

Land Acquisition and Resettlement Due Diligence Report

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Bangladesh: Coastal Towns Climate Resilience Project – Construction/Improvement of 7 Roads under Patuakhali *Pourashava*, District: Patuakhali

Package No.: e-GP/CTCRP/PATU/RD-02

CURRENCY EQUIVALENTS

(As of August 2023)

Currency unit – taka (Tk)

Tk1.00 = \$0.009

\$1.00 = Tk109.75

ABBREVIATIONS

ADB	-	Asian Development Bank
AIDS	-	acquired immunodeficiency syndrome
CDTA	-	Capacity Development Technical Assistance
CTCRP	-	Coastal Towns Climate Resilience Project
DDS	-	Detailed Design services
DPHE	-	Department of Public Health Engineering
FGD	-	Focus Group Discussion
GRM	-	Grievance Redress Mechanism
GRC	-	Grievance Redress Committee
IEE	-	Initial Environmental Examination
LGED	-	Local Government Engineering Department
PAM	-	Project Administrative Management
PAP	-	Project Affected Person
PIU	-	Project Implementation Unit
PMSC	-	Project Monitoring and Supervision Consultants
PPTA	-	Project Preparatory Technical Assistance
SIA	-	Social Impact Assessment
SPS	-	Safeguard Policy Statement
TMRESC	-	Tribes, Minor Races, Ethnic Sects and Communities

WEIGHTS AND MEASURES

°C	-	Degree Celsius
cm	-	centimeters
km	-	kilometer
m	-	meter
mm	-	millimeter
m ²	-	micrograms per cubic meter
Tk	-	taka
%	-	percentage

NOTES

- (i) The fiscal year (FY) of the Government of Bangladesh and its agencies ends on 30 June. "FY" before a calendar year denotes the year in which the fiscal year ends, e.g., FY 2021 ends on 30 June 2021.
- (ii) In this report, "\$" refers to United States dollars.

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I. INTRODUCTION

A. Background

1. The ADB supported Coastal Towns Infrastructure Environmental Infrastructure Project (CTEIP) in 10 coastal towns effectively commenced in September 2014 which will be completed in June 2022. As a continuity of the project ADB extended his support to Coastal Towns Climate Resilience Project (CTCRP) which will strengthen climate resilience and disaster preparedness in 22 vulnerable coastal *Pourashavas* (secondary towns) of Bangladesh. The towns were selected based on their vulnerability, population size, density, and level of past investments. The project takes a holistic and integrated approach to urban development and will (i) provide climate-resilient municipal infrastructure, and (ii) strengthen institutional capacity, local governance, and knowledge-based public awareness, for improved urban planning and service delivery considering climate change and disaster risks. Key infrastructure investments include (i) drainage, (ii) water supply, (iii) sanitation, (iv) cyclone shelters, and (v) other municipal infrastructure including emergency access roads and bridges, solid waste management, bus terminals, slum improvements, boat landings, and markets. Investments will benefit the poor and women. The Ministry of Local Government, Rural Development and Cooperatives (MLGRDC) acting through its Local Government Engineering Department (LGED) will be the Executing Agency. *Pourashavas* are the implementing agencies of the project.

2. Coastal towns are particularly at risk from the impacts of climate change due to high levels of poverty and limited capacity of *Pourashavas* (urban local governments) to invest in resilience. The *Pourashavas* lack resilient infrastructure, clubbed with haphazard urbanization, lack of storm water drains, poor solid waste management system further worsens the condition of these towns. Most of the coastal towns are situated on the riverbanks of low-lying tidal zones at an average elevation of 1.0–1.5 meters (m) from the sea level¹ and coastal flooding is a key hazard faced by these towns. Inadequate basic municipal infrastructure to respond to increasing climate risk threatens both quality of life and the economic growth of coastal towns. This calls for an integrated approach for coastal town development that promotes risk-informed planning and investment for building resilience.

B. Project Description

3. The project will be aligned with the following impacts: higher and sustainable growth trajectories achieved in the face of the various weather-related natural hazards and risk and improved livability of coastal towns.² The outcome of the project will be climate and disaster resilience of coastal towns strengthened including benefiting the poor and women. The project directly supports to achieve project outcomes through three outputs.

4. **Output 1: Municipal infrastructure for resilience improved.** Municipal infrastructure will include (i) elderly people, women, children, and persons with disability friendly cyclone shelters; (ii) 240 kms emergency access roads including bridges and culverts which are critical for accessing emergency services; (iii) 272 kms of storm water drains constructed for improved flood control; (iv) water supply and sanitation services for unserved (or underserved) core urban areas and slum areas; (v) seven integrated solid waste management facilities; and (vi) slum improvement programs for basic service improvement implemented in each *Pourashava* following poverty reduction action plan.

5. **Output 2: Resilient livelihood improved.** Output 2 includes (i) livelihood training

¹ Sowmen Rahman and Mohammed Ataur Rahman. Climate Extremes and Challenges to Infrastructure Development in Coastal Cities in Bangladesh. Volume 7, March 2015, Pages 96–1

² Government of Bangladesh, General Economics Division, Bangladesh Planning Commission Ministry of Planning. 2020. Making Vision 2041 a Reality – Perspective Plan of Bangladesh, 2021–2041. Dhaka.

programs for diversifying the skills of poor households including women, (ii) strengthening market linkages for local economic development, (iii) inventory of productive assets of each household maintained and insured, and (iv) the Graduation Approach and Program will be adopted to ensure livelihood resilience.³

6. Output 3: Institutional capacity, governance, and climate-awareness strengthened. Output 3 includes (i) capacity of LGED and *Pourashavas* strengthened to undertake climate and disaster risk assessment to inform the formulation and update urban development plans; and enforcement of development control regulations that factor in natural hazards considerations; (ii) knowledge and capacity of LGED and *Pourashavas* on NbS and green solution application developed; (iii) municipal governance, and sustainable service delivery improved; and (iv) public awareness, behavior change, and community mobilization enhanced in light of coronavirus disease (COVID-19) and recent severe cyclones.

7. The proposed CTCRP is to be implemented in 22 *Pourashavas* or urban local bodies (ULBs). District-wise location of the towns is summarized in Table 1.

Table 1: District-wise Pourashavas where Project will be Implemented

District	Town (<i>Pourashava</i>)	District	Town (<i>Pourashava</i>)
1. Barisal	1. Bakerganj	5. Bhola	1. Charfassion
	2. Mehendiganj		2. Lalmohon
	3. Banaripara		3. Borhanuddin
	4. Muladi		4. Jhalokathi
	5. Gouranadi		5. Nalchity
2. Bagerhat	6. Bagerhat	7. Satkhira	6. Kalaroa
	7. Morelganj	8. Khulna	7. Paikgacha
3. Patuakhali	8. Patuakhali		8. Chalna (Dacope)
	9. Kuakata	9. Pirojpur	9. Swarupkathi
4. Shariatpur	10. Zanjira	10. Barguna	10. Patharghata
	11. Bhedarganj		11. Betagi

8. Construction of 7 RCC, DC, Uni-Block roads in Patuakhali Pourashava, District Patuakhali is one of the proposed sub-project components of CTCRP. The proposed roads will improve connectivity of subproject area and improve transportation facility. The following are the proposed works:

³ The graduation program originated in Bangladesh and has since been adopted in several countries as a holistic, time-bound interventions to lift households from poverty through: (i) social assistance to support immediate needs; (ii) livelihood promotion; (iii) financial inclusion; and (iv) social empowerment.

Table 2: Details of Proposed Roads

Sl. No	Name of Roads	Start and End Point (Wards Covered)	Existing Feature			Proposed		Details of Land Ownership and Resettlement Impacts		Remarks
			Length (m)	Width (m)	Type	Width (m)	Type	Land Ownership	Resettlement Impacts	
1	Improvement of Road by Dense Carpeting (DC) from Boro Mosjid to Mahasahan via RAB Camp with 2 Link Roads-	Boro Mosjid to Mahasahan via RAB Camp Ward Nos.- 05, 06 & and 07	1,420	6.00	CC	6.00	RCC	Pourashava	No resettlement impacts anticipated	
	Link-01: TB Clinic Road to North Side PTI Road (Ch.0.00m-Ch.77m, Ch.0.77m-Ch.230m)		207	2.50	Damaged CC/ RCC	2.50	RCC	Pourashava	No resettlement impacts anticipated	
	Link-02: South & West Side TB Clinic Pond Road Ch.0.00m-Ch.230m)		260	2.50	Damaged CC/ RCC	2.50	RCC	Pourashava	No resettlement impacts anticipated	a) RCC Drain Work-90m b) 126m RCC protection work will be constructed along with Link-02
2	Improvement of Road by Uni-Block at Lake Road in (Ch.0.00m-Ch.380m)	Lake Road Ward No.-05	380	6.00	Damaged CC Road	6.00	Uni-Block	Pourashava	No resettlement impacts anticipated	From Ch: 0 to 80 = RCC Drain will be constructed
3	Improvement of Road by RCC Starting from Mridha Bari Sarok to PWD Office via TV Relay Center (Ch.0.00m-Ch.1117m)	Mridha Bari Sarok to PWD Office via TV Relay Center, Ward No.-08	1,117	6.00	Damaged CC/RCC	5.00	RCC	Pourashava	No resettlement impacts anticipated	780m length x 1.15m width RCC Drain will be constructed
4	Construction of Road by RCC Road Starting from Shadinota Sarok Bottala turning to palli Biddut via Solaiman Mridha Bari (Ch. 0.00m- Ch.930m)	Shadinota Sarok Bottala turning to palli Biddut via Solaiman Mridha Bari Ward No.-09	1,530	6.00	Earthen/ BFS/CC	5.00	RCC	Pourashava	No resettlement impacts anticipated	a) Ch: 445 to 565 = 120m, Ch: 557 to 867 =310m and Ch: 00 to 100= 100m, Ch: 00 to 250 =250m RCC Protection Work will be undertaken b) Box Culvert- 1 No. (12 m length x 3.20m width) will be constructed at Ch: 900

Sl. No	Name of Roads	Start and End Point (Wards Covered)	Existing Feature			Proposed		Details of Land Ownership and Resettlement Impacts		Remarks
			Length (m)	Width (m)	Type	Width (m)	Type	Land Ownership	Resettlement Impacts	
5	Improvement of road by Uni-Block at Arambag Das Bari Road (Ch.0.00m-Ch.250m) with 1 Link Road. (Ch.0.00m-Ch.200m)	Ward No.-05	240	3.00	Damaged CC Road	2.75	Uni-Block	Pourashava	No resettlement impacts anticipated	
	1 Link Road. (Ch.0.00m-Ch.200m)		200	3.00	Earthen/ BFS/CC	2.50	RCC		No resettlement impacts anticipated	Ch: 0 to 240 = 240.00m RCC Drain will be constructed
6	Construction of road by RCC from South Sabujbag Faruquia Mosque via Gulbag Mosque to Shajhan Nazir house (Ch.0.00m-Ch.750m)	Ward No.-04	750	3.50	Earthen/ BFS road	3.00	RCC	Pourashava	No resettlement impacts anticipated	360m Protection Work will be undertaken
7	Construction of Uni-Block Road from Patuakhali Mirjagong RHD Main Road to South end of Fazlay Karim Road (Ch.0.00m-Ch.400m)	Patuakhali Mirjagong RHD Main Road to South end of Fazlay Karim Road Ward No-09	400	3.00	Earthen/ BFS road	2.65	RCC	Pourashava	No resettlement impacts anticipated	Ch: 0 to 490 = (490.00m length x 1.15m width) RCC Drain will be constructed
	Total Length		5,084m							

C. Scope of Due Diligence Report

7. The report is prepared based on the available preliminary design and the Sub-Project Appraisal Report (SPAR) prepared for this project and relevant sections of the Capacity Development Technical Assistance (CDTA) Report; discussions with related stakeholders and PIU/*Pourashava* authorities and consultation with the Department of Public Health Engineering (DPHE) personnel.

8. Social safeguards due diligence has been conducted to examine the land acquisition and resettlement issues in detail based on the preliminary design and information, aligned with Asian Development Bank's Safeguard Policy Statement (ADB SPS), 2009. All construction work will use *Pourashava* land, and no private land acquisition or involuntary resettlement impacts have been identified as the proposed land is free from any encumbrances.

9. Any adverse impact in terms of permanent or temporary such as land acquisition, physical displacement, economic displacement, adverse impact on livelihood, community properties or any other impact is not anticipated due to the proposed project. This report describes the findings and provides copies of relevant documents, community consultations and photographs.

10. The DDR will be updated during design verification by the contractor, in case of any design or alignment change. The updated document will be submitted to ADB for clearance, prior to start of construction. The Executive Engineer of the concerned *Pourashava* will be the focal person for all social safeguard related issues. The draft DDR will be reviewed and disclosed on MLGRDC, LGED and ADB websites.

II. PROJECT DESCRIPTION

A. About the Project Area

11. Patuakhali *Pourashava* spread over 26.00 sq. km. Patuakhali *Pourashava* is in Patuakhali Division. Patuakhali *Pourashava* is bounded by the river Laukathi to the North, Bahalgachhia Khal to the South, Lohalia river to the East and Kurir Khal to the West. About 9,223 holdings with 180,000 population are currently residing in the *Pourashava*. The *Pourashava* was established in 1892 and it consists of 9 wards. Most of the areas of Patuakhali district are surrounded by rivers and being adjacent to the Bay of Bengal, natural disasters visit the district every year. Subsequently, the inhabitants of the *Pourashava* suffer much from the disaster. Adding to this, climate change effect has speed up the frequency of natural disasters like, cyclone, tidal surge, excessive rainfall, rising temperature, increase in salinity, land slide, erosion of riverbanks, thunderstorm etc. and these are the major disasters for Patuakhali district. The district is more susceptible to cyclonic surges and heavy rainfalls. About Subproject Component

12. Patuakhali *Pourashava* was formed in 1882 as a "C" class *Pourashava* with an area of 9.06 sq km. Now the *Pourashava* has been upgraded to "A" class *Pourashava*. Patuakhali *Pourashava* is located in the middle of Patuakhali district and has developed as a centre of trade and commerce. Puratan Adalat Bhaban, New Market are in the heart of the town. Currently about 180,000 people are living in Patuakhali *Pourashava*, out of which 70.0% are Muslim and 30.0% are Hindus. The *Pourashava* has a total of 526.66 km pucca road, 83.00 km semi-pucca 6.00km kancha road exists in the *Pourashava*. The *Pourashava* has also about 206.50 km RCC and brick drain and 0.71km kancha drain.⁴

⁴ <https://patuakhalimunicipality.gov.bd/>

13. There are 5 *Haats* (growth centre) and 1 *Pourashava* owned markets, 1 government hospitals, 2 government college, 8 private colleges, youth development center 1, madrasa 28, 2 govt. and 7 non-government. secondary schools, 9 kindergarten, 11 public toilets, 1 fire service station, 3 *Eidgah* (Religious place, generally Muslim takes prayer twice in a year), bus stand 3, 1 graveyard, 1 crematory, 105 mosques, 1 temple and 85 ponds.

14. Average literacy rate of the *Pourashava* is 74.3%.⁵ The *Pourashava* consists of 9 wards and 1 elected mayor, 9 councilors and 3 reserved female councilors are working as public representative. Civic services include *Pourashava* cleanliness, street lighting, construction and repair of roads, drains, culverts. During various calamities, clean water supply and various services are provided to the victims. The *Pourashava* has plans to strengthen the provision of citizen services by increasing collection of revenue by taking up income generating activities. Patuakhali *Pourashava* also has plans to develop as a tourist centre with roads, sewerage modernization, construction of children's park, installation of cable cars, modernization of entertainment spots.

B. Location of the Site

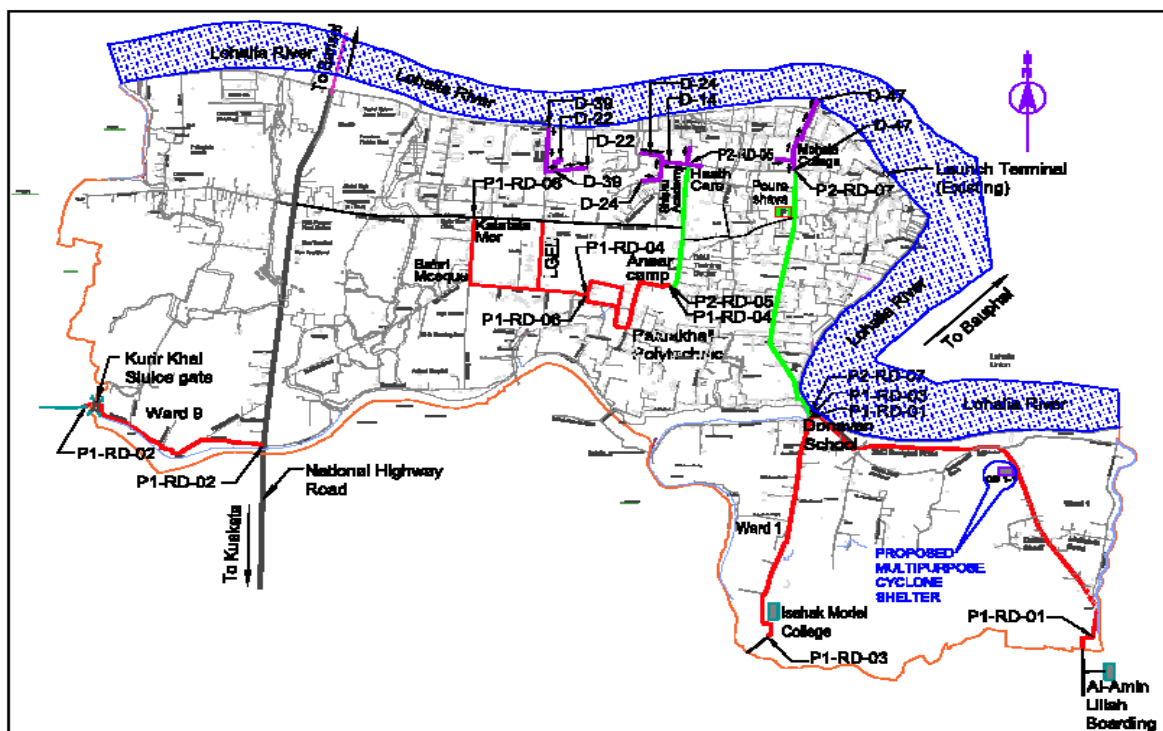
15. The proposed alignments for the roads under Patuakhali *Pourashava*, District: Patuakhali are located within the *Pourashava* area, which are mostly within urban and semi urban areas. Selection of roads has followed the criteria included in Volume -4 of PPTA and Appendix 1 of Project Administration Manual Table 1 according to the scoring matrices for scheme prioritization.

16. The project consists of three components i) improved climate-resilient infrastructure ii) strengthening institutional capacity, governance, and awareness, and iii) project management and administrative support. The outcome of the project will be improved access to climate disaster resilience municipal services including i) municipal infrastructure such as drainage, cyclone shelters, urban roads, bridges, culverts, solid waste management, bus terminals, slum improvement, boat landing and markets; ii) water supply and iii) sanitation.

17. The total length of improvement/construction of road is 5.084 km. To mitigate the water logging problem, drain along the roadside with footpath facilities to improve the urban facilities has been designed. RCC drains, cross culverts and protection work as precast RCC pile with cast in situ RCC vertical protection wall as per field requirements has also been proposed. Figure 1 presents the location of proposed selected roads to be constructed/ improved under the Project.

⁵ Population and Housing Census 2011, Community Report, Bangladesh Bureau of Statistics, Statistics and Information Division, Ministry of Planning.

Figure 1: Map of the Pourashava and Location of the Proposed Selected Roads



III. LAND AVAILABILITY AND RESETTLEMENT IMPACTS

A. Land Acquisition and Involuntary Resettlement

18. **Proposed Site for Road:** The scope of land acquisition and involuntary resettlement is assessed during the field visits and data collection. The project will not result into any permanent or temporary land acquisition, and no involuntary resettlement impact is envisaged, as the proposed site and development activities are within the vacant land of existing roads. All the construction works will be undertaken for the implementation of the proposed roads within the RoW of the existing roads. All the construction works will be undertaken for implementation of the proposed selected roads. Efforts have been made by the DDS engineering team to avoid any resettlement impact by careful design and verification of the proposals given in the Feasibility Study of the PPTA reports. As per design, the construction / improvement will not have resettlement impacts the structures (residential and commercial), and common properties within the vicinity of the selected roads.

Table 3: Road-Wise Details of Land Acquisition and Resettlement Impacts

Sl. No.	Name of Roads	Start and End Point (Wards Covered)	Road-wise Details of Land Ownership and Involuntary Resettlement
1	Improvement of Road by Dense Carpeting (DC) from Boro Mosjid to Mahasahan via RAB Camp, with 2 Links as Link-01: TB Clinic Road to North Side PTI Road (Ch.0.00m-Ch.77m, Ch.0.00m-Ch.230m) Link-02: South & West Side TB Clinic Pond Road Ch.0.00m-	Boro Mosjid to Mahasahan via RAB Camp	Road improvement, drain and protection work will be undertaken within the existing right-of-way under the ownership of Pourashava. Structures or livelihood losses are not assessed as no road widening will be required under the scope. No land acquisition and

Sl. No.	Name of Roads	Start and End Point (Wards Covered)	Road-wise Details of Land Ownership and Involuntary Resettlement
	Ch.230M)		Resettlement impact is assessed.
2	Improvement of road by Uni-Block at Lake Road in (Ch.0.00m-Ch.380m) under Patuakhali Pourashava.	Lake Road	Improvement of Road by Uni-Block and RCC Drain work will be undertaken within of the existing right-of way under the ownership of <i>Pourashava</i> . Structures or livelihood losses are not assessed as no road widening will be required under the scope. No land acquisition and resettlement impact is assessed.
3	Improvement of road by RCC	Starting from Mridha Bari Sarok to PWD Office via TV Relay Center	Road improvement and drain work will be undertaken within the existing right-of way under the ownership of <i>Pourashava</i> . Structures or livelihood losses are not assessed as no road widening will be required under the scope. No land acquisition and resettlement impact is assessed.
4	Construction of Road by RCC Road	Shadinota Sarok Bottala turning to Palli Biddut via Solaiman Mridha Bari	Construction of RCC Road, protection works, and construction of Box Culvert will be undertaken within of the existing right-of way under the ownership of <i>Pourashava</i> . Structures or livelihood losses are not assessed as no road widening will be required under the scope. No land acquisition and resettlement impact is assessed.
5	Improvement of road by Uni-Block with 1 no Link Road. (Ch.0.00m-Ch.200m) under Patuakhali Pourashava.	Arambag Das Bari Road	Road improvement and drain work will be undertaken within the existing right-of way under the ownership of <i>Pourashava</i> . Structures or livelihood losses are not assessed as no road widening will be required under the scope. No land acquisition and resettlement impact is assessed.

Sl. No.	Name of Roads	Start and End Point (Wards Covered)	Road-wise Details of Land Ownership and Involuntary Resettlement
6	Construction of road by RCC	South Sabujbag Faruquia Mosque via Gulbag Mosque to Shajhan Nazir house	Road improvement and drain work will be undertaken within the existing right-of way under the ownership of <i>Pourashava</i> . Structures or livelihood losses are not assessed as no road widening will be required under the scope. No land acquisition and resettlement impact is assessed.
7	Construction of Uni-Block Road	Patuakhali Mirjagong RHD Main Road to South end of Fazlay Karim Road	Road improvement and drain work will be undertaken within the existing right-of way under the ownership of <i>Pourashava</i> . Structures or livelihood losses are not assessed as no road widening will be required under the scope. No land acquisition and resettlement impact is assessed.

Figure 2: Google Earth Map of Patuakhali *Pourashava*



Source: Google Earth Pro, Image 2024

19. The contract is planned to be implemented over a period of 12 months. Detailed designs have been prepared; the DDR will be updated during design verification by the contractor, in case of any change in design or alignment. The package for the construction of the proposed road is to be implemented by post-qualified contractors under a single envelope single stage bidding process through National Competitive Bidding (NCB) procedures.

20. The construction schedule of roads depends on the methodology adopted for construction. The stated time period will depend on the resources put in place by the contractor. Pre-construction activities include detailed design, bidding process (Notice inviting Bids, Bid submission, evaluation and award of work to the contractor). The preconstruction activities will be completed within a 6-month period. The summarized Construction Schedule is given in the Initial Environmental Examination (IEE) Report. The general arrangement drawings including typical details, plans, cross-sectional details and long sections are also given in **Subsection 5**.

21. The subproject is not likely to have any adverse social impacts on the project area, other than the short-term impacts during the construction phase. The baseline data for this Due Diligence Report was collected from primary and secondary sources. The primary sources include site visits and visual inspection. The secondary sources include reports, books, maps and legal documents from various government and non-government organizations on subject matter.

22. The impacts are assessed based on preliminary design and standard methodology for the review, field visit data collection and impact assessment. The Bangladesh National Acts, Legislation and Laws were consulted with a view to ensuring compliance with the relevant requirements.

23. The outcome of the CTCRP interventions will be to improve access to, and availability of, climate-disaster resilient municipal services, including (i) municipal infrastructure such as drainage, cyclone shelters, urban roads, bridges, culverts, solid waste management, bus terminals, slum improvements, boat landings, and markets, (ii) water supply, and (iii) sanitation.

24. Detailed designs were prepared; the DDR will be updated during design verification by the contractor, in case of any alignment or design change. The DDR will be updated according to the proposed change and the updated document will be submitted to ADB for clearance, prior to start of construction. The subprojects will avoid land acquisition. There are no anticipated assessed impacts in terms of involuntary resettlement or indigenous people for the selected road of the subproject. In case land acquisition is required, negotiated settlement and voluntary land donation will be encouraged as guided in the Resettlement Framework. The project will ensure social safeguards mitigation measures are implemented in accordance with the Resettlement Framework, adhering to the ADB SPS, 2009.

B. Impacts on Indigenous Peoples

25. According to ADB Safeguard Categories, Projects are classified into the following four categories in terms of indigenous people:

- (i) **Category A.** A proposed project is likely to have significant impacts on indigenous peoples. An Indigenous Peoples Plan (IPP), including assessment of social impacts, is required;
- (ii) **Category B.** A proposed project is likely to have limited impacts on indigenous peoples. An IPP, including assessment of social impacts, is required;
- (iii) **Category C.** A proposed project is not expected to have impacts on indigenous peoples. No further action is required; and
- (iv) **Category FI.** A proposed project involves the investment of ADB funds to or through a financial intermediary. The financial intermediary must apply and maintain an environmental and social management system, unless all of the financial intermediary's business activities unlikely to have impacts on indigenous peoples.

26. There are no Tribes, Minor Races, Ethnic Sects and Communities' (TMRESC) present in the Patuakhali *Pourashava*, hence Indigenous peoples (IPs) safeguards is not triggered. All the proposed construction activities will be done within the right of way and along the existing road routes, on government land. Therefore, no Indigenous Peoples Plan (IPP) will be needed for this sub-project. No direct or indirect impacts on the dignity, human rights, livelihood systems, or natural or cultural resources of TRMESC are anticipated.

IV. FIELD WORK AND PUBLIC CONSULTATION

A. Outline of the Field Work

27. The DDR was prepared in consultation with the stakeholders. Meetings and individual interviews were held by involving related stakeholders. Consultations have been made with the people of the locality along with the *Pourashava* personnel and related authorities. Public consultation with the stakeholders has been conducted to understand the local issues and public views, concerns and suggestions including the possible impacts for the project intervention. The issues like, awareness and extent of the project and development components, benefits of project as well as community, labour availability in the project area or requirement of outside labour involvement, local disturbances due to project construction work, any drainage problem, drinking water problem, and any sensitive area nearby the project road sites.

28. During subproject preparation, consultations were held with the official representatives of the line agencies, and also the communities from the selected road sites and the nearby project areas. None of the community members opposed the sub-project.

B. Public Consultation

29. Public participation and community consultation has been taken up as an integral part of the social assessment process of the project. Consultation was used as a tool to inform and educate stakeholders about the proposed action both before and after the development decisions were made. It assisted in the identification of the impacts problems associated with the project as well as the needs of the Project Affected People (PAP).

30. This participatory process helped in reducing the public resistance to change and enabled the participation of the local people in the decision-making process. Initial public consultation has been carried out in the project areas with the objectives of minimizing possible adverse impacts of the project and to achieve speedy implementation of the project through bringing in awareness among the community on the benefits of the project.

31. As part of the project consultations, efforts were made to consult with the public as well as a number of local authorities, to determine their thoughts, opinions and feedback on the impact of the proposed construction/improvement of the selected roads. Information and comments collected from the public early in the study process were of use.

32. Different stakeholders were consulted to give them the opportunity to express their views and concerns. As part of the process, they were also provided with relevant and sufficient information on the project prior to its start - up. These stakeholders include the central and local authorities, as well as the population so as to determine their thoughts, opinions and feedback on the impact of the project. The main groups of stakeholders met are: local authorities, community people and schools, colleges, mosque, *Madrassa* and cooperative leaders. During the consultative process, beside the local authorities and ordinary population (potential road users), other related roadside users cum organizations were also invited to attend the consultation meetings.

33. During these consultations, the project explained to the communities about the project, its benefits, social and environmental impacts. The participants were encouraged to be open and make known their concerns and claims, if any. The presentation highlighted the project background, objectives, expected upcoming activities, social economic information, and environmental information. The salient features of the meetings are presented below: (i) create awareness of the project; and to obtain stakeholders responses, feedback and concerns on the project. After the presentations, the community was given opportunity to give their views, comments, and queries. The concerns of the communities were addressed during the meeting in which the local participants expressed repeatedly their main concerns as follows road connectivity and access issues, prospects of jobs and income generating activities; and potential disruption to road users and public access during construction phase.

34. Comments or questions raised by stakeholders were responded to. The consultant explained that positive and adverse impacts of the project on people and the environment will be analysed such as air pollution, dust, influx of people, employment. All the participants confirmed that they appreciate the Project. The project received high degree of acceptability, which will boost local economy due to improved climate change resilient designs, road access and assured durability.

35. The data obtained from public consultation and views as well as concerns from different stakeholders are given in details in Table 4.

Table 4: Summary of the Public Consultation

01	Question	What is the construction plan of the proposed Roads?
	Answer	Proposed road will be 5.084km length and 6.00 m to 2.650 m width RCC and BC road, protection and drain.
02	Question	Who is responsible for construction and operation?
	Answer	<i>Pourashava</i> will play role as implementing agency in construction, operation, and maintenance of the proposed roads in the <i>Pourashava</i> area
03	Question	Who will <i>Pourashava</i> support cost for major maintenance?
	Answer	This is the responsibility of the <i>Pourashava</i> to manage required fund for repair and maintenance, as well as logistics during disaster period for realizing development objective of this project
04	Question	What will be the criteria for labour recruitment during construction?
	Answer	This largely depends on the types of job and will be assessed on a case-to-case basis by the contractor according to needs.
05	Question	Priority for jobs should also consider women; women can do the same work.
	Answer	Priority will include women and there will not be any discrimination.
06	Question	Raised the issue of employment, he suggested that the local people should be the first ones to be employed in the project.
	Answer	The consultant team explained that local people will be employed according to job requirement and matching skill levels.
07	Question	Wishes to speed up the project?
	Answer	It was explained that implementation will take place immediately after the rainy season.
08	Question	The construction creates lot of dust and noise, is there any increase anticipated.
	Answer	The increase in dust and noise will be at construction site and all mitigation measures will be put in place by the contractor

C. Focus Group Discussions

36. As part of the impact assessment, the consultants conducted through FGD with selected group. Focus groups are useful in obtaining a particular kind of information that would be difficult to obtain using other methodologies. A focus group typically can be defined as a group of people who possess certain characteristics and provide information of a qualitative nature in a focused discussion. Focus Group Discussion (FGD) provides the opportunity to stimulate discussions and interaction between small groups of people from a similar sociocultural background. This enables the consultants to have a diversity of ideas related to the topic. At first public consultations through FGD were conducted on 12 November 2022 with 42 local stakeholders. Subsequently, the Social Safeguard Expert supporting PMU conducted four FGDs in different locations with different stakeholders in the subproject area within the *Pourashava* to obtain views, concerns and suggestion of the local stakeholders on 2 April 2024, 2 April 2024, 3 April 2024 and 4 April 2024. A total 109 local stakeholders attended the FGD sessions where 25 participants were women (detailed in Appendix 3). The objectives of the FGDs were to further appraise the stakeholders about the current progress of the subproject and to reiterate environmental and social impacts of the proposed subproject and safeguards to mitigate the same. Comments or questions raised by the group were discussed until they were satisfied with the level of information provided.

37. Key issues discussed were similar to those already voiced during the community consultation meetings and included:

- (i) Community benefits realized as a result of the road schemes;
- (ii) Resettlement and social issues and mitigation measures according to Resettlement Framework prepared and approved by ADB and Government of Bangladesh for this project;

- (iii) Participation of local community during the construction phase;
- (iv) Roles and responsibilities of different stakeholders for realizing desired outcome;
- (v) Potential social and economic impacts of the proposed road construction/improvement;
- (vi) Awareness of the local community about the proposed roads;
- (vii) Opinion of the local people about its need;
- (viii) Community support and participation;
- (ix) Construction and maintenance of the roads; and
- (x) Participation of local people for construction and maintenance.

D. Summary of Discussions

38. The present condition of the roads is quite bad and not in useable condition, and need be improved for smooth transportation system. Local people expressed their deep interest for development of the selected roads under the Project. People requested *Pourashava* to improve their roads and also told that if any structures need to be moved or trees need to be cut for the improvement of the roads, they will do so voluntarily. The *Pourashava* officials assured the people that they will provide them with any help they need. The people appreciated ADB's Resettlement Policy for eligibility criteria, entitlement for compensation and resettlement assistance, as well as the provisions of the approved Resettlement Framework for the project.

39. The roads schemes will improve socioeconomic conditions of the local people through creating more opportunity of income and employment, as well as leveraging the local resources for boosting local productions.

40. Refer to **Figure 3** for the Photographs of the FGDs held at the respective road sites, and **Figure 4** for the photographs of existing road condition. Refer to **Appendix 3** of the minutes of focus group discussion.

Figure 3: FGDs held at Selected Road Sites

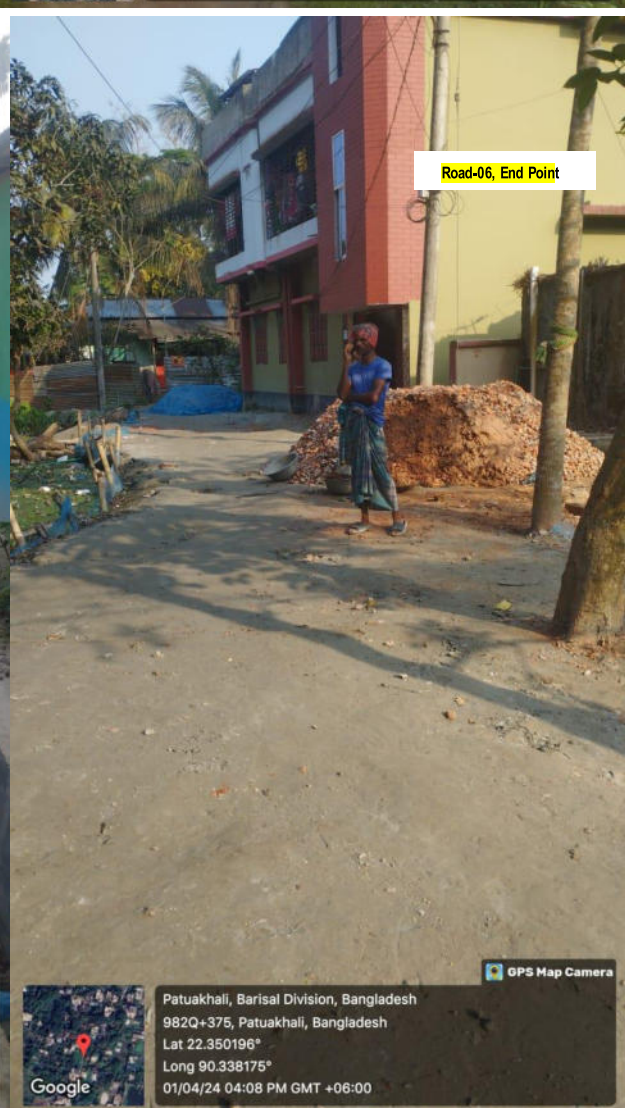
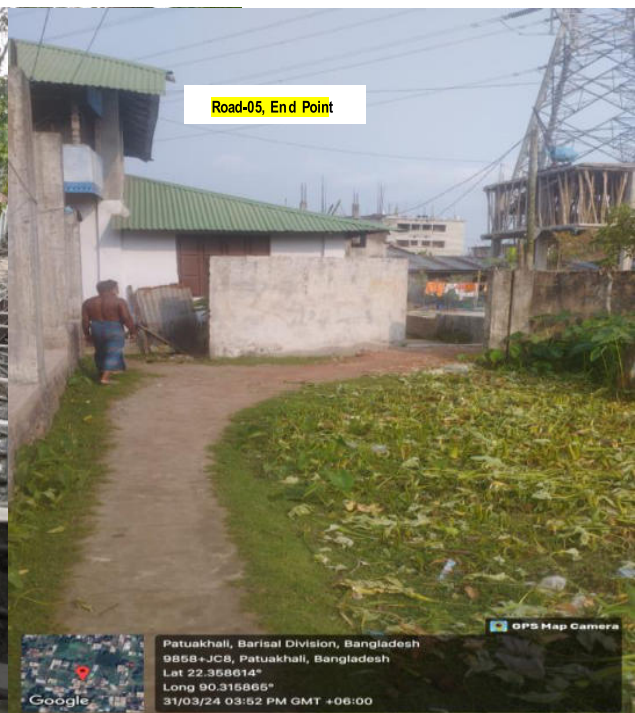


41. Photographs Plates of the existing roads to be improved in **Figure 4**.

Figure 4: Existing Condition of the Selected Roads









E. Future Consultation and Disclosure

42. This DDR and other relevant documents will be made available at public locations in the *Pourashava* and posted on the websites of executing agencies and ADB. The consultation process will be continued and expanded during the project implementation, to ensure stakeholders participate fully in project execution, as well as to implement comprehensive information, education, and communication plan.

43. The public consultation and disclosure program, with all interested stakeholders and affected parties, will remain a continuous process throughout the project implementation, and shall include the following:

- (i) **Consultations during construction phase:** (a) public meetings with affected communities to discuss and plan work programs and allow issues to be raised and addressed once construction has started; and (b) smaller scale meetings to discuss and plan construction work with individual communities to reduce disturbance and other impacts, and to provide a mechanism through which stakeholders can participate in project monitoring and evaluation. Good practices and learnings (if any) during construction phase highlighted during consultations will be documented.
- (ii) **Project information disclosure:** (a) public information campaigns (via newspaper, flyers, and media) to explain the project to the wider city population and prepare them for disruptions they may experience once construction is underway; (b) public disclosure meetings at key project stages to inform the public of progress and future plans, and to provide copies of summary documents in local language; (c) formal disclosure of completed project reports by making copies available at convenient locations in the study areas, and informing the public of their availability; and (d) providing a mechanism through which comments can be made.
- (iii) **Consultation post-construction phase:** small-scale consultations and focus group discussions to understand the impacts of the constructed roads on the community, time savings, access improvement, externalities (if any) etc., and document any feedback received, for the project completion report.

F. Findings

44. In this subproject intervention, no impacts whether full or partial, permanent or temporary, physical and economic displacements are assessed.

45. The construction will be done in systematic manner according to the set work plan of the Contractor and employees would not be removed from the site during whole implementation period.

46. The proposed project does not have any adverse impact on the status of women and/or girls or to widen gender inequality.

V. GRIEVANCE REDRESS MECHANISM

47. A project-specific grievance redress mechanism (GRM) has been established to receive, evaluate, and facilitate the resolution of AP's concerns, complaints, and grievances about the social and environmental performance at the level of the project. The GRM will aim to provide a time-bound and transparent mechanism to voice and resolve social and environmental concerns linked to the project. Assessment of the GRM designed and implemented for Coastal Towns Climate Resilience Project (CTCRP) shows that the system is effective in timely resolution of grievances in a transparent manner. The arrangements under CTCRP is appropriately adjusted to accommodate the change in institutional arrangements under CTCRP.

48. **Common GRM.** A common GRM is in place for social, environmental, or any other grievances related to the project; the RPs, RSECPs and IEEs will follow the GRM described below, which is developed in consultation with key stakeholders. The GRM will provide an accessible and trusted platform for receiving and facilitating resolution of affected persons' grievances related to the project. The multi-tier GRM for the project is outlined below, each tier having time-bound schedules and with responsible persons identified to address grievances and seek appropriate persons' advice at each stage, as required.

49. Across the *Pourashava*, public awareness campaigns will ensure that awareness on grievance redress procedures is generated through the campaign. The project implementation unit (PIU) under the guidance of Assistant Director RPMU will conduct *Pourashava*-wide awareness campaigns to ensure that poor and vulnerable households are made aware of grievance redress procedures and entitlements and will work with the PIU safeguards assistant to help ensure that their grievances are addressed.

50. Affected persons (APs) will have the flexibility of conveying grievances/suggestions by dropping grievance redress/suggestion forms in complaints/suggestion boxes that will be installed by project *Pourashavas* or through telephone hotlines at accessible locations, by e-mail, by post, WhatsApp or by writing in a complaints register that will be kept in *pourashava* offices. Appendix 4 has the sample grievance registration form. Careful documentation of the name of the complainant, date of receipt of the complaint, address/contact details of the person, location of the problem area, and how the problem was resolved will be undertaken. The Assistant Directors from project management unit (PMU), RPMU and Project Implementation Unit (PIU) will have the overall responsibility for timely grievance redressed on environmental and social safeguards issues and for registration of grievances, related disclosure, and communication with the aggrieved party.

51. **Grievance redress process.** In case of grievances that are immediate and urgent in the perception of the complainant, the Social Coordinator, Contractor and Social Safeguard and Environment Specialist from the project management and supervision consultants (PMSC) on-site will provide the most easily accessible or first level of contact for quick resolution of grievances. The contact phone numbers and names of the concerned PIU safeguards assistant, contractors, PMU safeguards officer, PMSC environmental and social safeguards specialists will be posted at all construction sites at visible locations.

52. **1st Level Grievance, *Pourashava* Level PIU.** The contractors, PIU Safeguard and Gender Focal person can immediately resolve issues on-site or at *Pourashava* level in consultation with each other with the support of Administrative Officer of *Pourashava*, designated municipal ward councilor and will be required to do so within 7 days of receipt of a complaint/grievance. Assistance of ward level coordination committees (WLCC) will be sought if required for resolution of the issue, by any one or all of them jointly. The first level grievance redress team will comprise of the following members:

- (i) Chief Executive Officer or in his absence *Pourashava* Secretary;

- (ii) Executive Engineer, *Pourashava* (Safeguard and Gender Focal person);
- (iii) Administrative Officer, *Pourashava*;
- (iv) Municipal Ward Councilor (designated); and
- (v) EHS Supervisor/Social Coordinator, Contractor.

53. The town-level grievance redress team shall have at least one women member. In addition, for project-related grievances, representatives of affected persons, community-based organizations (CBOs), and eminent citizens must be invited as observers in GRC meetings. In case of any impacts on Tribes, TMRESC, in subproject towns (example: Kuakata), the grievance redress team must have representation of the affected MRESC, the chief of the TMRESC group as traditional arbitrator (to ensure that traditional grievance redress systems are integrated) and/or an NGO working with TMRESC.

54. **2nd Level Grievance, RPMU, Division Level.** All grievances that cannot be redressed within 7 days at PIU level will be brought up to the RPMU level. Second level grievance redress team headed by the Deputy Project Director, RPMU supported by the Assistant Directors (environment, social safeguard and gender) and Construction Supervision and Safeguards Engineers /Asst. Supervision and Safeguards Engineers, PMSC will attempt to resolve the grievance /complaint within 7 days. At the RPMU level, the composition of 2nd level grievance redress team will be as follows:

- (i) Deputy Project Director;
- (ii) Assistant Director (Environmental Safeguards);
- (iii) Assistant Director (Social Safeguards) 14; and
- (iv) Assistant Director (Gender) supported by Construction Supervision and Safeguards Engineers /Asst. Supervision and Safeguards Engineers, PMSC.

55. **3rd Level Grievance, PMU Level.** All grievances that cannot be redressed within 7 days at RPMU level will be brought up to the PMU level. The RPMU safeguards team will refer any unresolved or major issues to the PMU level grievance redress team, that will be headed by the Project Director and will have Deputy Project Director, social safeguard, environment safeguards and gender Assistant Directors and PMSC, who will resolve the complaints/grievances within 15 days. The PMU level grievance team will comprise of:

- (i) Project Director, PMU;
- (ii) Deputy Project Director (Safeguards);
- (iii) Assistant Director (Environment);
- (iv) Assistant Director (Social Safeguards); and
- (v) Assistant Director (Gender) supported by Social, Environment and Gender Specialist, PMSC.

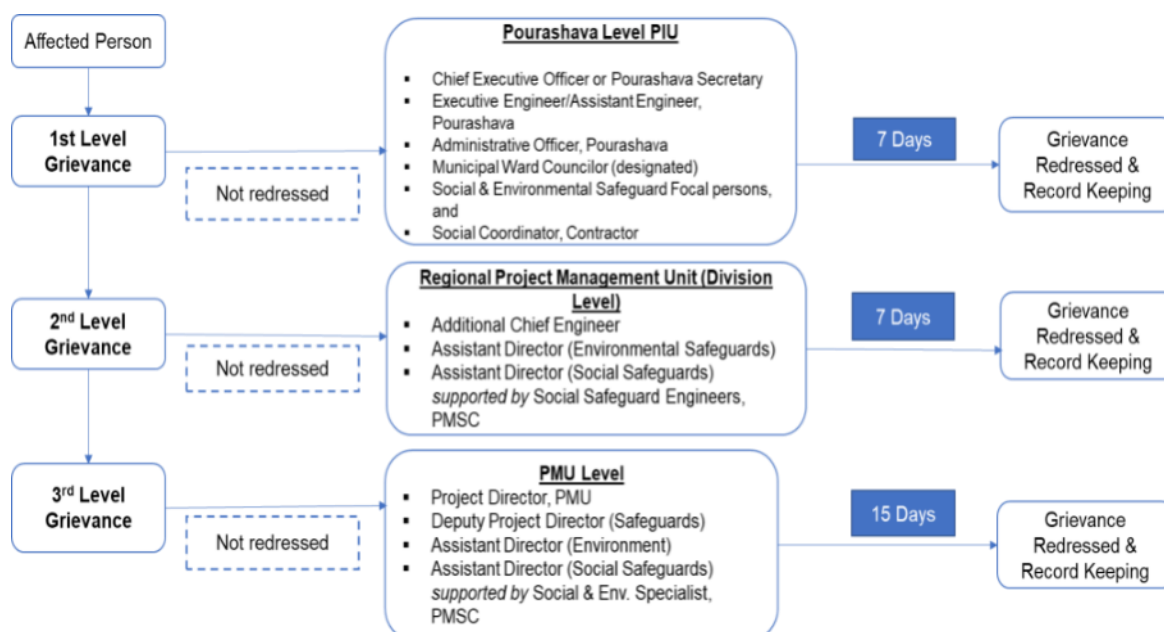
56. The grievance redress process is represented in **Figure 5**.

57. Despite the project GRM, an aggrieved person shall have access to the country's legal system at any stage and accessing the country's legal system can run parallel to accessing the GRM and is not dependent on the negative outcome of the GRM.

58. In the event that the established GRM is not in a position to resolve the issue, the affected person also can use the ADB Accountability Mechanism (AM) through directly contacting (in writing) the Complaint Receiving Officer (CRO) at ADB headquarters or the ADB Bangladesh Resident Mission (BRM). Before submitting a complaint to the Accountability Mechanism, it is necessary that an affected person makes a good faith effort to solve the problem by working with the concerned ADB operations department and/or BRM. Only after doing that, and if they are still dissatisfied, will the Accountability Mechanism consider the complaint eligible for review. The complaint can be submitted in any of the official languages of ADB's developing member countries. The ADB Accountability Mechanism information will

be included in the project-relevant information to be distributed to the affected communities, as part of the project GRM.

Figure 5: Grievance Redress Process



GRC = grievance redressal committee; PIU = project implementation unit; PMSC = project management and supervision consultants; PMU = project management unit Note: In case of project towns where impacts to TMRESC are assessed, the PIU-level grievance redress committee (GRC)/team will have representation of the affected TMRESC.

59. **Record Keeping.** Records will be kept by PIU of all grievances received, including contact details of complainant, date the complaint was received, nature of grievance, agreed corrective actions and the date of the incident and final outcome. The number of grievances recorded and resolved and the outcomes will be displayed/disclosed in the PMU office, municipal office, and on the web, as well as reported in the safeguards monitoring reports submitted to ADB on a semi-annual basis.

60. **Periodic review and documentation of lessons learned.** The PMU safeguard officer will periodically review the functioning of the GRM in each town and record information on the effectiveness of the mechanism, especially on the project's ability to prevent and address grievances.

61. **Costs.** All costs involved in resolving the complaints (meetings, consultations, communication and reporting/information dissemination) will be borne by the concerned PIU at town-level; while costs related to escalated grievances will be met by the PMU. Any transportation costs incurred by affected persons or their representatives (e.g., CBOs, TMRESC representative/NGOs) to attend GRC meetings will be reimbursed by the concerned PIU. Cost estimates for grievance redress are included in resettlement cost estimates.

VI. BUDGET TO IMPLEMENT SUBPROJECT COMPONENT

62. A budget is included in this due diligence for implementation of the subproject component, 'Construction of 7 roads' under Patuakhali *Pourashava*. The budget will include (i) conducting detailed measurement survey in case of design or alignment changes at design verification stage, (ii) consultation and grievance redress cost, and (iii) contingency provision. The budget is outlined in **Table 5**.

Table 5: Budgetary Provision for Implementation of DDR

Item Description	Unit	Rate (BDT)	Total Amount (BDT)
A. DMS Survey for DDR updating	LS		1,50,000.00
B. Consultation	LS		1,50,000.00
C. Grievance Redress			1,50,000.00
Sub-total			4,50,000.00
D. Contingency (20%)	LS		90,000.00
Grand total			5,40,000.00

VII. CONCLUSIONS

A. Summary and Conclusion

63. It is concluded from the due diligence exercise that the proposed infrastructure improvements which include construction/improvement of the 7 roads, totaling 5,084 km. in Patuakhali *Pourashava*, District: Patuakhali will not incur resettlement impacts. No person is likely to incur loss of income because of the project intervention. However, in case any claims or complaints are submitted due to unanticipated impacts during the construction period, an effective and efficient Grievance Redress Mechanism has been established, and mitigation measures will be adopted as per the approved EMP. Further, in case of unanticipated impacts, the document will be updated to a resettlement plan and compensation will be paid in line with the agreed entitlement matrix in the Resettlement Framework. This will enhance the provision of timely and meaningful hearings and facilitate solutions.

64. Project information as well as information on the GRM and other resettlement framework provisions has been disseminated during the public consultations with stakeholders including local personnel who have attended the public consultation sessions. During public consultation, recommendations were drawn including: i) involve local communities in all stages of project planning and development, ii) establish permanent communication between project initiators and local authorities, iii) setup a grievance redress mechanism which will publicized through *Pourashava* level coordination committee and monitoring register and iv) during construction, local people including women shall be given first priority in the employment of skilled and unskilled labour.

65. No involuntary resettlement is assessed in this subproject, therefore preparation of a resettlement plan is not required. Hence, this due diligence report has been prepared for documentation and official record. This report summarizes the assessment of project impact and outcome based on the relevant maps, drawings and related documents, field visits and consultations. The screening checklist is prepared and submitted in **Appendix 1**.

B. Next Steps

66. The DDR will be updated during design verification by the contractor; in case of any design or alignment change. Any change in site or design at design verification stage will be

assessed afresh for land acquisition, involuntary resettlement impacts. The following information will be included in the updated social safeguards document:

- (i) During design verification, if there is any design or alignment change and any involuntary resettlement impact is identified for such change, a resettlement plan will be prepared in accordance with the project Resettlement Framework and submitted to ADB for approval prior to contract award.
- (ii) Land ownership records and mouza maps depicting the roads, OR, self-certification by *Pourashava*/road owning entity of ownership of road RoWs need to be included;
- (iii) Formal and informal consultations will be carried out including, but not limited to: FGDs, public meetings, community discussions, and in-depth and key informant interviews. An intensive information dissemination campaign will be conducted. Emphasis should be given to more consultations with female members of the community and appraise them about the proposed roads including the road linking to the cyclone shelter. The updated DDR will include details of such consultations.

Appendix 1: Involuntary Resettlement Screening Form

Date: 02 April 2024

A. Project Data			
Country/Project No./Project	:	Country:	Bangladesh
Title		ADB No.:	55201-001
Coastal Towns Climate Resilience Project (CTCRP)			
Subproject: eGP/CTCRP/PATU/RD-02			
B. Involuntary Resettlement Category			
[X] New [] Re categorization — Previous Category []			
<input type="checkbox"/> Category A	<input type="checkbox"/> Category B	<input checked="" type="checkbox"/> Category C	<input type="checkbox"/> Category FI
C. Comments			
<p>There is no involuntary resettlement involved in this sub-project. Therefore, preparation of a RP is not required as it is Category “C” with respect to the involuntary resettlement impacts for the construction/improvement of the following selected road schemes of Patuakhali <i>Pourashava</i>, District Patuakhali.</p> <ol style="list-style-type: none"> 1) Improvement of Road by Dense Carpeting (DC) from Boro Mosjid to Mahasahan via RAB Camp, with 2 Links as Link-01: TB Clinic Road to North Side PTI Road (Ch.0.00m- Ch.77m, Ch.0.00m-Ch.230m) Link-02: South & West Side TB Clinic Pond Road Ch.0.00m-Ch.230M); 2) Improvement of Road by Uni- Block at Lake Road in (Ch.0.00m-Ch.380m); 3) Improvement of Road by RCC Starting from Mridha Bari Sarok to PWD Office via TV Relay Center (Ch.0.00m-Ch.1117m); 4) Construction of Road by RCC Road Starting from Shadinota Sarok Bottala turning to palli Biddut via Solaiman Mridha Bari (Ch. 0.00m- Ch.930m); 5) Improvement of road by Uni-Block at Arambag Das Bari Road (Ch.0.00m-Ch.250m) with 1 no Link Road. (Ch.0.00m-Ch.200m); 6) Construction of road by RCC from South Sabujbag Faruquia Mosque via Gulbag Mosque to Shajhan Nazir house (Ch.0.00m-Ch.750m); and 7) Construction of Uni-Block Road from Patuakhali Mirjagong RHD Main Road to South end of Fazlay Karim Road (Ch.0.00m-Ch.400m) in Ward No-09. <p>Refer to Involuntary Resettlement Impact Categorization Checklist below.</p>			

Involuntary Resettlement Impacts Screening Checklist

Probable Involuntary Resettlement Effects	Yes	No	Not Known	Remarks
Involuntary Acquisition of Land				
1. Will there be land acquisition?		No		
2. Is the site for land acquisition known?				Not applicable
3. Is the ownership status and current usage of land to be acquired known?				Not applicable
4. Will easement be utilized within an existing Right of Way (RoW)?				Not applicable
5. Will there be loss of shelter and residential land due to land acquisition?				Not applicable
6. Will there be loss of agricultural and other productive assets due to land acquisition?				Not applicable
7. Will there be losses of crops, trees, and fixed assets due to land acquisition?				Not applicable
8. Will there be loss of businesses or enterprises due to land acquisition?				Not applicable
9. Will there be loss of income sources and means of livelihoods due to land acquisition?				Not applicable
Involuntary restrictions on land use or on access to legally designated parks and protected areas				
10. Will people lose access to natural resources, communal facilities and services?		No		
11. If land use is changed, will it have an adverse impact on social and economic activities?		No		
12. Will access to land and resources owned communally or by the state be restricted?		No		
Information on Displaced Persons:				
Any estimate of the likely number of persons that will be displaced by the Project? [X] No [--] Yes If yes, approximately how many? _____				
Are any of them poor, female-heads of households, or vulnerable to poverty risks? [X] No [--] Yes				
Are any displaced persons from indigenous or ethnic minority groups? [X] No [--] Yes				

Note: The project team may attach additional information on the project, as necessary.

Appendix 2: Indigenous Peoples Impact Screening Checklist

Instructions

- i. The project team completes and submits the form to the Environment and Safeguards Division (RSES) for endorsement by RSES Director, and for approval by the Chief Compliance Officer (CCO).
- ii. The classification of a project is a continuing process. If there is a change in the project components or/and site that may result in category change, the Sector Division submits a new form and requests for re-categorization, and endorsement by RSES Director and by the CCO. The old form is attached for reference.
- iii. The project team indicates if the project requires broad community support (BCS) of Indigenous Peoples communities. BCS is required when project activities involve (a) commercial development of the cultural resources and knowledge of indigenous peoples, (b) physical displacement from traditional or customary lands; and (c) commercial development of natural resources within customary lands under use that would impact the livelihoods or the cultural, ceremonial, or spiritual use that define the identity and community of indigenous peoples.
- iv. In addition, the project team may propose in the comments section that the project is highly complex and sensitive (HCS), for approval by the CCO. HCS projects are a subset of category A projects that ADB deems to be highly risky or contentious or involve serious and multidimensional and generally interrelated potential social and/or environmental impacts.

B. Project Data

Country/Project No./Project Title : **Coastal Towns Climate Resilience Project**
 Department/ Division : Local Government Engineering Department
 Processing Stage : eGP/CTCRP/PATU/RD-02
 Modality :
☐ Project Loan ☐ Program Loan ☐ Financial Intermediary ☐ General Corporate Finance
☒ Sector Loan ☐ MFF ☐ Emergency Assistance ☐ Grant
☐ Other financing modalities:

Indigenous Peoples Category

No TREMSC reside within the immediate locality of the Project Area

☒ New ☐ Recategorization — Previous Category ☐

<input type="checkbox"/> <i>Category A</i>	<input type="checkbox"/> Category B	<input checked="" type="checkbox"/> Category C	<input type="checkbox"/> Category FI
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D. Project requires the broad community support of

affected Indigenous Peoples communities.

☐ Yes

☒ No

E. Comments

Project Team Comments:

RSES Comments:

No TREMSC resides within the project area.

F. Approval

Proposed by:

Akbar Hossain, Social Safeguards Expert

Endorsed by:

The Project Director, {Project Management Unit}
 Level-13, RDEC Bhaban, LGED

Date:

Indigenous Peoples Impacts Screening Checklist

KEY CONCENS (Please provide elaborations on the Remarks column)	YES	NO	NOT KNOWN	Remarks
A. Indigenous Peoples Identification				
1. Are there socio-cultural groups present in or use the project area who may be considered as "tribes" (hill tribes, scheduled tribes, tribal peoples), "minorities" (ethnic or national minorities) or "indigenous communities" in the project area?		No		There are no Tribes, Minor Races, Ethnic Sects and Communities' (TMRESC) present in the Patuakhali Pourashav. No direct or indirect impacts on the dignity, human rights, livelihood systems, or natural or cultural resources of TRMESC are anticipated.
2. Are there national or local laws or policies as well as anthropological researches/studies that consider these groups present in or using the project area as belonging to "ethnic minorities", scheduled tribes, tribal peoples, national minorities, or cultural communities?				Not applicable
3. Do such groups self-identify as being part of a distinct social and cultural group?				Not applicable
4. Do such groups maintain collective attachments to distinct habitats or ancestral territories and/or to the natural resources in these habitats and territories?				Not applicable
5. Do such groups maintain cultural, economic, social, and political institutions distinct from the dominant society and culture?				Not applicable
6. Do such groups speak a distinct language or dialect?				Not applicable
7. Has such groups been historically, socially and economically marginalized, disempowered, excluded, and/or discriminated against?				Not applicable
8. Are such groups represented as "Indigenous Peoples" or as "ethnic minorities" or "scheduled tribes" or "tribal populations" in any formal decision-making bodies at the national or local levels?				Not applicable
B. Identification of Potential Impacts		No		
9. Will the project directly or indirectly benefit or target Indigenous Peoples?				
10. Will the project directly or indirectly affect Indigenous Peoples' traditional socio-cultural and belief practices? (e.g. child-rearing, health, education, arts, and governance)		No		
11. Will the project affect the livelihood systems of Indigenous Peoples? (e.g., food production system, natural resource management, crafts and trade, employment status)		No		
12. Will the project be in an area (land or territory) occupied, owned, or used by Indigenous Peoples, and/or claimed as ancestral domain?		No		
C. Identification of Special Requirements <i>Will the project activities include:</i>				
13. Commercial development of the cultural resources and knowledge of Indigenous Peoples?		No		
14. Physical displacement from traditional or customary lands?		No		
15. Commercial development of natural resources (such as minerals, hydrocarbons, forests, water, hunting or fishing grounds) within customary lands under use that would impact the livelihoods or the cultural, ceremonial, spiritual uses that define the identity and community of Indigenous Peoples?		No		
16. Establishing legal recognition of rights to lands and territories that are traditionally owned or customarily used, occupied or claimed by indigenous peoples?		No		

KEY CONCENS (Please provide elaborations on the Remarks column)	YES	NO	NOT KNOWN	Remarks
17. Acquisition of lands that are traditionally owned or customarily used, occupied or claimed by indigenous peoples?		No		

Appendix 3: Minutes of Focus Group Discussion

FGD for: Contract Package No. e-GP/CTCRP/PATU/RD-02

Venue	Date and Time	Conducted by	No. of Total Participants	No. of Female Participants
Shadhinata Sarak, Bot Tala	2 April 2024 @ 9.30 am	Akbar Hossain, Social Safeguards Expert	30	5
Mridha Bari, Fazle Karim Mridha Sarak	2 April 2024 @ 11.30 am	Akbar Hossain, Social Safeguards Expert	32	15
Arambagh Das Bari Sarak	3 April 2024 @ 10.30 am	Akbar Hossain, Social Safeguards Expert	32	2
Gulbagh, near house of Swapan	4 April 2024 @ 2.30 pm	Akbar Hossain, Social Safeguards Expert	15	3
Patuakhali <i>Pourashava</i>	12 November 2022 @ 9.30am	Mamun Ar Rashid, Resettlement Expert	42	-
Total No. of Participants			151	25

Discussion points during FGD: CTCRP's Social Safeguard Expert and Resettlement Expert conducted Focus Group Discussion Meeting on 12 November 2022 and 2 April to 4 April 2024. The FGD meeting was attended by a group of community people including local elites. The respective Ward Councilor presided over the meeting and Environmental Expert recorded the minutes including participants' attendance. The Surveyor of *Pourashava* also attended the meeting. The CTCRP consultant discussed the following points during FGD sessions and invited the opinions of the participants.

A. Social Safeguard Issues:

1. Position of land and trees and its ownership
2. Construction of road and road side drainage system, cyclone shelter, water supply, sanitation, and other municipal infrastructures includes: access roads, bridges, solid waste management plant, bus terminal, slum improvements, boat landing/ ferry ghats, markets/growth centres, etc.
3. Community Support for constructing these schemes.
4. Benefits from these infrastructures' establishments by the community Workers Health and Safety.
5. Disseminate information about project implementation.

B. Emergency and Gender Development Issues:

5. Instructions for the Contractors to employ women workers with same wage scale and safeguard facilities (gloves, apron, sanitation, tube well, workers' shed equal and separate facility for men and women at work site).
6. Orientation/Training Program for women groups/ workers/ women headed family heads to promote understanding of women about interrelationship between environment, sanitation, solid waste management, health and hygiene (facility) and its use.
7. Advance Emergency Warning System
8. Community Mobilization Facilitator must monitor contractors' assignments for gender development issues. Proper documentation as per LGED reporting format.

9. CMF must arrange gender awareness raising meetings with the TLCCs members at project /Ward level (a minimum 2 such meetings in a week)- as per LGED guideline/manual.

A total number of 20 local persons attended the short time meeting. During question-and-answer session, the local people hoped that the eligible individuals, if assessed and identified, would not face inconveniences during compensation process.

The recommendation and suggestions of affected persons are as follows: Road Schemes:

- They will be happy to have improved road infrastructure.
- The participants opined to be happy to have improved road communication with improved road facility in the near future by the *Pourashava*.
- Engage local people to construction works by their capacity.
- Construction works should be completed in dry season.

The photo of FGD and attendance sheets are attached.

FGD Session Pictures:



FGDs Attendance Sheets

Coastal Towns Climate Resilience Project (CTCRP)

Focus Group Discussion

Name of Pourashava: Patuakhali Package Name: E-GP/CTCRP/PATU/RO-02Place/Venue: Sadhinata Sarak, Bat Tala Date: 02.04.2024

List of Participants

Sl. No.	Name	Designation/ Occupation	Contact No.	Signature
01	শ্রী: হানিফ চুধা	ছোট ব্যবসা	০১৭২৬৮৭৮৩০	শ্রী: হানিফ চুধা
02	শ্রী: জাহিদ আল	ব্যবসা	০১৭২৬৮৭৮৩০৭	(শ্রী: জাহিদ আল)
03	শ্রীমা: জাহান্না	গৃহিণী	০১৭৬৬০২৮৬৮৬	জাহান্না
04	শ্রীমা: নাজমা	গৃহিণী	০১৭০২৮২৬২৬৮	নাজমা
05	আব্দুল কাদের (বাবু)	ব্যবসা	০১৭১৬০২৮৬৮৮	আব্দুল কাদের
06	শ্রী: হানিফ আল	খাদ্য	০১৭৫২৭৮৬৮৮৮	শ্রী: হানিফ আল
07	মুহাম্মদ আল	গৃহিণী	০১৬০৮৮৬৮৮৮৮	মুহাম্মদ আল
08	শ্রী: হানিফ আল	ব্যবসা	০১২২৬৬৩১৫২০	শ্রী: হানিফ আল
09	শ্রী: মুহাম্মদ	ব্যবসা	০১৭১০১৫৭৬৩	শ্রী: মুহাম্মদ
10	শ্রী: হানিফ আল	ব্যবসা	০১৭১০৭৭৭৮৮৮	শ্রী: হানিফ আল
11	শ্রী: আলী আব্দুল আল	ব্যবসা	০১৭১০২১৮২৫৮	শ্রী: আলী আব্দুল আল
12	শ্রী: আব্দুল আল হানিফ	ব্যবসা	০১৭১০২৮৮৮৮	শ্রী: আব্দুল আল হানিফ
13	Mr. Md. Reham	Job	০১০১৮২১৫৫২২	Mr. Reham
14	শ্রী: আব্দুল আল হানিফ	ব্যবসা	০১২০৩৬২৭৭০৫	শ্রী: আব্দুল আল হানিফ
15	শ্রী: হানিফ আল	Job	০১৭৬১২৫০৬৩০	শ্রী: হানিফ আল
16	আব্দুল হানিফ	ব্যবসা	০১৭২৮৩৩০৫৭৫	আব্দুল হানিফ

Coastal Towns Climate Resilience Project (CTCRP)

Focus Group Discussion

Name of Pourashava: Patuakhali Package Name: E-GP/CTCRP/PATU/RD-1

Place/Venue: Shiddinate Sarak, Bafal Date: 02.4.24

List of Participants

Sl. No.	Name	Designation/ Occupation	Contact No.	Signature
17	(স্বঃ) বাকিউদ্দিন	স্বঃ	০১৭২২৮৯৫৩০	(স্বঃ) বাকিউদ্দিন
18	(স্বঃ) আলিমুল্লাহ	স্বঃ	০১৭৭৭২১৩৬২২	(স্বঃ) আলিমুল্লাহ
19	(স্বঃ) কামালুল	(স্বঃ)		কামালুল
20	(স্বঃ) মাহবুব	স্বঃ	০১৮৩৭৪৫৫৭০০	মাহবুব
21	(স্বঃ) আবদুল	স্বঃ		স্বঃ আবদুল
22	(স্বঃ) মাহবুব	স্বঃ		মাহবুব
23	হুমায়ূন	স্বঃ		হুমায়ূন
24	কামালুল	স্বঃ	০১৭০০৭৫৭৭৪০	কামালুল
25	কামালুল	স্বঃ		কামালুল
26	কামালুল	স্বঃ	০১৬/৮০৮০৫২৬	কামালুল
27	কামালুল	স্বঃ	০১৭২৫৭৬৬৭৫৭	কামালুল
28	মাহবুব	স্বঃ	০১৭১২০১৭৭৬৩	মাহবুব
29	কামালুল	স্বঃ	০১৬৭২৮৩৫৫৭৭	কামালুল
30	(স্বঃ) আলিমুল্লাহ	স্বঃ	০১৭৭৬০০২০৬১	(স্বঃ) আলিমুল্লাহ

Coastal Towns Climate Resilience Project (CTCRP)

Focus Group Discussion

Name of Pourashava: Patuakhali Package Name: E-GP/CTCRP/Patuakhali-02

Place/Venue: Fazle Karim Mridha Satak Date: 02.04.2024

List of Participants

Sl. No.	Name	Designation/ Occupation	Contact No.	Signature
১	হাওয়া কোম	হাওয়া	০১৭৩৩০৪৪০৭৪	হাওয়া কোম
২	ব্রহ্মা হুয়া	দিনজাত	০১৭১০৭২৪৪০৬	ব্রহ্মা
৩	হামিদা কোম	হাওয়া	-	হামিদা
৪	মনজিলা	হাওয়া	০১৭৭৪১১০২৭০	মনজিলা
৫	হাওয়া কোম	হাওয়া	০১৭৭০৩৭০৭৪	হাওয়া
৬	হুয়াওয়া হাওয়া কোম	হাওয়া	০১৭৩২০৭১০০৪	হুয়া
৭	হুয়াওয়া	হাওয়া	০১৭৭৪৫৭২০৭৫	হুয়াওয়া
৮	হাওয়া	হাওয়া	০১৭২২৭৭১৫৫	হাওয়া
৯	হাওয়া কোম	হাওয়া	০১৭২২৬৬৭২৬০	হাওয়া
১০	হুয়াওয়া হুয়া	হাওয়া	০১৭২৬৪৭৭৭৭৭	হুয়াওয়া
১১	হাওয়া	হাওয়া	০১৭২৫৩৭৭৭৭	হাওয়া
১২	হাওয়া	হাওয়া	০১৭২৫৭৭৭৭৭	হাওয়া
১৩	হাওয়া	হাওয়া	০১৭১৪৪৫৭৭	হাওয়া
১৪	হাওয়া	হাওয়া	০১৭১২৭৬৩৫৭	হাওয়া
১৫	হাওয়া	হাওয়া	০১৭৪৪৭৭৭৭৭	হাওয়া
১৬	হাওয়া	হাওয়া	০১৭১৬৭৭৭৭৭	হাওয়া

Coastal Towns Climate Resilience Project (CTCRP)

Focus Group Discussion

Name of Pourashava: Patuakhali Package Name: E-GP/CTCRP/PATU/RD-02

Place/Venue: Fazle Karim Mridha Sarak Date: 02.04.2024

List of Participants

Sl. No.	Name	Designation/ Occupation	Contact No.	Signature
০৭	শ্রী: মুহম্মদ মুহম্মদ	চাফ	০১৩০৬৩৬৭৩১৭	মুহম্মদ মুহম্মদ
২৫	শাহজাদা হোসেন	স্বাধীন	০১৪৭১৫২২৭২৬	শাহজাদা
৩০	শ্রী: সাজিদ	ব্যবসা	০১৭১২৪২০৪৬৪	সাজিদ
২০	শ্রী: মাহমুদ মুহম্মদ	মিষ্টান্ন	০১৭৩৩০৪৪০৭৪	মাহমুদ মুহম্মদ
২০	শ্রী: মাহমুদ	মিষ্টান্ন	০১৭১২৭৬৩১৫৪	মাহমুদ
২২	শ্রী: মাহমুদ মুহম্মদ	কৃষক	০১৭১৬৭৫৩৭৭	মাহমুদ মুহম্মদ
২৬	মাহমুদ মুহম্মদ	ব্যবসা	০১৭১৪৭৬৫৬৭৭	মাহমুদ মুহম্মদ
২৪	মাহমুদ	চাফ	০১৬১৭০৭৪০৩৭	মাহমুদ
২৫	শ্রী: মাহমুদ	চাফ	০১৭১৫১০০৩০১	মাহমুদ
২৬	শ্রী: মাহমুদ (মাহমুদ)	চাফ	০১৭০১৪১৬১৩৩	মাহমুদ
২৭	শ্রী: মাহমুদ মুহম্মদ	কৃষক	০১৭১৪৩১২৬৭৪	মাহমুদ মুহম্মদ
২৫	শ্রী: মাহমুদ মুহম্মদ	কৃষক	০১৭২০৫০৩৭৪১	মাহমুদ মুহম্মদ
২২	শ্রী: মাহমুদ মুহম্মদ	কৃষক	০১৭৩২৪২৬৫৫৭	মাহমুদ মুহম্মদ
৩০	শ্রী: মাহমুদ মুহম্মদ	কৃষক	০১৭২৬৭৫৬২৫৪	মাহমুদ মুহম্মদ
৩০	শ্রী: মাহমুদ মুহম্মদ	কৃষক	০১৭১৫৫০৭৩৩৭	মাহমুদ মুহম্মদ
৩২	মাহমুদ মুহম্মদ	চাফ	০১৭২৬৩১৪০৩৪	মাহমুদ মুহম্মদ

Coastal Towns Climate Resilience Project (CTCRP)

Focus Group Discussion

Name of Pourashava: Patuakhali Package Name: E-GP/CTCRP/PATU/RD-02

Place/Venue: Arambagh, Das Bari Date: 03.04.2024

List of Participants

Sl. No.	Name	Designation/ Occupation	Contact No.	Signature
০১.	কামরুন নাহার	হুসিনী	০১৭৪০২০৭২৪৪	কামরুন নাহার
০২.	আবদুল মোবিন	অবসরপ্রাপ্ত মোটরবৈহীন সাইকেল	০১৭১৪৫৭০০৭৭	আবদুল
০৬	মোঃ হুমায়ুন কবীর	চিকিৎসক	০১৭১৪০৪৫৭৭৭	মোঃ হুমায়ুন কবীর
০৪	দিল্লিগ চন্দ্র খান	শ্রমিক	০১৭৬৩০৩১৪৭৪	দিল্লিগ চন্দ্র খান
০৫	নাজিতা-বানী	ছাত্রী	০১৭৪৪৬৭৪৪৫৫	নাজিতা-বানী
০৮	আব্দুল	চাকুরী	০১৭১২৭১৭৫৭১	আব্দুল
০৭	ভায়েবুন	চাকুরী	০১৭৬৪০৩১৭৭	ভায়েবুন
০৬	মোঃ আব্দুল দ্বীন	অবসর	০১৭১৭৭৬৭৭৭৭	মোঃ আব্দুল দ্বীন
০৯	আমির	দিনমজুর	০১৩১৭৪১৬৩৭৩	আমির
২০	আবাসিমা দাস	হুসিনী	০১৭৭০৭৪০৭৪	আবাসিমা দাস
২১.	সুজাতা দাস	শ্রমিক	০১৭৬৭৬৪১৪৩৫	সুজাতা দাস
২২.	মানন সাহা	দিনমজুর	০১৭৬৭৩০৭১৫৫	মানন
২৬.	আব্দুল	দিনমজুর	০১৭৭৫৪৭৩০৬২	আব্দুল
২৪.	আমির	দিনমজুর	০১৭৬৭৩৬২০২৭	আমির
২৫.	মোঃ মহিদুল ইসলাম	চাকুরী	০১৭১৪০৬২২২৭	মোঃ মহিদুল ইসলাম
২৬	জাফর	শ্রমিক	০১৭৫৭১৭৬৩৬৩	জাফর

Coastal Towns Climate Resilience Project (CTCRP)

Focus Group Discussion

Name of Pourashava: _____ Package Name: _____

Place/Venue: Aroonbug Dabbari Date: 03.04.24

List of Participants

Sl. No.	Name	Designation/ Occupation	Contact No.	Signature
১৭	শ্রী: সত্যেন্দ্র কুমার	গৃহস্থ	০১৭৬৩৮৭৭২৬৮	শ্রী: সত্যেন্দ্র কুমার
১৮	শ্রী: সত্যেন্দ্র কুমার	গৃহস্থ	০১৭১৮০৬২২২	শ্রী: সত্যেন্দ্র কুমার
১৯	শ্রী: সত্যেন্দ্র কুমার	"	০১৭১৮২৬৩১৬০	শ্রী: সত্যেন্দ্র কুমার
২০	শ্রী: সত্যেন্দ্র কুমার	"	০১৭১৮০৮৫৪৭৭	শ্রী: সত্যেন্দ্র কুমার
২১	শ্রী: সত্যেন্দ্র কুমার	"	০১৭১২৭১৫২১	শ্রী: সত্যেন্দ্র কুমার
২২	শ্রী: সত্যেন্দ্র কুমার	গৃহস্থ	০১৭১৩৬১৬৭৫৮	শ্রী: সত্যেন্দ্র কুমার
২৩	শ্রী: সত্যেন্দ্র কুমার	"	০১৭০৩৭৮০৭৩৩	শ্রী: সত্যেন্দ্র কুমার
২৪	শ্রী: সত্যেন্দ্র কুমার	"	০১৭৪৬৩৬২৬১	শ্রী: সত্যেন্দ্র কুমার
২৫	শ্রী: সত্যেন্দ্র কুমার	"	০১৭৬৩৬৩১২৫৫	শ্রী: সত্যেন্দ্র কুমার
২৬	শ্রী: সত্যেন্দ্র কুমার	"	০১৩১৭৮১৬৩৭০	শ্রী: সত্যেন্দ্র কুমার
২৭	শ্রী: সত্যেন্দ্র কুমার	"	০১৭৮০২০০২৭৮	শ্রী: সত্যেন্দ্র কুমার
২৮	শ্রী: সত্যেন্দ্র কুমার	"	০১৭৮০২০০২৭৮	শ্রী: সত্যেন্দ্র কুমার
২৯	শ্রী: সত্যেন্দ্র কুমার	"	০১৭২৭২৭১০৭৭	শ্রী: সত্যেন্দ্র কুমার
৩০	শ্রী: সত্যেন্দ্র কুমার	"	০১৮৩৪৫৩২৭৫৫	শ্রী: সত্যেন্দ্র কুমার
৩১	শ্রী: সত্যেন্দ্র কুমার	"	০১৭১৪২৩৪২১২	শ্রী: সত্যেন্দ্র কুমার
৩২	শ্রী: সত্যেন্দ্র কুমার	গৃহস্থ	০১৭৮৮৬৫৮৮৫৫	শ্রী: সত্যেন্দ্র কুমার

Focus Group Discussion

Place/Venue: Gulbagh, near Swapan House Date: 04.04.2024

Sl. No.	Name	Designation/ Occupation	Contact No.	Signature
১	শ্রী. বসন্ত কলসৈয়দ	অফিস	০২৭২৬৮৫০৬৬০	শ্রী. বসন্ত
২	শ্রী. সত্যজিৎ	পারামিটার	০১৭৩১৫৩৫১১৮	শ্রী. সত্যজিৎ
৩	শ্রী. আব্দুল হক ব্রহ্মানন্দ	অফিস	০১৭৬৬০৩৩০৭	শ্রী. আব্দুল হক
৪	শ্রী. সত্যজিৎ	অফিস	০১৭৮২১৩০০১৭	শ্রী. সত্যজিৎ
৫	শ্রী. সত্যজিৎ	অফিস	০১৭৭৫৭১৩০৬২	শ্রী. সত্যজিৎ
৬	শ্রী. মুজিব হিদা	অফিস	০১৭২৫০৫৮৫৮	শ্রী. মুজিব
৭	শ্রী. সত্যজিৎ	অফিস	০১৭১০১৭০৩৭৭০	শ্রী. সত্যজিৎ
৮	শ্রী. সত্যজিৎ	অফিস	০১৩০৭৮৫০৭৭৭	শ্রী. সত্যজিৎ
৯	শ্রী. সত্যজিৎ	অফিস	০১৮২১৪০৭৭২৫	শ্রী. সত্যজিৎ
১০	শ্রী. সত্যজিৎ	অফিস	০১৭১১০৬৭৭৭৮	শ্রী. সত্যজিৎ
১১	শ্রী. সত্যজিৎ	অফিস	০১৭১৭৫০৭৭৮৭	শ্রী. সত্যজিৎ
১২	শ্রী. সত্যজিৎ	অফিস	০১৭৬৮০৫০৭৭০	Shumon
১৩	শ্রী. সত্যজিৎ	অফিস	০১৩০৬৭৭৮০৭৭	শ্রী. সত্যজিৎ
১৪	শ্রী. সত্যজিৎ	অফিস	০১৬২৩৩০৬৭৭৭	শ্রী. সত্যজিৎ
১৫	শ্রী. সত্যজিৎ	অফিস	০১৭১২৬৫৭৮০৮	শ্রী. সত্যজিৎ

Coastal Towns Environmental Infrastructure Project (CTEIP)

Local Government Engineering Department (LGED)

Focused Group Discussion (FGD)

Place:
Conducted by:Date:
Time:

Sl. No.	Name	Occupation	Cell Phone	Signature
	মিমন খান		01781891133	[Signature]
	ফারুক			[Signature]
	বাজ্জাক হাং			[Signature]
	কোন্সাম ফাজে		01725497569	[Signature]
	সাদয় হাং			[Signature]
	শা. হানিক			[Signature]
	শা. হানিক			[Signature]
	কবির হাং			[Signature]
	জুবুল হোসেন			[Signature]
	মরুজ হাং			[Signature]
	নামির উদ্দিন			[Signature]
	রুবেন খান		01729569660	[Signature]
	মিরজা মুবা		01748989009	[Signature]
	বশিক			[Signature]
	আ.কমর বাকিউল হোসেন		01637916999	[Signature]
	(শা. হানিক)		01725-376713	[Signature]
	শা. হানিক		01756395854	[Signature]
	শা. হানিক			[Signature]
	হুসিন		01784682119	[Signature]
	আনাহার			[Signature]
	আনাহার			[Signature]

Coastal Towns Environmental Infrastructure Project (CTEIP)

Local Government Engineering Department (LGED)

Focused Group Discussion (FGD)

Place:
Conducted by:Date:
Time:

Sl. No.	Name	Occupation	Cell Phone	Signature
	বাহিনী হুসাইন		01736871686	
	মুহাম্মদ হুসাইন		01777404248	
	একম		0172174236	
	মকবুল হোসেন			
	বাহিনী		0178503010	
	মো: দেলোয়ার		0173528759	
	মুহাম্মদ হোসেন		01792115653	
	মোহাম্মদ		01714808545	
	মিনন জ:		01762746220	
	পলাশ খিা.		01766779003	
	বাহিনী.		0182348665	
	মোহাম্মদ হুসাইন		01641678897	
	মুহাম্মদ হুসাইন		01707624066	
	মো: মাহবুব খিা		01852276668	
	আলীউদ্দিন		01859275758	
	মোহাম্মদ খিা		0182822089	
	মিনন খিা		01892131411	
	বাহিনী			
	মোহাম্মদ হুসাইন			
	মোহাম্মদ হোসেন			
	একম		01762072481	

Appendix 4: Sample Grievance Registration Format

The _____ Project welcomes complaints, suggestions, queries and comments regarding project implementation. We encourage persons with grievance to provide their name and contact information to enable us to get in touch with you for clarification and feedback. Should you choose to include your personal details but want that information to remain confidential, please inform us by writing/typing *(CONFIDENTIAL)* above your name. Thank you.

Date		Place of registration			
Contact Information/Personal Details					
Name		Gender	* Male * Female	Age	
Home Address					
Place					
Phone no.					
E-mail					
Complaint/Suggestion/Comment/Question Please provide the details (who, what, where and how) of your grievance below:					
If included as attachment/note/letter, please tick here:					
How do you want us to reach you for feedback or update on your comment/grievance?					

FOR OFFICIAL USE ONLY

Registered by: (Name of Official registering grievance)	
Mode of communication: Note/Letter E-mail Verbal/Telephonic	
Reviewed by: (Names/Positions of Official(s) reviewing grievance)	
Action Taken:	
Whether Action Taken Disclosed:	Yes No
Means of Disclosure:	
Grievance Related to Project Component / Modalities of Financing:	