

Dear Sirs/Colleagues,

Already **721 Laptops** to different field offices and **14 Laptops+140 Desktop Computers** to all RTC have been supplied from Procurement Unit under PPRP (II) Project. We expect all are enjoying the devices in enhancing the e-GP implementation in and outside LGED.

These devices have **“3 (Three) year’s minimum full replacement warranty including battery with parts and services” for the Laptops/Computers** and have **“2 (Two) year’s minimum full warranty with parts and services” for the UPS** according to the agreement with the supplier.

So, if any defect is observed, please contact to the respective service center of the supplier. **The list of the service centers are attached herewith.**

If you have any complain against the service centers, please let us know.

(1. The Supplier of the Laptops, which supplied at **Phase-I, II & III and also Laptops and Desktop Computers of all RTC** is **Smart Technologies (BD) Ltd.**

2. The Supplier of the Laptops, which supplied at **Phase-IV** is **Computer Source Ltd.**

You are requested to contact with the nearest service centers of the supplier, whom products you are using.)

List of Service Center (Smart Technologies (BD) Ltd.)

S/L	DISTRICT	REGION	ADDRESS	Contact Person	POC CONTACT 2	SUPPORT EMAIL
1	Dhaka	Kalabagan Service Center	Yakub South Center, 156 Mirpur Road (2nd Floor), Lake Circus, Kalabagan, Dhaka-1205.	Mr. Munna	8801928285722	support@smart-bd.com
		Tejgaon Service Center (MSC)	271/A, Tejgaon Industrial Area, Dhaka-1208.	Mr. Fakhruul Hasan	8801730354846	support@smart-bd.com
		Taltola Service Center	Lake View Plaza (2nd Floor), Begum Rokeya Sharoni, Dhaka-1207.	Mr. Ambar	8801730317790	support@smart-bd.com
		IDB Service Center	Shop # 312/2 (Level-4), BCS Computer City, IDB Bhaban, Agargaon, Dhaka-1207.	Mr. Abu Shaiham	8801777734217	support@smart-bd.com
		Multiplan Service Center	Shop # 1006 – 1007, Level – 10, Multiplan Center, New Elephant Road, Dhaka-1205.	Mr. Jawel	8801755606296	support@smart-bd.com
		Elephant Road Service Center	City Super Market (3rd Floor), 95, Kudrat-E-Khoda Road, New Elephant Road, Dhaka-1205.	Mr. Ziaul Hoque	8801730701971	support@smart-bd.com
		Jamuna Future Park Service Center	Shop # 20-21 (Level-4), Block-B, Jamuna Future Park, Dhaka.	Mr. Mahfuzul	8801777734206	support@smart-bd.com
		Motijheel Service Center	Gause Pak Bironi Bitan (2nd Floor),	Mr. Mostak	8801755606306	support@smart-bd.com
			Shop # 209-210, 224-225, 28/G/1, Toyenbee Circular Road, Motijheel C/A, Dhaka-1000,			
		Motijheel Corporate Service Center	104 Globe Chamber (1st Floor) Motijheel C/A, Dhaka-1000,	Mr. Shamsul Islam	8801730354852	support@smart-bd.com
		Eastern Plus Service Center, Paltan	Eastern Plus, House No: 45, Level: 4, 145 Shanti Nagar, Dhaka.	Mr. Ahsan	8801783818430	support@smart-bd.com
		Uttara Service Center	34-H.M Plaza, Suit # 23, 24, 25 (2nd Floor), Road # 2, Sector # 3, Uttara Model Town, Dhaka-1230.	Mr. Anwar Hossain	8801755606302	support@smart-bd.com
		Gulshan Service Center	House # 53, Road # 6, Block – c, 4th floor Nikaton, Gulshan-I, Dhaka-1230.	Miss. Rose	8801777734173	support@smart-bd.com
2	Chittagong	Chittagong Corporate Service Center	JB Complex (2nd & 3rd Floor), 805 CDA Avenue, GEC Circle, Chittagong.	Mr. Rizvy	8801730317754	support@smart-bd.com
3	Comilla	Comilla Service Center	1st Floor, Rokeya Tower, Race Course, Comilla.	Mr. Raihan	8801730354881	support@smart-bd.com
4	Rajshahi	Rajshahi Service Center	77 Alpona Plaza (1st Floor), Alokbar More, Rani Bazar, Rajshahi-6100.	Mr. Nayon	8801730701968	support@smart-bd.com
5	Bogra	Bogra Service Center	Amin Plaza, (2nd Floor) Romena Afaz Road, Jaleswari Tola, Bogra - 5800.	Mr. Mahmudul Haque	8801730354890	support@smart-bd.com
6	Khulna	Khulna Service Center	4/7, 8, 9, 10-10.5 Jalil Tower, Khan-A-Sabur Road, Khulna-9100	Mr. Abdul Qadir	8801755606390	support@smart-bd.com
7	Jessore	Jessore Service Center	Jessore Computer City, Shop #618, Jess Tower, 5th Floor, M.K Road, Jessore.	Mr. Safiqul	8801777734235	support@smart-bd.com
8	Sylhet	Sylhet Service Center	Kashana Complex (2nd Floor), Nayasarak, Sylhet - 3100	Mr. Tamim	8801730701935	support@smart-bd.com
9	Barisal	Barisal Service Center	Fakir Complex (Fakir Mohol), 112, Bir Shresto Captain Mohiuddin Road (Sadar Road), Barisal.-8200.	Mr. Mamun	8801730354877	support@smart-bd.com
10	Rangpur	Rangpur Service Center	Mazeda Complex (1st Floor), Station Road, Rangpur	Mr. Al Amin	8801755606316	support@smart-bd.com

Support Hotline	
Md. Fakhruul Hasan :	8801730354846
Md. Hasan Uddin :	8801624174869
Rony Chandro Saha :	8801686052507



Computer Source Ltd.

House #11/B, Road# 12(New), Dhanmondi, Dhaka-1209

Phone: 9127592, 91214484 and Fax: 88 02-9118697

E-mail: info@computersourcebd.com, Web: www.computersourcebd.com

List of Branches and Service Center(s)

DHAKA DIVISION			
01	Corporate Marketing Office House: 11/B, Road: 12 (New) 31 (Old) Dhanmondi R/A, Dhaka-1209 Tel: +880-2-9127592, 9121484, 9141747, 8128848, 8120578	02	Central Service Centre House-8/14, Block-C Lalmatia, Dhaka-1207 Tel: 8100172-5
03	Brand Shop Sheema Blossom (Ground Floor) Dhanmondi R/A, Road 27, Dhaka. Cell: 01730 303692	04	Service Centre (Taltola) 220/D/4/3, West Kafrul(1st Floor), Begum Rokeya Sarani, Taltola Dhaka
05	Dhanmondi House#99, Road#11/A (2nd Floor) Satmosjid Road Dhanmondi, Dhaka 9118443, 9117136, 9114404 9139218, 01713-256913	06	IDB Bhaban 222/4, Show Room: 233, Display Center, BCS Computer City, IDB Bhaban, Agargaon, Dhaka 8125940, 8125811, 8127174 01730-303692, 01730-336757
07	Elephant Road 419/B Alpana Plaza (3rd floor) 51 New Elephant Road, Dhaka 9661004, 8617934 01713-365203, 01712-262046	08	Motijheel Corporate Rahmania International Complex (2nd floor) 28/1/C, Toynabi Circular Road, Motijheel 9513555-6
09	Motijheel Retail Paramounts Height, Shop: 214-216 (1st floor) 65/2/1, Box Culvert Road, Purana Paltan, Dhaka 02-7110536 01730-303397, 01713-365228	10	Mirpur 220/D/4/3, West Kafrul Begum Rokeya Sarony Taltola, Dhaka-1216 9103021 01713-304922, 01713-365229
11	Gulshan Hosna Center (5th floor) 106, Gulshan Avenue, Dhaka-1212 8819401-3	12	Uttara HM Plaza (3rd Floor), Sector-3 Uttara, Dhaka 8920647, 8920437, 01713-365231
13	Gulshan Branch (Corporate) RUBAIYAT (Behind Agora super shop) Flat# 5A, House # 15, Road # 24 (CNW), Gulshan-2 8819401-3, 01730 334 171	14	Uttara (Corporate) Road no#12, House no#6, Sector-1, Uttara. 8954302, 01939919626
15	Bashundhara City Level: 05, Block : B, Shop No: 21,22,23,32,33 Panthapath, Kawran Bazar, Dhaka	16	Multiplan Centre Level 5, Shop no. 504, 505 Level 7, Shop no. 701, 702 Multiplan Centre, Elephant Road, Dhaka. 01712262046, 01730341572



**COMPUTER
SOURCE**
Quality & Reliability

17	Shantinagar Eastern Plus (Shantinagar) Shop # 4/67, 4/66 Eastern Plus Shopping Complex 145 Shantinagar, Dhaka, Cell: 0193-9919508	18	Narayanganj Branch 148/a, 1st floor, B.B road, Chasara, Narayanganj. +88-02-7640639, 7640591 01730-341534
19	Tangail Purobi Complex (1st floor), Victoria Road, Tangail 0921-61455, 01730-303393	20	Faridpur Holding No. 4/59 South Alipur, Faridpur. 0631-67216, 67217, 01730-341567
21	Gazipur Branch House no-59, 1st floor, Masjid Road, Shibbarir Moor, Gazipur Phone: 9256798, 9256696, Cell No. 01711649006	22	Mymensingh Branch Opening Soon
CHITTAGONG DIVISION			
23	Chittagong Commerce View Complex 191 C.D.A. Avenue (2nd Floor) East Nasirabad, Chittagong Phone: 031-656464, 650336, 650337 Fax: 031-657032, 01732-568218, 01714-164739	24	Agrabad (Chittagong) Johora Tower 306, 1401, SK. Mujib Road, Choumuhuni Agrabad, Chittagong-4100 01713-365234
25	Chak Bazar Branch (CTG) Shahan Sha Market, 1st Floor, Guljar Circle, 171/A, Lalchand Road, Chak Bazar, Chittagong 4000. 031-622157, 622158, 01714-164739	26	Chittagong (4th) GEC Branch (CTG) Shop# 455, 456 & 458 Yunusco City Center 809 CDA Avenue, GEC Circle Chittagong
27	Feni MEF Center, 2nd Floor 47 SSK Road, Feni-3900 Phone: 0331-69036, 0331-69037 01713365208	28	Noakhali Branch 1065, Maijdi Bazar (Opposite Modern Hospital) Noakhali 0321-71793, 01730-341513
29	Comilla Branch Gold Silver building, 1st floor, 2 kandirpar, Madina Mosque road, Comilla. 081 73490, 73480	30	Cox's Bazar Branch Shop # 05/06 Green Valley Business Center Main Road, Jawtala, Cox's Bazar Tel: 0341-52445, 52446, 01730-700095
KHULNA DIVISION			
31	Kushtia Satabdi Bhaban (1st floor) 92 N.S. Road, Kushtia 071-62184, 73579 01713- 365242, 01730-303394	32	Khulna Tribune Tower (2nd floor) 2/A, KDA Avenue (Shib Barir Moar), Khulna 041-2833995-96 01713-365211, 01713-365240
	Jessore		

33	Ismail Mansion, Garikhana Road, Jessore 0421-67519, 01713-365227		
RAJSHAHI DIVISION			
34	Rajshahi 14, 15 (1st floor), Osman Super Market Gour Hanga Greater Road, Ghoramara, Rajshahi 0721-812730, 812731 01730 303323	35	Rajshahi New Market Branch (Rajshahi) 93, New Market (1st floor), Rajshahi 0721-812730 Ext:116 01730-303324
36	Pabna Rabiul Market & Aparment (Level 2) Shop# 49, 50, 55, 56, 57 Fazlul Haque Road, Pabna Sadar Tel: 0731-51745, 51751	37	Bogra Satani Mega Complex (2nd floor) Sherpur Road, Satmatha, Bogra 051-51341-2 01730-334155, 01730-334156, 01713-365237
BARISAL DIVISION			
38	Barisal 135, Saint Piter Market, Sadar Road, Barisal 0431-2177321-322 01730-341519, 36		
SYLHET DIVISION			
39	Sylhet 24/A, Kumar Para, Rahim Palace (2nd floor), Sylhet 0821-2833264-5, 01713 365204, 01730-334166, 01730-334169 Service Center:- 01730-334168, 01717-540164		
RANGPUR DIVISION			
40	Rangpur 52 Station Road, Shapla Chattar, Rangpur 0521-53620, 53625 01730 000274	41	Dinajpur Branch Mahamud Tower (1 st floor) Goneshtola ,Charubabur more Dinajpur. 0531-66414-5

To view more details please visit www.computersourcebd.com