# Documents of Handing Over Resettlement Payment to the Affected Persons of Rupganj Package W-03











#### **Photos of Distribution of Re-Settlement Cheques to the APs**



Affected Person : Kobir Hossain



Affected Person : Delwar

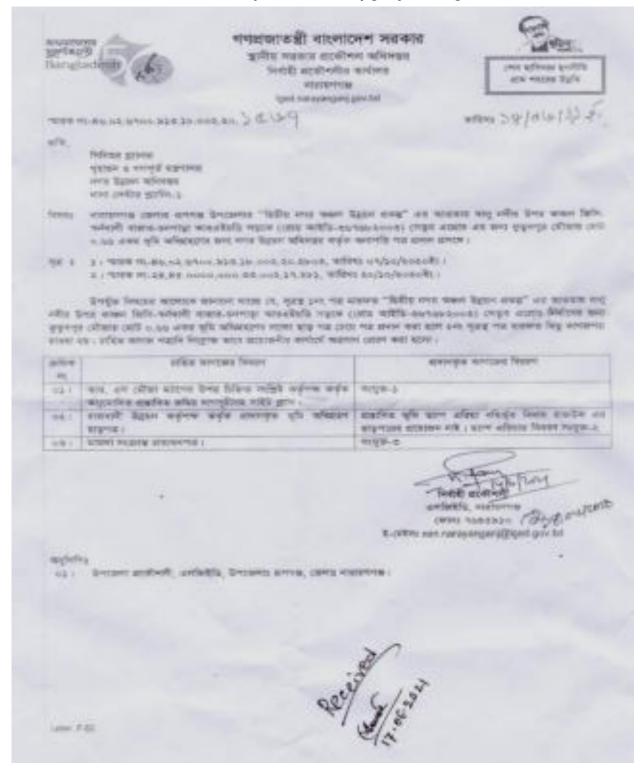


Affected Person : Anower



Affected Person : Md. Sajjad

Annex 11: Letter to Urban Development Directorate (UDD) for No Objection Certificate for Land Acquisition of Rupganj Package W-02



# Section 6 Notice for Land Acquisition of Rupganj Package W-02 , Dated 9 June 2022



Annex 12: Details of Public Consultations held during July 2021- December 2021

Public Consultation on Dhaka Region Roads Package CRDP-II/LGED/SAVAR/W-06						
Date of Consultation	Place of Consultation	Type and Number of Participants	Issues Discussed			
01/08/2021	Near Ghorarpir Mazar along roadside	Councilors, Retired Govt. Officials, Local Elite, Businessmen, project beneficiaries, etc.	All of the participants heard about the proposed development program and welcomed the subproject.			
		Male=36 Female=12 Total= 48	Participants confirmed, there are hardly any possibilities of IR impacts considering land acquisition & physical or economic displacement of people. The participants understood GRM procedure. They would be happy to get employment opportunity during subproject implementation, if possible.			





Photos of Consultation workshop on Dhaka Region Roads Package CRDP-II/LGED/SAVAR/W-06

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Attendance of Participants.

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समिक गर	নাম, মোবাইল নছব Name of participants	Mobile no.	Profession	Signature of part i or pare s
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# স্থানীয় সরকার প্রকৌশল অধিনক্তর বিতীয় নগর অঞ্চল উল্লয়ন প্রকল্প দেবেল-৪, আরডিইসি চবন আগারগাঁও শের-এ-বাংলানগর

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Menda	nce of PGD participants		Date: 01	08-2021
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Public Consultation on Dhaka Region Roads Package CRDP-II/LGED/NARAYANGAN RUPGANJ/NCB/2021/W-04					
Date of Consultation	Place of Consultation	Type and Number of Participants	Issues Discussed		
01/08/2021	Rupganj Union Parishad.	Councilors, Retired Govt. Officials, Local Elite, Businessmen, project beneficiaries, etc.	All of the participants heard about the proposed development program and welcomed the subproject.		
		Male=32 Female=7 Total= 39	Participants confirmed, there are hardly any possibilities of IR impacts considering land acquisition & physical or economic displacement of people. The participants understood GRM procedure. They would be happy to get employment opportunity during subproject implementation if possible.		





Photos of Consultation workshop on Dhaka Region Roads Package CRDP-II/LGED/NARAYANGANJ/ RUPGANJ/NCB/2021/W-04

# List of Participants at Dhaka Region Roads Package CRDP-II/LGED/NARAYANGANJ/RUPGANJ/NCB/2021/W-04

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		চাৰা-১২০৭		
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#### ছানীয় সরকার প্রকৌশল অধিনন্তর থিতীয় নগর অঞ্চল উন্নয়ন প্রকল্প লেবেল-৪, আরডিইসি কবদ আগারগাঁও শের-এ-বাংলানগর ঢাকা-১২০৭

श्रकरक्षत नामा-नामी- भड़भी गोली क्रोड क्राइए भगाग किर्देश কুল web ' উপজেলা Name of Sub-project grandproject for the Property from Property to Huragara WHITE 03.00-2013 লোকাস প্ৰদুপ আলোচনায় আংশপ্ৰকাৰকাৰীৰ বাজিবা 01-08-2021 Attendance of FGD participants Date: ক্ৰমিক মোবাইল নম্বর माथ, (माराईल मध्रत পেশা \$150.0 flame of participants Signature of participants. Mobile no. Profession RIT 5l. no 221 8/12/399 72/ 136 d8\$230 2101 4402637 281 E26 0171267859451124 20 81595600 alexale 231 1800 291 018869198 OF 3472 ST194 01971100

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t	Grip Mrs	0198120	Men	A.
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Public Consultation on Dhaka Region Roads Package CRDP-II/LGED/NARAYANGANJ/ ARAIHAZAR/NCB/2021/W-05					
		T =			
Date of Consultation	Place of Consultation	Type and Number of Participants	Issues Discussed		
02/08/2021	Roadside	Councilors, Retired Govt. Officials, Local Elite, Businessmen, project beneficiaries, etc.	All of the participants heard about the proposed development program and welcomed the subproject.		
		Male=16 Female=11 Total= 27	Participants confirmed, there are hardly any possibilities of IR impacts considering land acquisition & physical or economic displacement of people. The participants understood GRM procedure. They would be happy to get employment opportunity during subproject implementation, if possible.		





Photos of Consultation workshop on Dhaka Region Roads Package CRDP-II/LGED/NARAYANGANJ/ ARAIHAZAR/NCB/2021/W-05

#### List of Participants at Dhaka Region Roads Package CRDP-II/LGED/NARAYANGANJ/ ARAIHAZAR/NCB/2021/W-05

	স্থানীয় স	ন্রকার প্রকৌশল গ	অধিদপ্তর	
	विश्वीय	নগর অঞ্চল উন্নয়	ন প্রকল্প	
	CMCK	ল-৪, আরভিইসি	ভবন	
	আগান	াণীত শের-এ-বাং	नानभंत	
		চাকা-১২০৭		
Name o	। गायाः नामाः । uzamagatindir I Sub-project 1, Kali bari Bend य Kalibari Geri	enderti	tola Ghat	হাজার উপগ্রহালা
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प्रशिक	নাম, মোবাইল নম্বর	মোবাইল দছর	Colall	ছাক্ষর
ATT Si. no	Name of participants	Mobile no.	Profession	Signature of participants
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#### ছানীয় সরকার প্রকৌশল অধিদন্তর দ্বিতীয় নগর অঞ্চল উন্নয়ন প্রকল্প লেবেল-৪, আরভিইসি ভবন আগারগাঁও শের-এ-বাংলানগর एका-५२०१

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Date 02-08-2029

Attendan	ce of FGD participants		Date 0 A	0 Tr 0.0 - w-n w.n.		
क्रियक नश् इस्र १००	নাম, মোৰাইল নম্বর Name of participants	মোৰাইল নম্বর Mobile no.	পেশা Profession	Signature of participants		
25	PHIS SU er	WAS OITED	2024)-	19/1/23/1		
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29	क्षित्रकार क्षेत्रकार	01717-4625	trenge	(i) Court		
21-	अविशामित	61982-401196	शास्त्री.	3/1690		
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# ছানীয় সরকার প্রকৌশল অধিদন্তর দিতীয় নগর অঞ্চল উন্নয়ন প্রকল্প লেবেল-৪, আরভিইসি ভবন আগারগাঁও শের-এ-বাংলানগর চাকা-১২০৭

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Attendan	ce of FGD participants		Date: @ 2	08-2021
क्रमिक मर	নাম, মোবাইল নম্বর Name of participants	মোবাইল নম্বর Mobile no.	CPP#[] Profession	স্থাক্তর Sgrature of participants
9. no 2)	काः ह्या	0182-2-92259	100	41707
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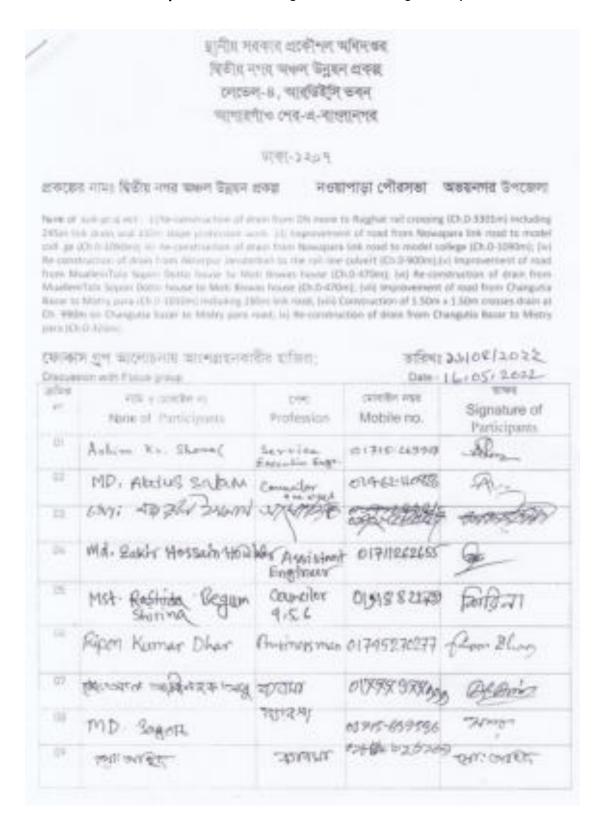
# Snapshot on Orientation Workshops On Contract Management in 9 Pourashavas

Date	Number of Pa	articipants A	ttended		Total	Female
Venue	PMCU	PIU	PDSC2	Contractor		Male
09.11.2021 Kanchon	03	11	07	09	30	00
17.11.2021 Tarabo	01	07	06	12	26	00 26
18.11.2021 Sonargaon	00	09	05	09	23	01
28.11.21 Singair	01	05	05	08	19	01
02.12.2021 Narsingdi	01	10	07	09	27	00 27
13.12.2021 Dhamrai	01	27	05	03	36	07 29
Total	07	69	35	50	161	09 152

# Annex 13: Details of Public Consultations held during January 2022- June 2022

Public Consulta	ation on Dhaka Regior	Roads Package Nowa	para W-01
Date of Consultation	Place of Consultation	Type and Number of Participants	Issues Discussed
06/05/2022	At Nowapara Pourashava Meeting Hall	Councilors, Retired Govt. Officials, Local Elite, Businessmen, project beneficiaries, etc.	Progress, quality and satisfaction of works.
		Male=14 Female=1 Total= 15	

#### List of Participants at Dhaka Region Roads Package Nowapara W-01



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Nome of Participants	Profession	Mobile no.	Signature Participus
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Public Consulta	tion on Dhaka Region	Roads Package CRDP-	II/LGED/SAVAR/W-05
Date of Consultation	Place of Consultation	Type and Number of Participants	Issues Discussed
12/04/2022	Chakulia Mor, Savar	project affected persons,	Updating project affected persons information, entitlements etc.
		Male=8 Female=1 Total= 9	





Photos of Consultation workshop on Dhaka Region Roads Package CRDP-II/LGED/SAVAR/W-05

#### List of Participants at Dhaka Region Roads Package CRDP-II/LGED/SAVAR/W-05

	27.011	রকার প্রকৌশল ত লোর অঞ্চল উল্লান		
		দ-৪, আরভিইসি		
		গাঁও গের-এ-বাহু		
		एका-५२०१		
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कविक नर इ.m	নাম, মোবাইল সমূব Name of participants	মোৰাইল নাহৰ Mobile no.	(PPI) Profession	স্থাকর
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83	व्यविद्य क्या प्राय	01911985995	5726	5 20c

Public Consulta	Consultation on Dhaka Region Roads Package CRDP-II/LGED/RUPGANJ/W-02				
Date of Consultation	Place of Consultation	Type and Number of Participants	Issues Discussed		
01/06/2022	Bolabo Union parishad	Affected Land owners	Updating project affected persons information, entitlements etc.		
		Male=8 Female=3 Total= 11			

#### List of Participants at Dhaka Region Roads Package CRDP-II/LGED/rUPGANJ/W-02

Name o	Refit Of	in it roud from the Kind	ব্রক্তর ভবন নেশর ভবগণ্ড উ	35476
	on of FOO participants	1 4) esc		06-2022
क्रिक सर् इ. १०	सार, द्वाराहिन मध्द Rente of participants	মোবাইল নদ্বর Mobile no.	(repression)	Signature of participants
-81	व्यवधानुवसाधान ११ः	0.9 0.0 (1/17) 1.9 (	3201	H.SAKIME H. (BERL) 018192538862
21	श्रुतमान शः	43/12.8696913.	312	GUI
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61	রফিক মেরা	VALIFIER	Det.	Mesa. (MA)
91	বাকুন মোরা	J.	of W	अक्ष अन्य व्यक्त व्यक्त
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301	প্রকৌশদী নুকল হক	0.3430/93081	MITH STOR	fe .
551	शिशन स्माहा	02/10/06/04/128	9050	Arrit