Land Acquisition and Resettlement Due Diligence Report

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Bangladesh: Coastal Towns Climate Resilience Project – Construction/Improvement of 09 Roads under Bhedarganj Pourashava, District: Shariatpur

Package No.: e-GP/CTCRP/BHED/RD-02

Prepared by Local Government Engineering Department, Government of Bangladesh for the Asian Development Bank (ADB).

CURRENCY EQUIVALENTS

(As of November 2023)

Currency unit - Taka (Tk.)
Tk. 1.00 = \$0.009
\$ 1.00 = TK. 109.75

ABBREVIATIONS

ADB - Asian Development Bank

CDTA - Capacity Development Technical Assistance
CTCRP - Coastal Towns Climate Resilience Project

DDS - Detailed Design services

DPHE - Department of Public Health Engineering

FGD - Focus Group Discussion

IEE - Initial Environmental Examination ILO - International Labor Organization

LGED - Local Government Engineering Department

PAM - Project Administration Manual
PAP - Project Affected Person
PIU - Project Implementation Unit

PPTA - Project Preparatory Technical Assistance

SCF - Strategic Climate Fund
SIA - Social Impact Assessment
SPS - Safeguard Policy Statement

TMRESC - Tribes, Minor Races, Ethnic Sects and Communities

WEIGHTS AND MEASURES

cm - centimeters km - kilometer m - meter

m² - square meter mm - millimeter

m³ - micrograms per cubic meter

NOTES

(i)	The fiscal year (FY) of the Government of Bangladesh and its agencies ends on 30
	June. "FY" before a calendar year denotes the year in which the fiscal year ends, e.g.,
	FY2023 ends on 30 June 2023.

	(ii)) Ir	ı this	report,	"\$"	refers	to	United	States	dollars.
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I. INTRODUCTION

A. Background

- The ADB supported Coastal Towns Environmental Infrastructure Project (CTEIP) in 10 coastal towns effectively commenced on September 2014 which is completed on June 2022. As a continuity of the project ADB extended his support to Coastal Towns Climate Resilience Project (CTCRP) which will strengthen climate resilience and disaster preparedness in 22 (Twenty-two) vulnerable coastal pourashavas (secondary towns) of Bangladesh. The towns were selected based on their vulnerability, population size, density, and level of past investments. The project takes a holistic and integrated approach to urban development and will (i) provide climate-resilient municipal infrastructure, and (ii) strengthen institutional capacity, local governance, and knowledge-based public awareness, for improved urban planning and service delivery considering climate change and disaster risks. Key infrastructure investments include (i) drainage, (ii) water supply, (iii) sanitation, (iv) cyclone shelters, and (v) other municipal infrastructure including emergency access roads and bridges, solid waste management, bus terminals, slum improvements, boat landings, and markets. Investments will benefit the poor and women. The Ministry of Local Government, Rural Development and Cooperatives (MLGRDC) acting through its Local Government Engineering Department (LGED) will be the Executing Agency. Pourashavas are the implementing agencies of the project.
- 2. Coastal towns are particularly at risk from the impacts of climate change due to high levels of poverty and limited capacity of *pourashavas* (urban local governments) to invest in resilience. The *pourashavas* lack resilient infrastructure, clubbed with haphazard urbanization, lack of storm water drains, poor solid waste management system further worsens the condition of these towns. Most of the coastal towns are situated on the riverbanks of low-lying tidal zones at an average elevation of 1.0–1.5 meters (m) from the sea level¹ and coastal flooding is a key hazard faced by these towns. Inadequate basic municipal infrastructure to respond to increasing climate risk threatens both quality of life and the economic growth of coastal towns. This calls for an integrated approach for coastal town development that promotes risk-informed planning and investment for building resilience.

B. Project Description

- 3. The project will be aligned with the following impacts: higher and sustainable growth trajectories achieved in the face of the various weather-related natural hazards and risk and improved livability of coastal towns.² The outcome of the project will be climate and disaster resilience of coastal towns strengthened including benefiting the poor and women. The project directly supports to achieve project outcomes through three outputs.
- 4. **Output 1:** Municipal infrastructure for resilience improved. Municipal infrastructure will include: (i) elderly people, women, children, and persons with disability friendly cyclone shelters; (ii) 240 kms emergency access roads including bridges and culverts which are critical for accessing emergency services; (iii) 272 kms of storm water drains constructed for improved flood control; (iv) water supply and sanitation services for unserved (or underserved) core urban areas and slum areas; (v) seven integrated solid waste management facilities; and (vi) slum

¹ Sowmen Rahman and Mohammed Ataur Rahman. Climate Extremes and Challenges to Infrastructure Development in Coastal Cities in Bangladesh. Volume 7, March 2015, Pages 96–108

² Government of Bangladesh, General Economics Division, Bangladesh Planning Commission Ministry of Planning. 2020. Making Vision 2041 a Reality – Perspective Plan of Bangladesh, 2021–2041. Dhaka.

improvement programs for basic service improvement implemented in each *pourashava* following poverty reduction action plan.

- 5. **Output 2:** Resilient livelihood improved. Resilient livelihood will include: (i) livelihood training programs for diversifying the skills of poor households including women, (ii) strengthening market linkages for local economic development, (iii) inventory of productive assets of each household maintained and insured, and (iv) the Graduation Approach and Program will be adopted to ensure livelihood resilience.³
- 6. **Output 3:** Institutional capacity, governance, and climate-awareness strengthened. Output 3 includes (i) capacity of LGED and *pourashavas* strengthened to undertake climate and disaster risk assessment to inform the formulation and update urban development plans; and enforcement of development control regulations that factor in natural hazards considerations; (ii) knowledge and capacity of LGED and *pourashavas* on NbS and green solution application developed; (iii) municipal governance, and sustainable service delivery improved; and (iv) public awareness, behavior change, and community mobilization enhanced in light of coronavirus disease (COVID-19) and recent severe cyclones.
- 7. The proposed CTCRP is to be implemented in 22 *pourashavas* or urban local bodies (ULBs). District-wise location of the towns is summarized in **Table 1**.

Table 1: The list of *Pourashavas* according to the district where the project will be implemented

implemented										
District	Town (Pourashava)	District	Town (Pourashava)							
1. Barisal	1. Bakergan	5. Bhola	12. Charfassion							
	2. Mehendigan		13. Lalmohan							
	3. Banaripara		14. Borhanuddin							
	4. Muladi	6. Jhalokathi	15. Jhalokathi							
	5. Gouranadi		16. Nalchity							
2. Bagerhat	6. Bagerhat	7. Satkhira	17. Kalaroa							
	7. Morelgan	8. Khulna	18. Paikgacha							
3. Patuakhali	8. Patuakhali		19. Chalna (Dacope)							
	9. Kuakata	9. Pirojpur	20. Swarupkathi							
4. Shariatpur	10. Zanjira	10. Barguna	21. Patharghata							
	11. Bhedarganj		22. Betagi							

8. The construction/improvement of 09 nos roads in Bhedarganj *Pourashava* of Shariatpur district is one of the proposed sub-project components of CTCRP. The proposed roads will improve the connectivity and transportation facilities of the *Pourashava*.

C. Scope of Due Diligence Report

9. This due diligence report (DDR) is prepared for the proposed construction/improvement of 09 nos roads in Bhedarganj Pourashava of Shariatpur district. The report is prepared based on the available preliminary design and the Sub Project Appraisal Report (SPAR) prepared for this project and relevant sections of the Capacity Development Technical Assistance (CDTA) Report; discussions with related stakeholders and PIU/Pourashava authorities, and consultation

³ The graduation program originated in Bangladesh and has since been adopted in several countries as a holistic, timebound interventions to lift households from poverty through: (i) social assistance to support immediate needs; (ii) livelihood promotion; (iii) financial inclusion; and (iv) social empowerment.

with local people including male and female of different occupations at the sub-project implementation areas.

- 10. The due diligence exercise has been conducted to examine the land acquisition and resettlement issues in detail based on the preliminary design and information, aligned with Asian Development Bank's Safeguard Policy Statement (ADB SPS), 2009. All construction works will use *Pourashava* land, no land acquisition or involuntary resettlement impacts have been identified as the proposed land is free from any encumbrances.
- 11. Any adverse impacts in terms of permanent or temporary such as land acquisition, physical displacement, economic displacement, adverse impact on livelihood, community properties or any other impact is not anticipated due to the proposed sub-project. This report describes the findings and provides copies of relevant documents, community consultations and photographs.
- 12. The DDR will be updated during design verification by the contractor, in case of any design or alignment change. The updated document will be submitted to ADB for clearance, prior to the start of construction works. The Assistant Engineer of the Bhedarganj *Pourashava* will be the focal person for all social safeguard related issues. The draft DDR will be reviewed and disclosed on MLGRD&C, LGED and ADB websites.

II. SUBPROJECT DESCRIPTION

A. Location of Subproject Area

According to the Master Plan of Bhedargani Pourashava, 2011-2031, the Bhedargani 13. Porashava is located in the Bhedargani Upazila under Shariatpur district, between 23°08' and 23°24' north latitudes and between 90°23' and 90°36' east longitudes. The *Pourashava* is located in the south-central part of Bangladesh and about 160 km (through Maowa) away from Dhaka City and 15 km away from the Shariatpur district headquarters. The Bhedargani Porashava was established in the year 1997 and jurisdicted by Bhedarganj Upazila in Shariatpur district. Bhedargani is a "B" category Porashava with an area of 2.27 sq. km including 05 Mouzas and 09 Wards. Among the nine Wards, Ward number 03 has occupied the largest area which is 91.17 acres and Ward number 02 is the smallest (34.45 acres). Bhedarganj Pourashava is bounded by Damudya Upazila to the south, Shariatpur Sadar to the west, Naria Upazila to the north, the Padma to the northeast and the Meghna River to the east. A branch of the Padma River named Boira flows on the eastern part from north to south of the Pourashava. In the Pourashava, Ward numbers 02, 07, and 08 are comparatively more developed than other Wards. The location map of Bhedarganj Pourashava concerning national and regional location is given in Figure 1. Most of the areas are surrounded by rivers and adjacent to the Bay of Bengal, natural disasters are rampant in the district every year, leading to increased suffering of the inhabitants. Adding to this, the climate change effect has sped up the frequency of natural disasters like cyclones, tidal surges, excessive rainfall, rising temperature, increased salinity, landslides, erosion of riverbanks, thunderstorms, etc. These cause difficulties for the community people, especially those living in impoverished conditions, often disrupting communication and hampering people's daily activities.⁴

⁴ Bhedhargani Pourashava Master Plan:2011-2031

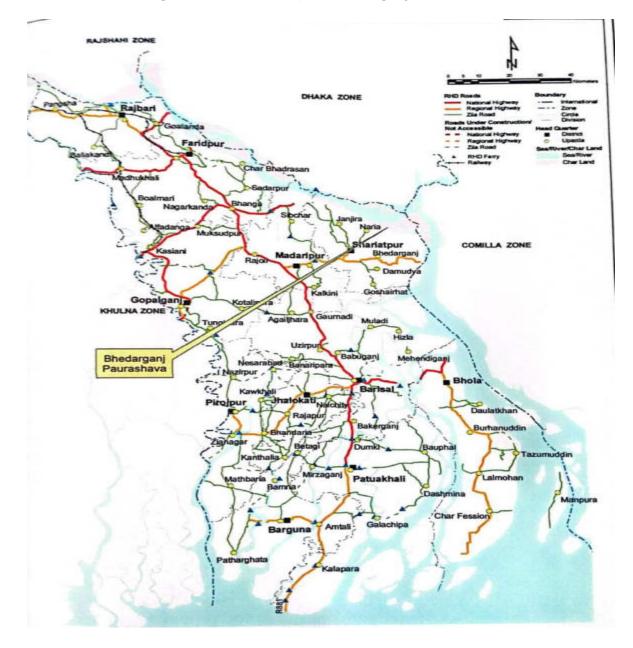


Figure 1: Location map of Bhedarganj Pourashava

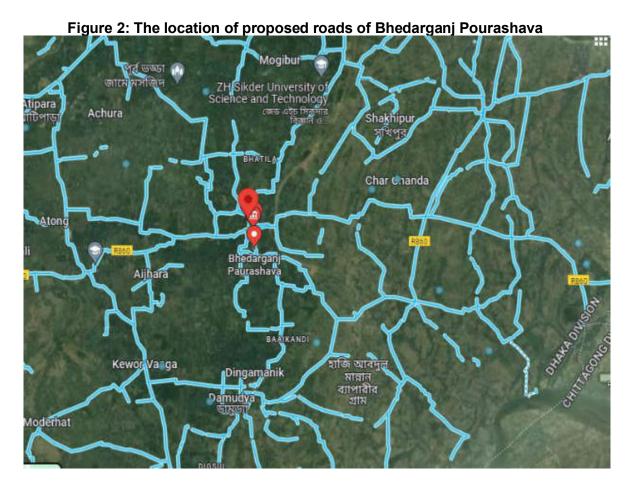
- 14. According to the BBS, 2022, the total population of Bhedarganj *Pourashava* is 10,301 of which 4,986 (48.40%) are male and 5,315 (51.60%) are female. The total household of this *Pourashava* is 5315 with an average household size is 3.94. The increasing trend of literacy has been observed in the Bhedarganj *Pourashava* over the decades. The literacy rate is 83.01% in 2022 against 65% in 2011.⁵
- 15. According to the Master Plan of Bhedarganj *Pourashava*, 2011-2031, Muslims are the major religious group (92.27%) followed by Hindus (7.28%). No Buddhists, Christians and Tribes, Minor Races, Ethnic Sects, and Communities (TMRESC) households are within the

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⁵ Population and Housing Census 2022, National Report (Volume I)

Pourashava. The main sources of income of households in the Pourashava are business (52.7%) followed by agriculture (23.6%), employment (4.5%), skilled labor (11.8%), and nonskilled labor (5.5%). Apart from this, there are other occupations like public or private service, informal sector work, rickshaw/van puller, teaching, skilled and unskilled labor, handicrafts, etc. The unskilled laborers are rickshaw and van pullers accounting for 5.5% of the total occupational group. The main occupation ranges from government officers, government employees, teachers, farmers, small businesses, and labor (skilled and unskilled). 60% of households earn Tk. 12000.00 and above compared to 40% within Tk. 9001.00-12000.00 per month. In the Pourashava, the dominant income group is Tk. 9001.00-12000.00 (57.3%) and Tk. 6001.00- 9000.00 (15.5%). The average monthly income among the households is Tk. 13500.00 in Ward No. 6, Tk. 13167.00 in Ward No. 2 and Tk. 12800.00 in Ward No. 1. The Average income of the households is Tk. 11639.00. Households living in Ward No. 5 earn the lowest (Tk. 9714.00) among all the Wards in the Pourashava. In the Pourashava, about 98% of structures/houses are being occupied by the owner and 2% rented. Rented houses are found in the Ward No. 7 and 8. The highest number of rented houses is in Ward No. 8 (11.1%). Houses of the Ward No. 1 to Ward No. 6 and 9 are being occupied by the owners.

- 16. In the *Pourashava*, 90.55% road is pucca (bituminous carpeted) and their total length is 23.05 km encompassing an area of 15.99 acres. The total length of the semi-pucca road is 0.64 km and this accounts for 2.51% of the total roads in the *Pourashava*. In total, 0.33 acres of land is being used under a semi-pucca road. The Katcha road is called the earthen road. About 6.91% road is Katcha accounting for 1.76 km. coursing 0.89 acres of land. In total, there are 285 no. of roads under three categories coursing 25.46 km in length and 17.21 acres of land. No transport terminal facility exists in the *Pourashava*. Buses and trucks as well as other vehicles generally park on adjacent roads. No bus stand or bus route is found in the *Pourashava*. One Regional Highway passes towards Shariatpur to Gosairhat via Bhedarganj. This regional highway produces a hub at Bhedarganj Bazar. People use tempo, van, and Nosimon from Gosairhat to Bhedarganj. The *Pourashava* area including the Bhedarganj Upazila has been affected by several major natural disasters ranging from Cyclones, and floods to Water-logging and Draughts. The periods of those disasters are 1998, 2000, 2004, 2007 and 2008. A very scanty attempt has been made by the government to rehabilitate people after the natural disaster.
- 17. The traffic and transportation problem in *Pourashava* has been continuously increasing as the development and management of the road network has not been commensurate with the increasing demand for its usage. Traffic congestion, accidents, pedestrian and parking difficulties, and air and noise pollution are among the problems. Traffic congestion is one of the most critical problems now being identified in Bhedarganj *Pourashava*. The proposed sites for the construction/improvement of roads are located within the *Pourashava* area, which is mostly within urban and semi-urban areas.
- 18. The location map of proposed roads of Bhedarganj *Pourashava* is given in **Figure 2** as below and the GPS coordinates of the roads are given in **Table 2**.



B. Description of Subproject Components

- 19. The sub-project components include 09 nos. RCC roads. The roads are spread over 05 Wards of the *Pourashava* such as RD 01 and 09 are in Ward number 03, RD 02 and RD 03 are in Ward number 05, RD 04 is in Ward number 06, RD 05, RD 06, and RD 07 are in Ward number 07, and RD 08 is in Ward number 08. Only RD 05 road will be improved with a side drain. The total length of the roads is 3.342 km and the length of the drain will be 0.242 km. The proposed alignments for the roads and drain under Bhedarganj *Pourashava* are located within the jurisdiction of the *Pourashava* area, which is a mostly urban and semi-urban area. The selection of roads has followed the criteria included in Volume -4 of PPTA and Appendix 1 of Project Administration Manual Table 1 according to the scoring matrices for scheme prioritization.
- 20. To mitigate the water logging problem, the drain is also designed, as required, along the roadside with footpath facilities to improve the urban facilities. The drain will be an RCC drain. In addition, the protection work as a precast RCC pile with cast in situ RCC vertical protection wall is also designed as per field requirements.
- 21. The existing types of roads under the sub-project are (i) seven cement concrete roads (RD 01, RD 3, RD 04, RD 05, RD 06, RD 07, and RD 09), (ii) one Bituminous Carpeting Road (RD 02), and (iii) one earthen and Cement Concrete Road (RD 02). All of the roads are poor and damaged. The proposed road will be (i) seven RCC roads (RD 01, RD 02, RD 03, RD 05,

RD 06, RD 07, and RD 09), (ii) one Bituminous Carpeting road (RD 08), and (iii) one Uni-block road (RD 04).

- 22. The proposed length of all roads will remain same as the existing length and range from 195 m to 990 m. The proposed width of certain roads will remain unchanged from their current width, while for others, there will be road widening. The width of RD 03, RD 04, RD 5, RD 06, RD 07, RD 08, and RD 09 will remain the same. But, the width of RD 01 will increase from 3.50 m to 5.00 m, and RD 02 from 2.44 m to 3.00 m. The width of the roads range from 2.44 m to 5.00 m. The widening of road is proposed based on the available vacant space at both sides of ROW of road. The existing conditions and proposed features of roads are shown in **Table 2**.
- 23. The main activities to be performed for the implementation of the sub-project include: (i) bricks guided walls, (ii) improved sub-grade (ISG) by sand filling, (iii) aggregated sand sub-grade (ASS), (iv) RCC casting, (v) RCC retaining wall with brick masonry works, (vi)) Uni-block paved, (vii) RCC drain along the roadside, (viii) water bound macadam (WBM), and (ix) edging.

C. Location of Sub-project Alignments

24. The sub-project consists of 09 roads and all the roads are located within the *Pourashava*. The location, GPS Coordinate, existing condition and proposed features of the roads are given in **Table 2** as below:

Table 2: The location, GPS Coordinate, existing condition and proposed features of the 09 roads

SI	Road	I	Location		Exi	sting feat	ures		Proposed features			Existing	
#	#	Starting	Ending	Ward				condition					
		point	point	#	Type of Road	Length (m)	(m)	Side Drain (Yes/No)	Type of Road	(m)	Width (m)	Side Drain (Yes/No)	of road
Nar no.		cheme # 1: Im	provement of r	oad by f	RCC from Bhedarg	anj –Shari	atpur roa	ad to H/O G	oni Kha via Ta	alukder ba	ari (Ch. 0	.00-990.00	m) at Ward
01	RD 01	Bhedarganj –Shariatpur road	H/O Goni Kha	03	Cement Concrete road	990	3.50	No	RCC road	990	5.00	No	Damaged Cement Concrete
		GPS Coordinate: Lat: 23.190210 Lon: 90.444550	GPS Coordinate: Lat: 23.1188458 Lon: 90.442487										
Nar	ne of so			oad by R	CC from H/O Lokh	an Dus to	Mohesar	road (Ch. 0	.00-500.00 m) in Ward	no. 5		l
02	RD 02	H/O Lokhan Dus GPS Coordinate: Lat: 23.194719 Lon: 90.445396	Mohesar road GPS Coordinate: Lat: 23.193360 Lon: 90.441749	05	Earthed & Cement Concrete road	500	2.44	No	RCC road	500	3.00	No	Earth & Damaged Cement Concrete
Nar	ne of so	heme # 3 : Im	provement of r	oad by F	RCC from H/O Qusa	al Dus to H	1/О Торо	n Qundo (C	h. 0.00- 215.0	0 m) at \	Nard no.	5	
03	RD 03	H/O Qusal Dus	H/O Topoa Qundo	05	CementConcrete road		2.63	No	RCC road	215	2.63	No	Damaged Cement Concrete
		GPS Coordinate: Lat: 23.195686 Lon:	GPS Coordinate: Lat: 23.195517 Lon:										

		90.445205	90.443103										
Nar	me of so	cheme # 4: Imp		ad by U	Ini-Block from 16 no	. Guddya	Primary	School to H	I/O Goni Howl	ader (Ch.	0.00 - 240	.00 m) at \	Nard no. 5
04	RD 04	GPS Coordinate: Lat: 23.196478 Lon: 90.445469	H/O Goni Howlader GPS Coordinate: Lat: 23.196775 Lon: 90.443141	06	Cement Concrete road	240	2.44	No	Uni-Block road	240	2.44	No	Damaged Cement Concrete
		cheme # 5: Im with Road Side			RCC from Bhedarga	anj-Katice	pur road	to Pourash	ava Bhaban v	ria H/O No	zrul Guir	(Ch.0.00-3	398.00 m) at
05	RD 05	Bhedarganj- Katicepur road GPS Coordinate: Lat: 23.206778 Lon: 90.448372	Pourashava Bhaban GPS Coordinate: Lat: 23.201612 Lon: 90.447338	07	Cement Concrete road	398	3.00	Yes	RCC road	398	3.00	Yes	Damaged Cement Concrete
					CC from Bhedarga			to H/O Sadı				at Ward no	
06	RD 06	Bhedarganj- Katicepur road GPS Coordinate: Lat: 23.201672 Lon: 90.448390	GPS Coordinate: Lat: 23.201758 Lon: 90.446436	07	Cement Concrete road	240	3.00	No	RCC road	240	3.00	No	Damaged Cement Concrete
					RCC from Aowam liq								
07	RD 07	Aowam lige office	Shazahan Dhali shop	07	Cement Concrete road	272	5.00	No	RCC road	272	5.00	No	Damaged Cement Concrete

		GPS Coordinate: Lat: 23.195140 Lon: 90.446792	GPS Coordinate: Lat: 23.195245 Lon: 90.449670										
08	RD 08	Cheme # 8: Im Bhedarganj Thana GPS Coordinate: Lat: 23.196029 Lon: 90.449702	GPS Coordinate: Lat: 23.197675 Lon: 90.449955	oad by E	Bituminous Carpeting road	195	3.00	No No	Bituminous Carpeting road	er (Ch. 0.0	3.00	No No	Damaged Bituminous Carpeting
Nar	ne of so	heme #9: Imp	provement of ro	ad by R	CC from H/O Masu	d Meddah	to H/O F	Ruhul Amin	Sarder (Ch. 0	.00-292.00	m) at V	Ward no. 3	
09	RD 09	H/O Masud Meddah GPS Coordinate: Lat: 23.188927	H/O Ruhul Amin Sarder GPS Coordinate: Lat: 23.187212	03	Cement Concrete road	292	3.00	No	RCC road	292	3.00	No	Damaged Cement Concrete
		Lon: 90.444162	Lon: 90.445296										
Tot	al					3,342 m				3,342 m			

25. The existing condition of the proposed roads is poor and needs construction/improvement for its functionality. The sample snapshots of the existing condition of the proposed roads are given below in Figure 3:





Picture 1: Existing condition of road 1 of Ward # 3



Picture 2: Existing condition of road 2 of Ward # 5



Picture 3: Existing condition of road 3 of Ward # 5



Picture 4: Existing condition of road 4 of Ward #6



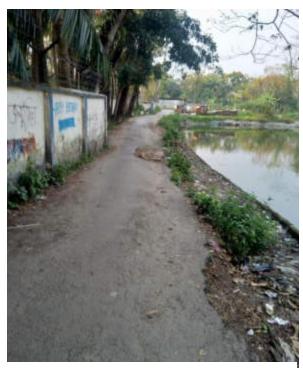
Picture 5: Existing condition of road 5 of Ward # 7



Picture 7: Existing condition of road 7 of Ward # 7



Picture 6: Existing condition of road 6 of Ward # 7



Picture 8: Existing condition of road 8 of Ward # 8



Picture 9: Existing condition of road 9 of Ward # 3

III. LAND AVAILABILITY AND RESETTLEMENT IMPACTS

A. Land Acquisition and Involuntary Resettlement

- 26. The scope of land acquisition and involuntary resettlement is assessed during the field visits to the subproject component locations and transect walk along the 09 roads where 3,342 m roads will be constructed. The project will not result in any permanent or temporary land acquisition, and no involuntary resettlement impact is envisaged, as the proposed site and development activities are within the right of way (ROW) of existing roads under the ownership of Bhedarganj *Pourashava*. The ownership certificate of land of 09 nos. roads is attached in **Appendix 1**. Efforts have been made by the DDS engineering team to avoid any resettlement impact by careful design and verification of the proposals given in the Feasibility Study of the PPTA reports. As per design, the construction/improvement will not have a resettlement impact on the structures (residential and commercial), and common properties within the vicinity of the selected roads.
- 27. The sub-project is planned to be implemented over a period of 12 months. Detailed designs have been prepared and finalized. The DDR will be updated during design verification by the contractor, in case of any change in design or alignment. The package for the construction/improvement of the proposed road is to be implemented by post-qualified contractors under a single envelope stage bidding process through National Competitive Bidding (NCB) procedures.
- 28. The contractor will engage in labor as per the ILO conventions 138 and 182 means that a child under the age of 18 is prohibited from any labor work. All forms of bonded labor as per ILO conventions 29 and 105 will not be permitted. Any forced labor in the form of bonded labor shall not be allowed. The contractor is expected to hire workers based on skill and ability to work. There must be equal treatment and opportunity (ILO Conventions 100, 111 and ILO Code of Practices for HIV / AIDS 85 for all who seek employment. No discrimination based on race, caste, origin, region, religion, disability, or gender is permitted. The contractor will engage local female workers if they are interested to work in this project. The contractor shall follow equity in wage payment for both male and female labor for an equal level of work, as required by the Government of Bangladesh. The contractor shall consult the Women Ward Councilor/ Pourashava level Co-ordination Committee (PLCC) and others to know about the availability of women workers, including vulnerable women workers in the area to engage them in suitable work as per their skills.
- 29. The construction schedule of roads depends on the methodology adopted for construction. The stated period will depend on the resources put in place by the contractor. Preconstruction activities include detailed design, and bidding process (Notice inviting Bids, Bid submission, evaluation, and award of work to the contractor). The preconstruction activities will be completed within 6 months.
- 30. The sub-project is not likely to have any social impact on the project area, other than the short-term impacts during the construction phase. The baseline data for this DDR is collected from primary and secondary sources. The primary sources include site visits, visual inspection, and consultation with local people including women and stakeholders. The secondary sources include reports, books, maps, and legal documents from various government and non-government organizations on the subject matter.

- 31. The impacts are assessed based on preliminary design and standard methodology for the review, field visit, data collection, and impact assessment. The Bangladesh National Acts, Legislation, and Laws were consulted to ensure compliance with the relevant requirements.
- 32. The DDR will be updated during design verification by the contractor, in case of any alignment or design change. The updated document will be submitted to ADB for clearance, before the start of construction. The subproject will avoid land acquisition. There is no anticipated adverse impact in terms of Involuntary Resettlement or Indigenous People for the 09 selected roads. In case of temporary physical or economic impacts are identified during construction, negotiated settlement or voluntary land donation can also be used as an alternative to land acquisition as guided in the Resettlement Framework. The project will ensure social safeguards mitigation measures according to the guidance of the Resettlement Framework of the project adhered to ADB SPS, 2009.

B. Impacts on Indigenous Peoples/ Tribes, Minor Races, Ethnic Sects, and Communities

- 33. According to ADB Safeguard Categories, Projects are classified into the following four categories in terms of indigenous people:
 - Category A. A proposed project is likely to have significant impacts on indigenous peoples. An Indigenous Peoples plan (IPP), including an assessment of social impacts, is required.
 - **Category B.** A proposed project is likely to have limited impacts on indigenous peoples. An IPP, including an assessment of social impacts, is required.
 - **Category C.** A proposed project is not expected to have impacts on indigenous peoples. No further action is required.
 - Category FI. A proposed project involves the investment of ADB funds to or through a financial intermediary. The financial intermediary must apply and maintain an environmental and social management system unless all of the financial intermediary's business activities are unlikely to have impacts on indigenous peoples.
- 34. There are no Tribes, Minor Races, Ethnic Sects, and Communities (TMRESC) living in the Bhedarganj *Pourashava*. Therefore, the sub-project falls under the **Category C**. As no TMRESC is living in the *Pourashava*, the assessment of the impact on TREMSC/Indigenous peoples (IPs) is not done. All the proposed construction activities will be done within the right of way and along the existing road routes, on *Pourashava* land. Therefore, no Indigenous Peoples Plan (IPP) will be needed for this sub-project. No direct or indirect impacts on the dignity, human rights, livelihood systems, or natural or cultural resources of TRMESC are anticipated.
- 35. Refer to **Appendix 2** Involuntary Resettlement and Indigenous Peoples screening including Involuntary Resettlement categorization. The road-wise land acquisition and resettlement impact details are provided below in Table 3:

Table 3: Road-wise Land Acquisition and Resettlement Impacts

	rabio of rioda moo Earla Aoquio	idon ana recottionioni impacto
SI. No.	Road Scheme	Details of Land Acquisition and Resettlement
		Impacts
1.	Name of scheme # 1: Improvement of	The scheme will be implemented within the ROW
	road by RCC from Bhedarganj -	owned by Bhedarganj <i>Pourashava</i> . Widening of
	Shariatpur road to H/O Goni Kha via	road is proposed considering available vacant and

SI. No.	Road Scheme	Details of Land Acquisition and Resettlement Impacts
	Talukder bari (Ch. 0.00-990.00 m) at Ward no. 3	unused space at both sides of ROW of the road. Therefore, no land acquisition and resettlement impact has been identified.
2.	Name of scheme # 2: Improvement of road by RCC from H/O Lokhan Dus to Mohesar road (Ch. 0.00-500.00 m) at Ward no. 5	The scheme will be implemented within the ROW owned by Bhedarganj <i>Pourashava</i> . Widening of road is proposed considering available vacant and unused space at both sides of ROW of the road. Therefore, no land acquisition and resettlement impact has been assessed.
3.	Name of scheme # 3: Improvement of road by RCC from H/O Qusal Dus to H/O Topon Qundo (Ch. 0.00- 215.00 m) at Ward no. 5	The scheme will be implemented within the ROW owned by Bhedarganj <i>Pourashava</i> keeping the same width of the road. No structure (permanent or temporary) and income loss is assessed. The subproject will not require land acquisition or will cause resettlement impact.
4.	Name of scheme # 4: Improvement of road by Uni-Block from 16 no. Guddya Primary School to H/O Goni Howlader (Ch. 0.00-240.00 m) at Ward no. 5	The scheme will be implemented within the ROW owned by Bhedarganj <i>Pourashava</i> keeping the same width of the road. No structure (permanent or temporary) and income loss is assessed. The subproject will not require land acquisition or will cause resettlement impact.
5.	Name of scheme # 5: Improvement of road by RCC from Bhedarganj-Katicepur road to Pourashava Bhaban via H/O Nozrul Guin (Ch.0.00-398.00 m) at Ward no. 7 with Roadside Drain (Ch. 398.00 m)	The scheme will be implemented within the ROW owned by Bhedarganj <i>Pourashava</i> keeping the same width of the road. No structure (permanent or temporary) and income loss is assessed. The subproject will not require land acquisition or will cause involuntary resettlement impact.
6.	Name of scheme # 6: Improvement of road by RCC from Bhedarganj-Katicepur road to H/O Sadu Golondus (Ch. 0.00-240.00 m) at Ward no. 7	The scheme will be implemented within the ROW owned by Bhedarganj <i>Pourashava</i> keeping the same width of the road. No structure (permanent or temporary) and income loss is assessed. The subproject will not require land acquisition or will cause involuntary resettlement impact.
7.	Name of scheme # 7: Improvement of road by RCC from Aowam lige office to Shazahan Dhali shop (Ch. 0.00-272.00 m) at Ward no. 7	The scheme will be implemented within the ROW owned by Bhedarganj <i>Pourashava</i> keeping the same width of the road. No structure (permanent or temporary) and income loss is assessed. The subproject will not require land acquisition or will cause involuntary resettlement impact.
8.	Name of scheme # 8: Improvement of road by BC from Bhedarganj Thana to Hospital via H/O Sofeullah Madber (Ch. 0.00- 195.00 m) at Ward no. 8	The scheme will be implemented within the ROW owned by Bhedarganj <i>Pourashava</i> keeping the same width of the road. No structure (permanent or temporary) and income loss is assessed. The subproject will not require land acquisition or will cause involuntary resettlement impact.
9.	Name of scheme #9: Improvement of road by RCC from H/O Masud Meddah to H/O Ruhul Amin Sarder (Ch. 0.00-292.00 m) at Ward no. 3	The scheme will be implemented within the ROW owned by Bhedarganj <i>Pourashava</i> keeping the same width of the road. No structure (permanent or temporary) and income loss is assessed. The subproject will not require land acquisition or will cause involuntary resettlement impact.

Source: Field Assessment, February 2024

IV. FIELD WORKS AND PUBLIC CONSULTATIONS

A. Outline of Field Work

- 36. The DDR is prepared in consultation with the stakeholders, community leaders and local people including women who are the inhabitants of Bhedarganj *Pourashava* and focus group discussion (FGD) with men and women who are residing beside the proposed roads. The consultation meetings are held by involving related stakeholders and community people along with *Pourashava* personnels both at *Pourashava* Office and sub-project's sites. The FGDs are held by involving women at community level. Public consultations with the stakeholders are conducted to understand the local issues and public views including the possible impact of the sub-project. The meetings with stakeholders, local people and FGDs are organized at different sites covering each ward of the sub-project.
- 37. The participants are briefed about the technical details of project and project implementation cycle; project benefits as well as adverse impacts envisaged during construction; labor availability in the project area or requirement of outside labor involvement; local disturbances due to project construction work; environmental and social safeguards, gender inclusion, community participation aspects built into the project; grievance redress mechanism etc. during the consultative meetings. On the other hand, the FGDs are conducted to collect the specific concerns and opinions of women about the proposed sub-project. None of the community people and women opposed the sub-project.

B. Public Consultation

- 38. Public participation has been taken up as an integral part of the social assessment process of the sub-project. Public consultation was used as a tool to inform and educate stakeholders about the proposed actions both before and after the development decisions were made. It assisted in the identification of the impacts or problems associated with the project as well as the needs of the Project Affected People (PAP).
- 39. The consultative meetings, as participatory process, helped in reducing the public resistance to change and enabled the participation of the local people in the decision-making process. Initial Public consultation has been carried out in the project areas with the objectives of minimizing probable adverse impacts of the project and to achieve speedy implementation of the project through bringing in awareness among the community on the benefits of the project.
- 40. Consultation meetings revealed that there is no resettlement impact of the activities of the proposed sub-project on the community in terms of loss of livelihood, and/or displacement of structures. Information about the roads' construction/improvement works has been disseminated to the participants. The participants become well aware of the roads' construction/improvement works. During the consultation meetings, the participants expressed that the sub-project would have no significant impact on the community in terms of loss of livelihood, displacement of structures or resettlement due to the project activities, rather it would be beneficial for them through improved. The sub-project interventions will not create any obstacles in their daily life activities, and they will extend all kinds of cooperation. They will take care of their children during construction period to avoid unwanted injuries and accidents.
- 41. A total of five consultation meetings were held with related stakeholders, local leaders and community people at various wards through which the proposed roads are traverse. A total of 95 participants including both male and female attended at the meetings. The participants

expressed the challenges posed by earthen and damaged roads, the lack of drainage facilities along the roads to manage heavy rain water, accumulation of stagnant heavy rain water around the households causing difficulties in daily activities. They suggested starting construction work as early as possible particularly before the rainy season. The participants stated that they will not face any problem due to construction work. However, they suggested not constructing the entire length of the road at a time, rather complete the construction works in sections. They also suggested to use diversion sign in front of the constructed roads. The information of the participants along with photographs and attendance sheets is given in **Appendix 3** as an evidence of consultative meetings with stakeholders and local people.

- 42. During consultative meetings, the participants discussed several ideas to improve the upcoming road construction subproject. The key concerns raised by the participants during consultation meetings with relevant stakeholders, community leaders and local people are given below:
 - The participants suggested involving local people to monitor the work and ensure quality.
 - The participants recommended building cross-culverts and installing pipe drain under the road to ensure proper drainage of water.
 - The participants emphasized using high-quality materials in proper proportions to ensure the longevity of the roads.
 - The participants expressed their satisfaction with the subproject since improved roads would mean less difficulty traveling, especially during the rainy season.
 - The participants requested that the roads be wide enough for two vehicles to pass comfortably and able to handle medium and large vehicles.
 - While acknowledging the inconvenience caused by construction, the participants pledged their full cooperation.
 - The participants recommended including local laborers, both skilled and unskilled, including women, in the construction work whenever possible.
 - Finally, the participants stressed the importance of completing the construction quickly, preferably within the dry season, and addressing any community concerns promptly.

C. Focus Group Discussions

- 43. Focus Group Discussions (FGDs) were conducted at the sites of the proposed roads with women. The objective of the FGDs was to further appraise the community people and women about the technical details of the subproject and to reiterate the environmental and social impacts of the proposed subproject and safeguards to mitigate the same. The comments or questions raised by the group were discussed until they were satisfied with the level of information provided. A total of three FGDs were conducted at community level of proposed sub-project sites where 58 female participants were present. The information of the participants of FGDs along with photographs and attendance sheets is given in **Appendix 4** as evidence of FGD with local people and women.
- 44. The key issues discussed during the FGDs with women are given as below:
 - Drainage: Heavy rains currently flood most of the areas of the *Pourashava*, causing significant hardship for residents. The good news is that the sub-project includes construction of roadside drains to address this issue.
 - Road width: The sub-project will widen some roads while leaving others the same size. This widening will happen within the Right of Way (ROW) and avoid affecting

- existing structures. If additional space is needed and requires tree removal, the community has agreed to voluntarily provide the space.
- Construction timeline: The construction is expected to take six months to complete.
- Construction phasing: The construction will be done in sections, not closing the entire road at once.
- Quality control: The *Pourashava* Authority will closely monitor construction work to ensure durability and quality.
- Dust and noise mitigation: Measures will be taken to minimize dust and noise pollution during construction.
- Local labor: The contractor will be instructed to hire local laborers whenever possible, with a strong emphasis on including skilled and unskilled women in the workforce.
- Project information: Sign board will be displayed at project sites providing detailed information about the interventions for the community.
- Road capacity: The roads will be built to accommodate medium and large trucks, vehicles of fire brigade, ambulances, and other vehicles.
- Compensation for damages: The Pourashava Authority will monitor for any damage
 or displacement of structures, or loss of income, caused by the construction works. If
 any unanticipated impact is reported, the Authority will compensate according to
 entitlement matrix of the project prepared in accordance with ADB SPS.
- Grievance Redress: A grievance redress cell has been established at the *Pourashava* office, along with a complaint box. Residents can submit complaints in writing or by phone, and the cell will address them promptly.

45. The key opinions and recommendations of the participants of FGDs are given below:

- Community Support: The participants mentioned that they have been suffering a lot due to damaged roads and lack of pucca roads in some areas. They are pleased about the upcoming construction/improvement of roads in their community.
- Cooperation on road widening: The participants stated that the existing width of some roads is not enough to cross two vehicles. Thus, it is highly necessary to widen the roads so that the truck loaded with construction materials, ambulance, vehicle of Fire brigade etc. could move easily. The participants are willing to voluntarily surrender some space if necessary to widen the roads.
- Desired construction timeline: The participants expressed their hope for a quick start to construction and completion before the rainy season.
- Drainage needs: The participants mentioned that their households become staged with rain water for about 3-4 months due to lack of drainage facilities. They emphasized the importance of constructing roadside drains to facilitate drainage of rainwater after heavy downpours and reduce flooding problems during cyclones.
- Women in construction: The female participants advocated for employing women since the community has many qualified female laborers. They believe local workers will perform the construction tasks with greater care and attention.
- Social concerns: The women participants downplayed any potential social issues arising from employing outside laborers if necessary.

D. Summary of Discussions

46. The residents of the *Pourashava* are excited about the upcoming road construction subproject. The damaged roads and lack of proper drainage have caused them significant hardship, especially during the rainy season. The sub-project will address these concerns by building paved concrete roads, installing roadside drains, and widening some roads where necessary. The community is actively involved in the sub-project. They are willing to voluntarily give up space for road widening and are eager to see construction start as soon as possible so it can be completed before the next rainy season. They also emphasized the importance of using local labor, particularly women, whenever possible. To minimize disruption, construction will be done in sections, and the Pourashava Authority will closely monitor the work to ensure quality and durability. Measures will be taken to control dust and noise pollution, and a grievance redress cell will be established to address any concerns raised by the community. If any unanticipated impact is reported, the Pourashava Authority will also compensate residents for any damages or loss of income caused by construction. Overall, the project has the strong support of the community and is expected to significantly improve the lives of residents. The Pourashava officials assured the people that they will address their problems or complains, if any, as quick as possible. The community people appreciated ADB's Safeguard Policy.

E. Future Consultation and Disclosure

- 47. This Due Diligence Report and other relevant documents will be made available at public locations in the *Pourashava* and posted on the websites of executing agencies and ADB. The consultation process will be continued and expanded during the project implementation, to ensure stakeholders participate fully in project execution, as well as to implement comprehensive information, education, and communication plan.
- 48. The public consultation and disclosure program, with all interested stakeholders and affected parties, will remain a continuous process throughout the project implementation, and shall include the following:
 - (i) Consultations during implementation phase: (a) public meetings with affected communities to discuss and plan work programs and allow issues to be raised and addressed once construction has started; and (b) smaller scale meetings to discuss and plan construction work with individual communities to reduce disturbance and other impacts, and to provide a mechanism through which stakeholders can participate in project monitoring and evaluation. Good practices and learnings (if any) during construction phase highlighted during consultations will be documented.
 - (ii) **Project information disclosure:** (a) public information campaigns (via newspaper, flyers, and media) to explain the project to the wider city population and prepare them for disruptions they may experience once construction is underway; (b) public disclosure meetings at key project stages to inform the public of progress and future plans, and to provide copies of summary documents in local language; (c) formal disclosure of completed project reports by making copies available at convenient locations in the study areas, and informing the public of their availability; and (d) providing a mechanism through which comments can be made.
 - (iii) **Consultation post-construction phase:** small-scale consultations and focus group discussions to understand the impacts of the constructed roads on the community, time savings, access improvement, externalities (if any) etc., and document any feedback received, for the project completion report.

F. Findings

- 49. This sub-project will not cause resettlement impacts whether damage of structures, full or partial, permanent or temporary, physical and economic displacements or loss of livelihood/income. No people will be affected due to this sub-project. No TMRESC households live in the *Pourashava* area.
- 50. The construction of roads will be done in a systematic manner according to the set work plan of the Contractor, and employees would not be removed from the site during whole implementation period.
- 51. The proposed sub-project does not have any adverse impact on the status of women and/or girls or to widen gender inequality.

V. GRIEVANCE REDRESS MECHANISM

- 52. A project-specific grievance redress mechanism (GRM) has been established to receive, evaluate, and facilitate the resolution of AP's concerns, complaints, and grievances about the social and environmental performance at the level of the project. The GRM will aim to provide a time-bound and transparent mechanism to voice and resolve social and environmental concerns linked to the project. Assessment of the GRM designed and implemented for Coastal Towns Climate Resilience Project (CTCRP) shows that the system is effective in timely resolution of grievances in a transparent manner. The arrangements under CTCRP are appropriately adjusted to accommodate the change in institutional arrangements under CTCRP
- 53. **Common GRM.** A common GRM is in place for social, environmental, or any other grievances related to the project; the resettlement plans (RPs), RSECPs and IEEs will follow the GRM described below, which is developed in consultation with key stakeholders. The GRM will provide an accessible and trusted platform for receiving and facilitating resolution of affected persons' grievances related to the project. The multi-tier GRM for the project is outlined below, each tier having time-bound schedules and with responsible persons identified to address grievances and seek appropriate persons' advice at each stage, as required.
- 54. Across the *Pourashava*, public awareness campaigns will ensure that awareness on grievance redress procedures is generated through the campaign. The project implementation unit (PIU) under the guidance of Assistant Director, RPMU will conduct *pourashava*-wide awareness campaigns to ensure that poor and vulnerable households are made aware of grievance redress procedures and entitlements, and will work with the PIU safeguards assistant to help ensure that their grievances are addressed.
- 55. Affected persons (APs) will have the flexibility of conveying grievances/suggestions by dropping grievance redress/suggestion forms in complaints/suggestion boxes that will be installed by project *pourashavas* or through telephone hotlines at accessible locations, by email, by post, WhatsApp or by writing in a complaint register that will be kept in *pourashava* offices. **Appendix 5** has the sample grievance registration form. Careful documentation of the name of the complainant, date of receipt of the complaint, address/contact details of the person, location of the problem area, and how the problem was resolved will be undertaken. The Assistant Directors from project management unit (PMU), RPMU and Project Implementation Unit (PIU) will have the overall responsibility for timely grievance redressed on environmental and social safeguards issues and for registration of grievances, related disclosure, and communication with the aggrieved party.
- 56. **Grievance Redress Process.** In case of grievances that are immediate and urgent in the perception of the complainant, the Social Coordinator, Contractor and Social Safeguard and Environment Specialist from the project management and supervision consultants (PMSC) onsite will provide the most easily accessible or first level of contact for quick resolution of grievances. Contact phone numbers and names of the concerned PIU safeguards assistant, contractors, PMU safeguards officer, PMSC environmental and social safeguards specialists will be posted at all construction sites at visible locations.
- 57. **1st Level Grievance, Pourashava Level PIU.** The contractors, PIU Safeguard and Gender Focal person can immediately resolve issues on-site or at *Pourashava* level in consultation with each other with the support of Administrative Officer of *Pourashava*, designated municipal ward councilor and will be required to do so within 7 days of receipt of a

complaint/grievance. Assistance of ward level coordination committees (WLCC) will be sought if required for resolution of the issue, by any one or all of them jointly. The first level grievance redress team will comprise of the following members:

- (i) Chief Executive Officer or in his absence *Pourashava* Secretary
- (ii) Executive Engineer, *Pourashava* (Safeguard and Gender Focal person)
- (iii) Administrative Officer, Pourashava
- (iv) Municipal Ward Councilor (designated)
- (v) EHS Supervisor/Social Coordinator, Contractor
- 58. The town-level grievance redress team shall have at least one women member. In addition, for project-related grievances, representatives of affected persons, community based organizations (CBOs), and eminent citizens must be invited as observers in GRC meetings. In case of any impacts on Tribes, Minor Races, Ethnic Sects and Communities' (TMRESC)), in subproject towns (example: Kuakata), the grievance redress team must have representation of the affected MRESC, the chief of the TMRESC group as traditional arbitrator (to ensure that traditional grievance redress systems are integrated) and/or an NGO working with TMRESC.
- 59. **2nd Level Grievance, RPMU, Division Level.** All grievances that cannot be redressed within 7 days at PIU level will be brought up to the RPMU level. Second level grievance redress team headed by the Deputy Project Director, RPMU supported by the Assistant Directors (environment, social safeguard and gender) and Construction Supervision and Safeguards Engineers /Asst. Supervision and Safeguards Engineers, PMSC will attempt to resolve the grievance /complaint within 7 days. At the RPMU level, the composition of 2nd level grievance redress team will be as follows:
 - (i) Deputy Project Director
 - (ii) Assistant Director (Environmental Safeguards)
 - (iii) Assistant Director (Social Safeguards)
 - (iv) Assistant Director (Gender) supported by Construction Supervision and Safeguards Engineers / Asst. Supervision and Safeguards Engineers, PMSC
- 60. **3rd Level Grievance, PMU Level.** All grievances that cannot be redressed within 7 days at RPMU level will be brought up to the PMU level. The RPMU safeguards team will refer any unresolved or major issues to the PMU level grievance redress team, that will be headed by the Project Director and will have Deputy Project Director, social safeguard, environment safeguards and gender Assistant Directors and PMSC, who will resolve the complaints/grievances within 15 days. The PMU level grievance team will comprise of:
 - (i) Project Director, PMU
 - (ii) Deputy Project Director (Safeguards)
 - (iii) Assistant Director (Environment)
 - (iv) Assistant Director (Social Safeguards)
 - (v) Assistant Director (Gender) supported by Social, Environment and Gender Specialist, PMSC
 - (vi) Women representative(s) from a Civil Society Organization (CSO), local elected representative (if required), and representative from small ethnic

community.6

61. The grievance redress process is represented in **Figure 4**.

PourashavaLlevel PIU Executive Officer Pourashava Secretary Affected Executive Engineer/Assistant Engineer, Pourashava Grievance 7 days Administrative redressed Officer. Pourashava and record level keeping Municipal Ward Councilor grievance Not (designated) redressed Social and Environmental Safeguard Focal Person; and Social Coordinator. Contractor **Regional Project Management** Grievance 7 davs **Unit, Division Level** 2nd redressed level • Deputy Project Director and record grievance Not redressed Assistant Director keeping (Environmental Safeguards) Assistant Director (Social Safeguards) Assistant Director (Gender) Safeguards supported by Engineers, PMSC Grievance 15 days level redressed **PMU Level** grievance and record Not redressed • Project Director, PMU keeping Deputy Project Director (Safeguards) Assistant Director (Environment) Assistant Director (Social Safeguards) supported by Social, Environment and Gender Specialist, PMSC

Figure 4: Grievance Redress Process

GRC = grievance redressal committee; PIU = project implementation unit; PMSC = project management and supervision consultants; PMU = project management unit

Note: In case of project towns where impacts to TMRESC are assessed, the PIU-level grievance redress committee/team will have representation of the affected TMRESC.

⁶ Small ethnic community representation at GRC 3rd level (PMU level) will be ensured in case of any small ethnic communities/ indigenous peoples impacts (positive or negative) is assessed in the project area. The representative from small ethnic community can be a leader of SEC groups, or representative suggested by the SEC themselves, and/or a representative member of a CSO working with the SEC, to be decided by PMU

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- 62. Despite the project GRM, an aggrieved person shall have access to the country's legal system at any stage and accessing the country's legal system can run parallel to accessing the GRM and is not dependent on the negative outcome of the GRM.
- 63. In the event that the established GRM is not in a position to resolve the issue, the affected person also can use the ADB Accountability Mechanism (AM) through directly contacting (in writing) the Complaint Receiving Officer (CRO) at ADB headquarters or the ADB Bangladesh Resident Mission (BRM). Before submitting a complaint to the Accountability Mechanism, it is necessary that an affected person makes a good faith effort to solve the problem by working with the concerned ADB operations department and/or BRM. Only after doing that, and if they are still dissatisfied, will the Accountability Mechanism consider the compliant eligible for review. The complaint can be submitted in any of the official languages of ADB's developing member countries. The ADB Accountability Mechanism information will be included in the project-relevant information to be distributed to the affected communities, as part of the project GRM.
- 64. **Record keeping.** Records will be kept by PIU of the *Pourashava* of all grievances received, including contact details of complainant, date of the complaint was received, nature of grievance, agreed corrective actions and the date of the incident and final outcome. The number of grievances recorded and resolved and the outcomes will be displayed/disclosed in the PMU office, municipal office, and on the web, as well as reported in the safeguards monitoring reports submitted to ADB on a semi-annual basis.
- 65. **Periodic review and documentation of lessons learned.** The PMU safeguard officer will periodically review the functioning of the GRM in each town and record information on the effectiveness of the mechanism, especially on the project's ability to prevent and address grievances.
- 66. **Costs.** All costs involved in resolving the complaints (meetings, consultations, communication and reporting/information dissemination) will be borne by the concerned PIU at *Pourashava*-level; while costs related to escalated grievances will be met by the PMU. Any transportation costs incurred by affected persons or their representatives (e.g., CBOs, TMRESC representative/NGOs) to attend GRC meetings will be reimbursed by the concerned PIU. Cost estimates for grievance redress are included in detail estimates of the sub-project.

VI. BUDGET TO IMPLEMENT SUBPROJECT COMPONENT

67. A budget of due diligence is included in the implementation of the subproject component, 'Construction/improvement of 09 nos. roads' under Bhegarganj *Pourashava*. The budget will include (i) conducting detailed measurement survey in case of design or alignment changes at design verification stage, (ii) consultation and grievance redress cost, and (iii) contingency provision. The budget is outlined in **Table 4**.

Table 4: Budgetary provision for the implementation of DDR

Item Description	Unit	Rate (BDT)	Total Amount (BDT)
A. DMS survey for DDR updating	As required	Lumpsum	150000.00
B. Consultation	As required	Lumpsum	100000.00
C. Grievance Redress	As required		150000.00
Sub-total			400000.00
D. Contingency (20% of sub-total)			80000.00
Grand Total			480,000.00

VII. CONCLUSION

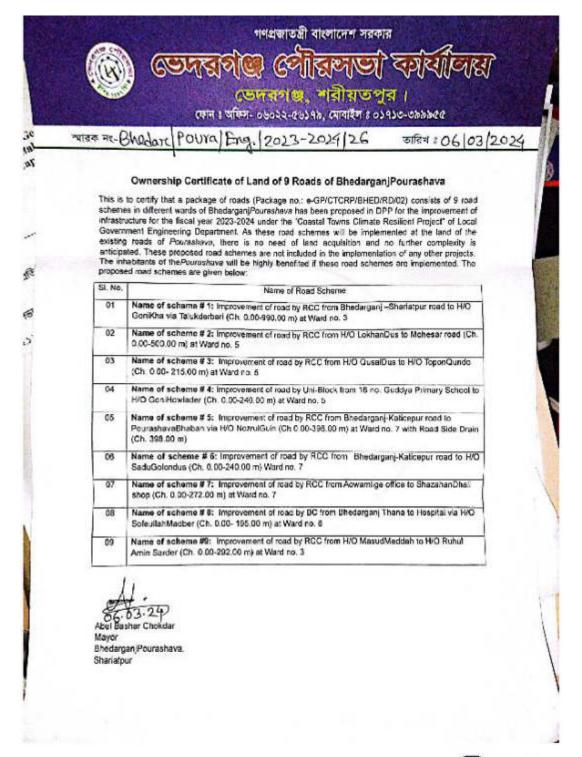
A. Summary and Conclusion

- The due diligence exercise has confirmed that the road construction sub-project in 68. Bhedarganj Pourashava of Shariatpur district, will involve construction/improvement a total of nine roads spanning 3.342 km. This sub-project is specifically designed to avoid any need for land acquisition or incur resettlement impacts to the residents/commercial structures. There will be no impact on structures, whether fully or partially built, permanent or temporary. People's livelihoods will also not be affected by the construction activities. However, in case any claims or complaints are submitted due to unanticipated impacts during the construction period, an effective and efficient Grievance Redress Mechanism has been established, and mitigation measures will be adopted as per the approved EMP. Further, in case of unanticipated impacts, the document will be updated to a resettlement plan and compensation will be paid in line with the agreed entitlement matrix in the Resettlement Framework. An effective grievance redress mechanism is already in place at Pourashava. This system allows for any claims or complaints to be submitted and ensures they are heard promptly and fairly. The mechanism also facilitates solutions to any problems that may occur. This proactive approach will help to minimize disruption and ensure the sub-project benefits the community as planned.
- 69. The project information as well as information on the GRM and other resettlement framework provisions has been disseminated during the public consultation meetings and FGDs with stakeholders, community leaders and local people including women who have attended the public consultation sessions. The concerns, opinions and recommendations of the participants of the consultative meetings and FGDs are noted for preparing the DDR.
- 70. Based on the public consultation, the recommendations were drawn include i) initiate construction work promptly and prioritize completion before the rainy season to minimize disruptions of daily household activities caused by waterlogging, (ii) increase road width to allow for the comfortable passage of two vehicles simultaneously, improving traffic flow and reducing congestion, (iii) use high-quality materials and construction practices to ensure the durability of the roads and provide long-term benefits for the community, (iv) incorporate cross-culverts and pipe drain across the road to facilitate efficient drainage of rainwater from one side of the road to the other, ultimately draining into nearby canals or rivers to prevent water logging situation, (v) integrate relevant stakeholders and the local community throughout all sub-project stages. fostering transparency, addressing concerns promptly, and promoting a sense of community ownership, (vi) install signage displaying detailed information about the sub-project scope and intended benefits to keep the community informed, (vii) establish a system to effectively address any grievances raised by the community during construction, ensuring complaints are handled promptly and fairly, and (viii) prioritize the employment of local people, including skilled and unskilled women, during construction to provide job opportunities within the community.
- 71. The proposed road construction will not involve land acquisition or resettlement impacts; hence, preparation of a resettlement plan is not required. This report has been prepared for documentation and official record. This summarized the assessment of the project's impact and anticipated outcomes based on the relevant maps, drawings, and any other related documents, field visits and consultation. The involuntary resettlement and indigenous peoples screening checklist is prepared and submitted in **Appendix 2**.

B. Next Steps

- 72. The DDR will be updated during design verification by the contractor; in case of any design or alignment change. Any change in site or design at design verification stage will be assessed afresh for land acquisition, involuntary resettlement impacts. The following information will be included in the updated social safeguards document:
 - (i) During design verification, if there is any design or alignment change and any involuntary resettlement impact is identified for such change, a resettlement plan will be prepared in accordance with the project Resettlement Framework and submitted to ADB for approval prior to contract award.
 - (ii) Formal and informal consultations will be carried out including, but not limited to: focus group discussions (FGDs), public meetings, community discussions, and in-depth and key informant interviews. An intensive information dissemination campaign will be conducted. Emphasis should be given to more consultations with local female members residing beside the roads and appraise their opinions about the proposed roads including the linking roads. The updated DDR will include details of such consultations.
 - (iii) The google map depicting the alignment of the nine roads will be appended in the updated DDR.

Appendix 1: Ownership Certificate of Land of Proposed 09 Roads of Bhedarganj
Pourashava



Appendix 2: Involuntary Resettlement and Indigenous Peoples Categorization Forms and Screening Checklist

Da	ite: 27.02.2024	
Α.	Project Data	

Country/Project No./ Project Title : Country : Bangladesh

: ADB No.: 55201-001

Coastal Towns Climate Resilience Project

Sub-project: Construction/improvement of 09 nos. roads

under Bhedarganj *Pourashava*, District: Shariatpur

B. Involuntary Resettlement Category

[X] New [] Recategorization — Previous Category []

[] Category A [] Category B [X] Category C [] Category FI

C. Comments

There is no involuntary resettlement and Indigenous Peoples impact in this sub-project. Therefore, the preparation of a Resettlement Plan/IPP is not required with respect to the involuntary resettlement impact and indigenous peoples for the construction/improvement of the following selected road schemes of Bhedarganj *Pourashava*, District: Shariatpur.

- Scheme # 1: Improvement of road by RCC from Bhedarganj —Shariatpur road to H/O Goni Kha via Talukder bari (Ch. 0.00-990.00 m) at Ward no. 3.
- > Scheme # 2: Improvement of road by RCC from H/O Lokhan Dus to Mohesar road (Ch. 0.00-500.00 m) in Ward no. 5.
- ➤ **Scheme # 3:** Improvement of road by RCC from H/O Qusal Dus to H/O Topon Qundo (Ch. 0.00- 215.00 m) at Ward no. 5.
- > **Scheme # 4:** Improvement of road by Uni-Block from 16 no. Guddya Primary School to H/O Goni Howlader (Ch. 0.00-240.00 m) at Ward no. 5.
- ➤ **Scheme # 5:** Improvement of road by RCC from Bhedarganj-Katicepur road to Pourashava Bhaban via H/O Nozrul Guin (Ch.0.00-398.00 m) at Ward no. 7 with Road Side Drain (Ch. 398.00 m).
- > Scheme # 6: Improvement of road by RCC from Bhedarganj-Katicepur road to H/O Sadu Golondus (Ch. 0.00-240.00 m) at Ward no. 7.
- Scheme # 7: Improvement of road by RCC from Aowam lige office to Shazahan Dhali shop (Ch. 0.00-272.00 m) Ward no. 7.
- ➤ **Scheme # 8:** Improvement of road by BC from Bhedarganj Thana to Hospital via H/O Sofeullah Madber (Ch. 0.00- 195.00 m) at Ward no. 8.
- > Scheme #9: Improvement of road by RCC from H/O Masud Meddah to H/O Ruhul Amin Sarder (Ch. 0.00-292.00 m) at Ward no. 3.

The Involuntary Resettlement and Indigenous Peoples Screening Checklists (**Appendix 2a** and **Appendix 2b**) of these proposed roads are given as below:

Appendix 2a: Involuntary Resettlement Impact Screening

Appendix 2a: involuntary Res			1	
Probable Involuntary Resettlement Effects	Yes	No	Not Known	Remarks
Involuntary Acquisition of Land			14.104.11	
1. Will there be land acquisition?		X		The proposed road construction/improvement will be carried out within the existing road ROW of under the jurisdiction/ownership of pourashava. Hence, no land acquisition is required.
2. Is the site for land acquisition known?				Not applicable
3. Is the ownership status and current usage of land				Not applicable
to be acquired known?				rtet applicable
4. Will easement be utilized within an existing Right of Way (ROW)?	X			The scheme will be implemented within the ROW owned by Bhedarganj <i>Pourashava</i> .
5. Will there be loss of shelter and residential land due to land acquisition?				Not applicable
6. Will there be loss of agricultural and other productive assets due to land acquisition?				Not applicable
7. Will there be losses of crops, trees, and fixed assets due to land acquisition?				Not applicable
8. Will there be loss of businesses or enterprises due to land acquisition?				Not applicable
9. Will there be loss of income sources and means of livelihoods due to land acquisition?				Not applicable
Involuntary restrictions on land use or on access t	o legal	ly desi	gnated pa	arks and protected areas
10. Will people lose access to natural resources, communal facilities and services?		X		
11. If land use is changed, will it have an adverse impact on social and economic activities?		X		
12. Will access to land and resources owned communally or by the state be restricted?		Х		
Information on Displaced Persons:		N	ot Applica	ible
Any estimate of the likely number of persons that will b [X] No [] Yes If yes, approximately how many?	•	aced by	y the Proje	ct?
Are any of them poor, female-heads of households, or [X] No [] Yes				
Are any displaced persons from indigenous or ethnic n	nnority	groups	S / X NO -	Yes

Are any displaced persons from indigenous or ethnic minority groups? [X] No [--] Yes Note: The project team may attach additional information on the project, as necessary.

Appendix 2b: Indigenous Peoples Categorization Form and Screening Checklist

A. Project Data	ic at Title Cocatal Tow	una Climata Basilianas Br	a in a t
Country/Project No./Proj Department/ Division		<u>rns Climate Resilience Pr</u> nment Engineering Departi	
			nent
Processing Stage	: e-GP/CTCRF	P/BHED/RD-02	
Modality [] Project Loan [] Progra	am Loan [] Financi	al Intermediary [] G	eneral Corporate Finance
[x] Sector Loan [] MFF	Emergency A		eneral Corporate i mance
[] Other financing modalit		[]	
B.Indigenous Peoples Ca No TREMSC reside within	ategory n the immediate locality of	the Project Area	
[X] New [] Reca	tegorization — Previous	Category []	
		N 0-4	E Ostanon El
☐ Category A	Category B	⊠ Category C	☐ Category FI
C. Project requires the br	road community support	of	
affected Indigenous F	Peoples communities.	☐ Yes	⊠ No
D. Comments			
Project Team Comments:		RSES Comments:	
No TREMSC resides with	nin the project area.		
	, ,		
E. Approval			
Proposed by:			
Amar Krishna Baidya, Socia	l Safeguards Expert		
Endorsed by:			
= maorood by.			
The Project Director, {Project	et Management Unit}		
Level-13, RDEC Bhaban, LC			
Date: 8 May 2024			

KEY CONCERNS	YES	NO	NOT	Remarks
(Please provide elaborate on the Remarks column)			KNOWN	
A. Indigenous Peoples Identification				
1. Are there socio-cultural groups present in or use the project		Χ		There is no TMRESC
area who may be considered as "tribes" (hill tribes, schedules				present in this area.
tribes, tribal peoples), "minorities" (ethnic or national minorities)				
or "indigenous communities" in the project area?				
2. Are there national or local laws or policies as well as				Not Applicable
anthropological researches/studies that consider these groups				
present in or using the project area as belonging to "ethnic				
minorities", scheduled tribes, tribal peoples, national minorities,				
or cultural communities?				

WEW CONCERNO	\/ F 0	NO	NOT	
(Diagon provide algherate on the Demorks column)	YES	NO	NOT	Remarks
(Please provide elaborate on the Remarks column)			KNOWN	Not Applicable
3. Do such groups self-identify as being part of a distinct social and cultural group?				Not Applicable
4. Do such groups maintain collective attachments to distinct				Not Applicable
habitats or ancestral territories and/or to the natural resources				Not Applicable
in these Habitats and territories?				
5. Do such groups maintain cultural, economic, social, and				Not Applicable
political Institutions distinct from the dominant society and				
culture?				
6. Do such groups speak a distinct language or dialect?				Not Applicable
7. Has such groups been historically, socially and economically				Not Applicable
marginalized, disempowered, excluded, and/or discriminated				
against?				
8. Are such groups represented as "Indigenous Peoples" or as				Not Applicable
"ethnic minorities" or "scheduled tribes" or "tribal populations" in				
any formal decision-making bodies at the national or local				
levels?				
B. Identification of Potential Impacts 9.Will the project directly or indirectly benefit or target		Χ		
Indigenous Peoples?		^		
10.Will the project directly or indirectly affect Indigenous		Χ		
Peoples' traditional socio-cultural and belief practices? (e.g.,				
Child-rearing, health, education, arts, and governance)				
11. Will the project affect the livelihood systems of Indigenous		Χ		
Peoples? (e.g., food production system, natural resource				
management, crafts and trade, employment status)				
12. Will the project be in an area (land or territory) occupied,		Χ		
owned, or Used by Indigenous Peoples, and/or claimed as				
ancestral domain?				
D. Identification of Special Requirements				
Will the project activities include: 13. Commercial development of the cultural resources and		Χ		
knowledge of Indigenous Peoples?		^		
14. Physical displacement from traditional or customary lands?		Χ		
15. Commercial development of natural resources (such as		X		
minerals, hydrocarbons, forests, water, hunting or fishing				
grounds) within customary lands under use that would impact				
the livelihoods or the cultural, ceremonial, spiritual uses that				
define the identity and community of Indigenous Peoples?				
16. Establishing legal recognition of rights to lands and		Χ		
territories that are traditionally owned or customarily used,				
occupied or claimed by indigenous peoples?				All I I I I I I I I I I I I I I I I I I
17. Acquisition of lands that are traditionally owned or		X		All required land is within
customarily used, occupied or claimed by indigenous peoples?				the ROW of roads owned and used by the
				Pourashava authority.
			I	i Sarasirava authority.

Appendix 3: Participants of consultative meetings along with photographs and attendance sheets

A. Total Participants

SI#	Place of meeting			# of Participants		
		#		Male	Female	Total
01	House of Sakil Commissioner, Goidya	05	27 February 2024; 5:20 pm	17	-	17
02	Rarhi Bari Jame Mosjid, Dakkhin Goidya	03	27 February 2024; 6:30 pm	13	02	15
03	Beside the shop of Liton Chokdar, Purba Goidya	08	28 February 2024; 4:30 pm	22	-	22
04	House of Abdur Rahman Dhali, Purba Goidya	07	28 February 2024; 11:45 am	18	-	18
05	Office of Mayor, Goidya	03	29 February 2024; 6:10 pm	23	-	23
	Total			93	02	95

B. Photographs



Picture 10: Consultative meeting with local people at house of Sakil Commissioner of Goidya, Ward # 05



Picture 11: Consultative meeting with local people at Rarhi Bari Jame Mosjid of Dakkhin Goidya, Ward # 03



Picture 12: Consultative meeting with local people at beside the shop of Liton Chokdar of Purba Goidya, Ward # 08



Picture 13: Consultative meeting with local people at house of Abdur Rahman Dhalai of Purba Goidya, Ward # 07



Picture 14: Consultative meeting with stakeholders at the office of Mayor of Goidya, Ward # 03

C. Attendance sheets

Pac	kage Number:				
	Consultative m	ttendan	ce Sheet	local peop	le
Nan	ne of Pourashava: Bhedarya	mj Pou	erashava	Ward No.:	45
	ne of Place: House of San				
10000	e & Time: 22.02-2024; 9	1			61
SI #	Name of Participant		Occupation	Mobile number	Signature
01	(Sn: 30000 GM2V7	APRIL	ALISAN	01318-208839	Que.
02	यिष्णेय यह	पूक्ष	PAJAR	01787762910	tran
03	व्या सिंद व वाकन	श्रक्ष	ग्रायमा	4 -	Carrylan
04	প্রকারিক ব্যাপার	पुरुष	গ্রহান/	0172939789	অনঃ সোটিয়ে
05	เมา: คัน โมภา	्राक्ष	200	01771393133	<u>श्रिश्येश</u>
06	অবের হারান থাকা	ga B	954	01304739120	CAN SON
07	শ্লো: হাজন	थ्रका	বাসমা	01718 926 929	over
08	গ্রো: ত্রনার হোমের	्राक्ष	क्रिक्ट्र	01975982249	o'llul
09	অন্ত্রত হতিদ আহন	yas	更图	4	411019
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12	(4(2)200/Carred	u	(MANO)	01312021541	Colough
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15	spur boris	भूक्ष	AMM	01864029330	इंटिड क
				Pay	ge 1

SI #	Name of Participant	Gender	Occupation		Signatur
16	कार्य शायक	शुक्रम	3/4H1	01723339965	B-LL 2 3-LSON
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Package Number:

Name of Place: RarhiBari Same Mosjid Ward No.: 03

Date & Time: 27.02. 2024; 6; 30 pm

SI #	Name of Participant	Gender	Occupation	Mobile number	Signature
01	Ruddy - Star Gulfon	wiano-	ansymme	61773684399	0 0
02	TECOR CELL MEN 32 Mgs	14	Jenen-	01881181292	The same
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15	GAN 250 GAD _	t.	4	01716648195	3000

Package Number:

Attendance Sheet

Consultative enceting with local people

Name of Pourashava: Phedargan j Pourashava Ward No.: 08

Name of Place: Beside the shop of Litor chokdar, Purka Goidpa

Date & Time: 28.02.2024; F: 30 pm

SI #	Name of Participant	Gender	Occupation	Mobile number	Signature
01	त्माः नर्थे पून क्रालाध	শক্স	वण्डेम्स्यव	0176095219	
02	येत मुक्तिणाचा उन्नि	গুরুত্ব	अञ्बर्धा	017352738	57 Jacob 230
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07	अस्ति अभाव	11	क्षाक	017600696	RWZCH
08	जिसिय देशिया	ŧ1	-Wells	0172621	जिमिम
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13	अभ्यूत भाभवत	11	pro	017559690	हमाइनि
14	क्यानिय-रेक्सिक लाड	tı	anni	017184	GMass
15	wall: sych suget	1/	3/200	0170447	भी: या स्ताप

SI #	Name of Participant	Gender	Occupation	Mobile number	Signature
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20	sufsion: con	VI.	И	8077	ञाविद
21	त्थाः करिकडे विदर	ú	Haz)	01717559018	a
22	वाम्लाम डेबा-	U	22025	0170317359	- Commo
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Pages

Package Number:

Consultative meeting with local people

Name of Pourashava: Blisday and Pouraghava Ward No.: 07 Name of Place: House of Abdur Rahman Dhale, Purka Goidya

Date & Time: 28.02.2024; 11:45 am

SI #	Name of Participant	Gender	Occupation	Mobile number	Signature
01	(स) : सेमाइस्पन लम्म	o M	STON/	0178413178	X Gammay
02	On: and asyther commer	o M	60:50	-	bordena
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07	(६०): रिभन	m	"Marked"	0178091443	of Day
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09	ह्याः ख्रांत्रस्य हासू	m	N2050	01707692928	CALLES CALLON
10	(का: उन्नारीक जनामान	m	21/8/16	01317057162	रेशाइस
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14	(H): CNTO EMES			0173676413	
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SI #	Name of Participant	Gender	Occupation	Mobile number	Signature
16	(en: antes commo	m	MARIEY.	01735571514	<u>ब्लाद्य</u> ीत्र
17	का: जा: वहमा जारे हा	m	STEEN	0184097570	1000 B 200
18	का! था: वर्षात्र करने	m	35000	1923724089	35944
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Package Number:

Attendance Sheet

Name of Pourashava: Bhedargam Pourashava Ward No.: 03 Name of Place: Office of the Mayor, Seba Towar, Goidga

Date & Time: 29.02.2024: 6:10 pm

SI #	Name of Participant	Gender	Occupation	Mobile number	Signature
01	रिकारित के सार्धिय	230	- क्लिकी	01740587417	Jul
02	रिद्व माम का क	Dana	230	0172109364	CO
03	নো: প্রাণত আর্থত	DAM	Plan	0177995869	24
04	चामभाग भकी-	BLOOD	60gs)-	0172867/671	20_
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10	Sel: खारी।	gora	S.M.	016113299	5 40
11	Jan: armino	8000	Raula	01937408	and
12	(भाः आयोश (सराया व	-Dista.	Band.	01914333082	~ Jan
13	निक्षित्राक्षम् विक्रमा	<i>प्रका</i>	3000	01615840710	of Chouse
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SI #	Name of Participant	Gender	Occupation	Mobile number	Signature
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17	सिं भिन्त्र व्याम्	11	的要多十	0177355347	6 ling & o.
18	ক্রিত্র: মানুরা	и	हार्स्ट्र	01860097298	dol
19	BURN- GARLIN	Sano -	वायुक्ती	01768433105	KMLN
20	@1: 2800 mones	State	BONY	0171881225	SN ZRVOV
21	(HIGH Gerip)	Spin -	(D) D) FILL SON	0/82678359	MISTER
22	मध्यान (क्यिक अंदे	alabo	John	0111232327	Johns
23	ফ্রিমান আহমেন	STAN STAN	न्ध्र न	01623308792	H
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Appendix 4: Participants of FGDs along with photographs and attendance sheets

A. Total Participants

SI#	# Place of meeting Ward	Ward	Date and Time	# of Participants		
		#		Male	Female	Total
01	Tafadar Bari, Uttar Goidya	07	28 February 2024; 11:10 am	-	25	25
02	House of Mujibur Rahman Hawlader, Dakkhin Goidya	03	28 February 2024; 10:00 am	-	16	16
03	House of Khalil Shikdar, Purba Goidya	80	28 February 2024; 5:00 pm	-	17	17
	Total			-	58	58

B. Photographs



Picture 16: FGD with female at Tafadar bari of Uttar Goidya, Ward 07



Picture 18: FGD with female at house of Khalil Shikdar of Purba Goidya, Ward 08



Picture 17: FGD with female at house of Mujibur Rahman Hawlader of Dakkhin Goidya, Ward 03

C. Attendance sheets

Coastal Towns Climate Resilient Project

Package Number:

Attendance Sheet
Focus aroup discussion with female
Name of Pourashava: Bhadaraan Pourashava Ward No.: of
Name of Place: Tafadarbasi, Utar Goidya
Date & Time: 28.02.2024; 11:10 pm

SI #	Name of Participant	Gender	Occupation	Mobile number	Signature
01	Novima Begum	F	H/W	0-1705083229	21/227
02	Komala Begum	F	H/we	0179067417	कश्रीमा दिश्या
03	Rabiya Begurso	F	H/w	-	SAM
04	Tastima	F	H/W	- '	OSTIGHT OF
05	Marsuda Begum	F	H/we	01795441859	77/29/15
06	parcin peter	F	H/w	0174090428	O.
07	Fahima Degum	F	H/W	017845496	
80	Tastima Begum	P	H/W	01719-3694	GAR POT
)9	Forcida	F	H/us	017330228	
10	Nasima Begum	t	H/W	-	MENT
11	parma Akter	F	H/W	0173502600	-
12	POPY	F	H/W	0 78885.95	
13	Afrona	F -	H/we	0191139044	
14	Bolu Begum	Ħ	Hlus	01757775409	(and
5	Nazma	F	H/W	01728896	P/las/j

SI #	Name of Participant	Gender	Occupation	Mobile number	Signature
16	Surron Degum	F	H/W	0179700342	0 3/08/7
17	Rina Begum	F	H/w	0(3)223741	(B) d1
18	Tania	F	H/W	013217529	
19	Itam	F	1+/29	0190292025	
20	Masuda	F	H/W	017634058	ड्याइस्
21	PUPRHNUP a	F	H/W		1 \$ 2 301
22	shanta	F	H/W	01735-202	ad 1gr
23	Avama Begum	F	H/w	0171466-339	
24	sulaiman topudar	M	Browners	0171841317	
25	Shayetta Degram	F	H/We	_	10202A1
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Package Number:

Name of Pourashava: Bhadarg ong Pourashava Ward No.
Name of Place: Ao new of minister Rahman Howland
Dakklin Goldya
Date & Time: 28.02.2024, 10:00 am

SI #	Name of Participant	Gender	Occupation	Mobile number	Signature
01	काषाः त्रकारात	5 gmr	sylent	0/912928818	मुख्याश्चान
02	· Buskade Gert.	14	14	0190484528	PLABATA
03	ELMXI GEN.	15	14	0172693007	
04	Herwins	15	"	01746 5890 53	0
05	वासिमा ख्राम	15	14	0 92811626	ना दिंभा
06	audien Gem	- tA	"	01301094314	व्यक्ति
07	CHERTHE CHEMINE	11	PRO -	018714381) क्राव्यक्त
08	SA WARM CHOCHA	t.k.	ems)	01904845218	জারাঞ্চলফরটো
09	Ber 20 (00).	"	algot	01704475825	3622LOS
10	sudde Usm	-15	chem)	01888322881	0
11	GUGAL pusus-	14	"	01700\$604/0	द्वा जिला अग्रम्
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13	שולי פיזציום דעוצמנוצי	t _A	5000	0174486271	ह जामजान
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15	TO SLATIN GOVE	14	щ	019525275/0	からしてりる
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Attendance Sheet

Fo. U.S. G. recop. Discussion with Famale

Name of Place: House of Khatil shikder, Purba Goidya

Date & Time: 28.02.2024; 5:08 pm

SI # 01	Name of Participant	Gender	Occupation	Mobile number	Signature
01	98001	মহিনা	निहिन्न	01771542249	विहा
02	मान्धा	अदिला	312 M	01878213626	MEN
03	व्यक्तिया-	গ্রাহিনা-	可色华	07798586836	जाट्यता
04	अन्तिका	यिद्रीर	多到一	_	21504 4
05	COLLEGE	अहिमा	গুরীনি	0030955228	আহু মা
06	Caricol	यहिला	श्रामित्र	-	BANIGI
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11	费州	L/A	Li .	0(98590299	48.N
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13	मामिन	11	(1	DEKEN18730	angar.
14	प्राकृति	a	4		পার্ক্ত্রিন
15	गान्ता	U	17	-	वीक्ष्मा

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SI #	Name of Participant	Gender	200000	Mobile number	Signature
16	र्म -	अधिमा	পূরী(ন	0730012612 07310929062	अंग्रे
17	3436	T/s	6	01310929062	হাক্ত
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Appendix 5: Sample Grievance Registration Form

The Project welcomes complaints, suggestions, queries and comments regarding project implementation. We encourage persons with grievance to provide their name and contact information to enable us to get in touch with you for clarification and feedback. Should you choose to include your personal details but want that information to remain confidential, please inform us by writing/typing "CONFIDENTIAL" above your name. Thank you.							
Date:		Place of Registration	on:				
Contact Informa	ation/Perso	nal Details					
Name			Gender	[] Male	Age		
				[] Female			
Home Address					1		
Place							
Phone no.							
E-mail							
Complain/Suggestion/Comment/Question Please provide the details (who, what, where and how) of your grievance below:							
If included as att	achment/no	te/letter, please tick he	ere:				
How do you want us to reach you for feedback or update on your comment/grievance?						nce?	
		FOR OFFICIAL U	JSE ONLY				
Registered by: (Name of Official registering grievance)							
Mode of Comm	Mode of Communication:						
Note/letter							
E-mail							

Verbal/Telephone					
Reviewed by: (Names/Positions of Official(s) reviewing grievance					
Action taken:					
Whether Action Taken Disclosed:	[]Yes				
	[] No				
Means of Disclosure:					
Grievance Related to Project Component/ Modalities of Financing:					