## **Help Category**

- 1) Software Operation
- 2) Procurement Decision
- 3) Software Function (Troubleshooting)

## Help Desk CPTU

Sundays to Thursdays:	7:00 AM to 11:00 PM
Friday, Saturday and Public Holidays:	7:00 AM to 11:00 PM
Help Desk Phone No.:	+8801762625528, +8801762625529, +8801762625530, +8801762625531
Fax No.:	+88-02-9180968
Online Helpdesk Tracking System	www.helpdesk.eprocure.gov.bd
Help Desk Email:	helpdesk@eprocure.gov.bd
Mailing Address:	e-GP Help Desk  Central Procurement Technical Unit (CPTU)  IMED, Ministry of Planning  Government of the People's Republic of Bangladesh  CPTU BHABAN  Sher-e-Bangla Nagar  Dhaka-1207, Bangladesh

## Enjoy LGED e-GP Help Desk Services

**T&T:** 02-8181611 (Office Hours)

Mobile: 01787-746088 (8:00 am - 8:00 pm)

e-Mail: egphelpdesk@lged.gov.bd

Take help only for Software Function (Troubleshooting)